urmet

iPercom

Mod.
1717

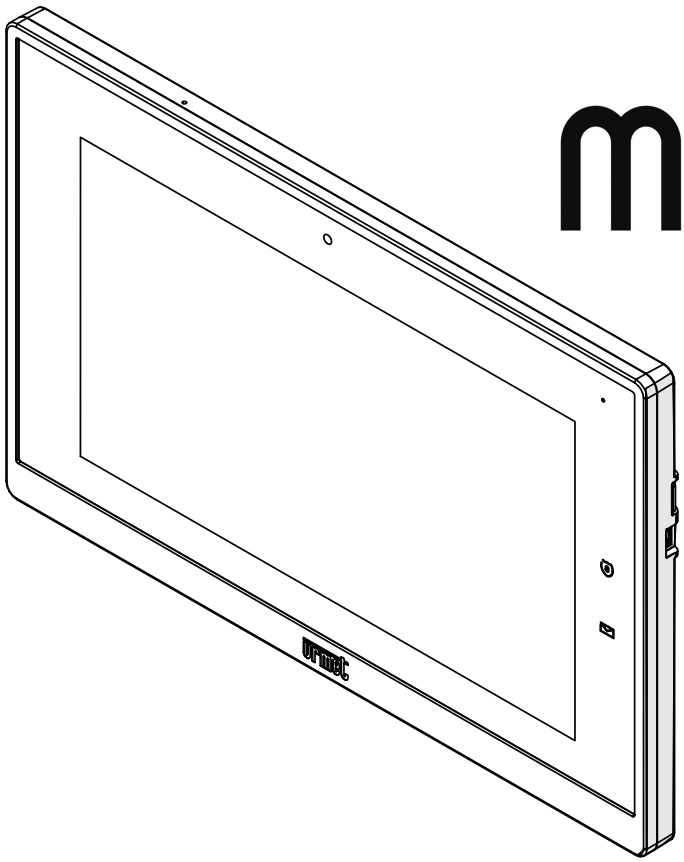
DS 1717-077A

LBT 20906

Interactive Links

10’’ MAX VIDEO DOOR PHONE

Ref. 1717/21



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PARAMETER CONFIGURATION BOOKLET

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(Note: the Android apps may be subject to changes according to the product version).

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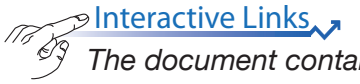
All rights reserved. We hereby authorise the partial or total reproduction of this document for the exclusive purpose of using the IP 1717/21 Video door phone.

The features described in the following booklet refer to version: 2.1.0_49_VER_7_8_0_R7 of the IP 1717/21 Video door phone.



The document contains INTERACTIVE LINKS for faster and more efficient consultation.

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1. CONFIGURATIONS

The following booklet describes the parameter configurations of video door phone Ref. 1717/21.

The parameter and function configurations are divided into two groups:

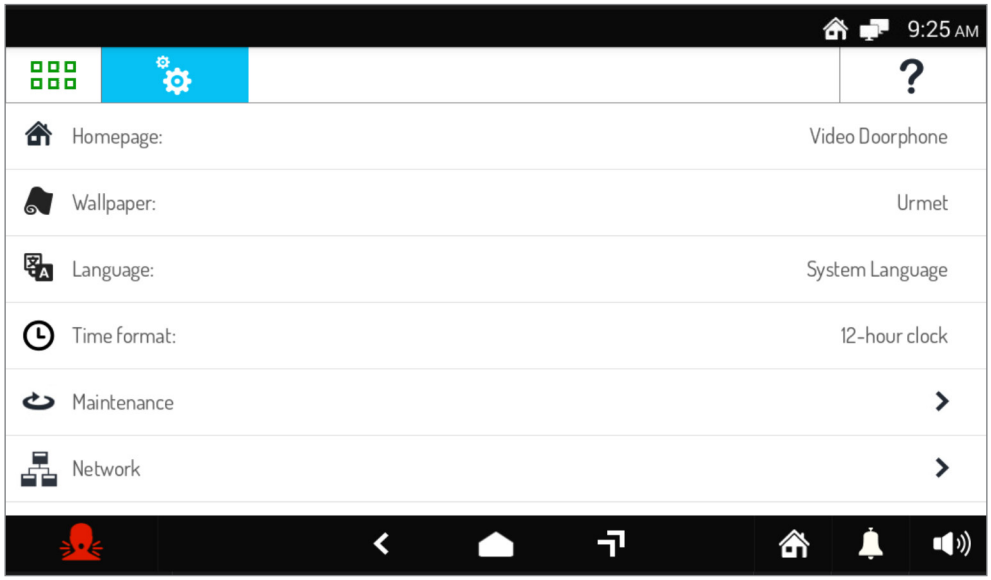
- configuration of video door phone parameters and functions;
- configuration of parameters and functions of the Video Door Phone application .

1.1 CONFIGURATION OF VIDEO DOOR PHONE PARAMETERS

1.1.1 How to change the Home Page

To change the video door phone Homepage, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.

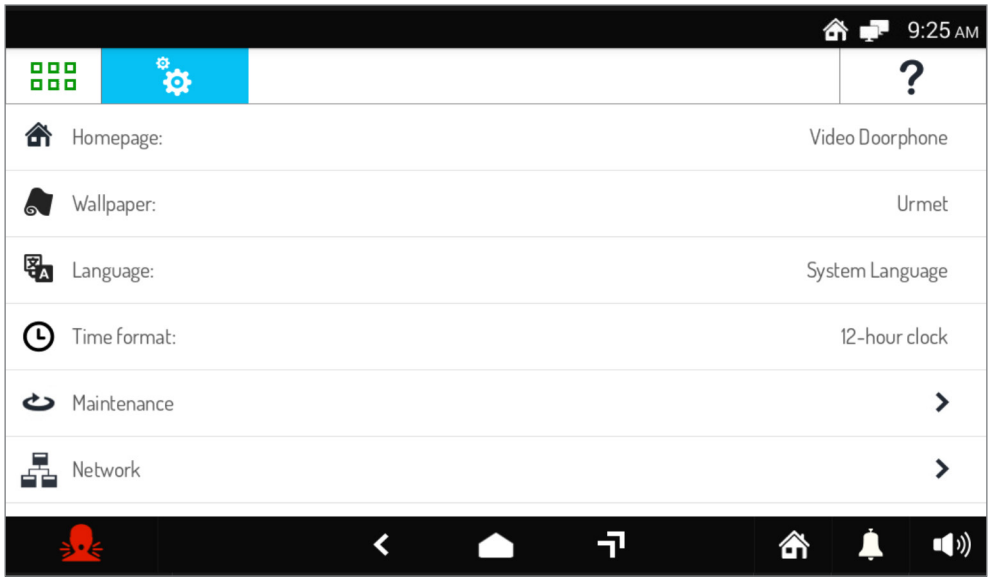


- Press the **Homepage** item (the active Homepage is shown on the right, in this example “Video Door Phone”) to display a pop-up window in which you can choose the Homepage. Select the new Homepage or press **X** in the upper right corner to close the window without making any modification.

1.1.2 Changing the display Wallpaper

To change the display Wallpaper, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.

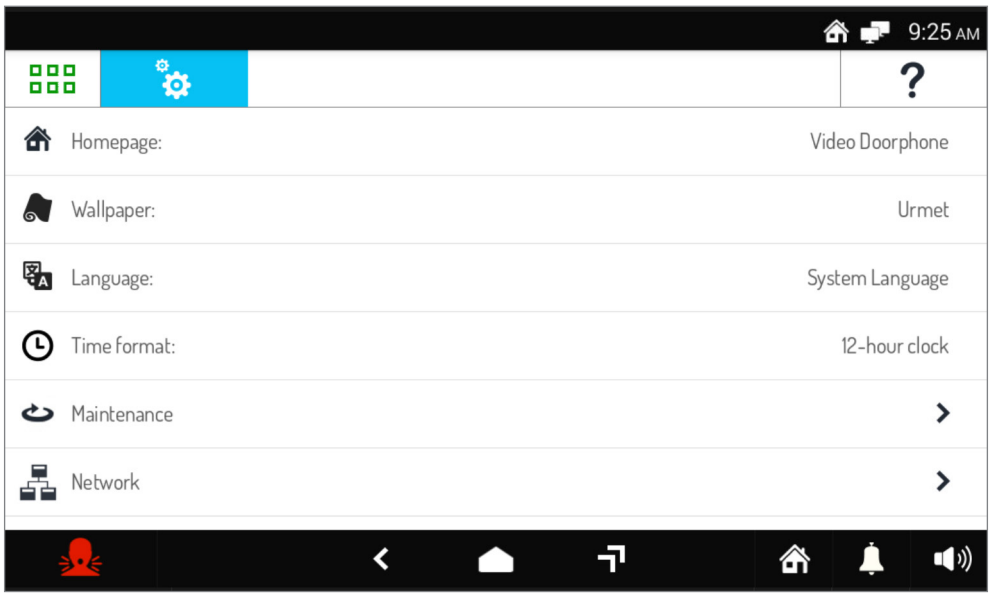


- Press the **Wallpaper** item (the active background is shown to the right) to display a pop-up window in which you can choose the display background. Select the new background from the list or press the X icon in the upper right corner to close the window without making any modification.

1.1.3 How to change the Video door phone language

To change the Video door phone language, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.

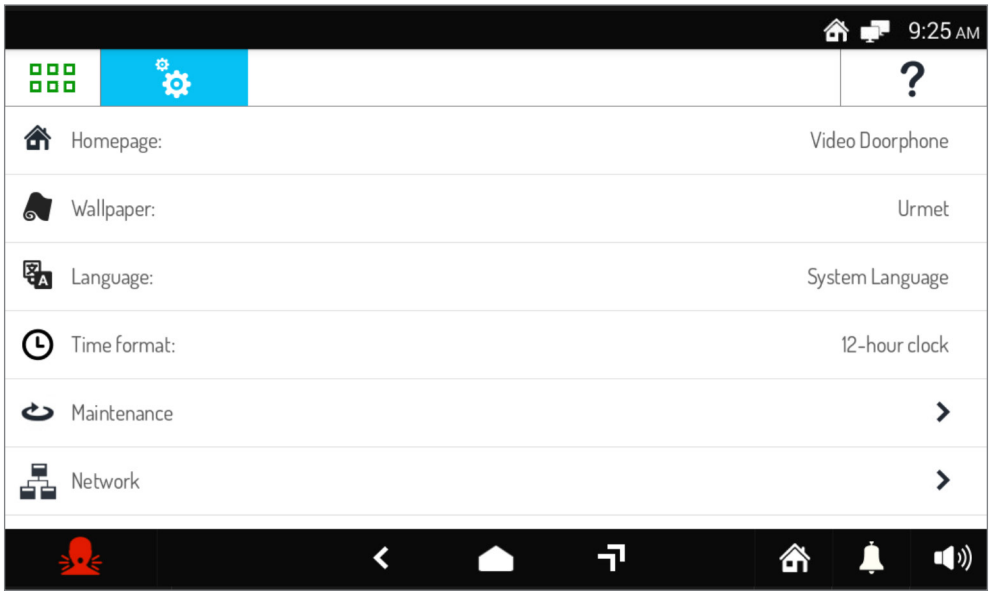


- Press **Language** (the active language is shown on the right) to display a pop-up window in which you can choose the language of the video door phone. Select the new language from the list or press the **X** icon in the upper right corner to close the window without making any modification.

1.1.4 How to change the time format

To change the time format of the Video door phone, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.

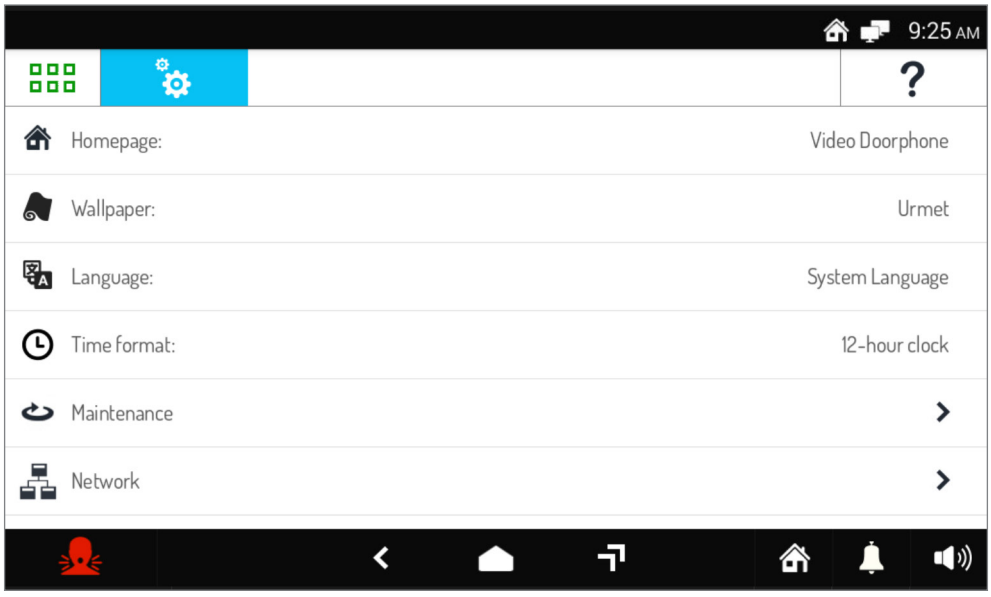


- Press the **Time Format** item (the active time format is shown on the right) to display a pop-up window in which you can choose the time format of the video door phone: 24 hours or 12 hours (displayed at the top right). Select the time format or press the **X** icon in the upper right corner to close the window without making any modification.

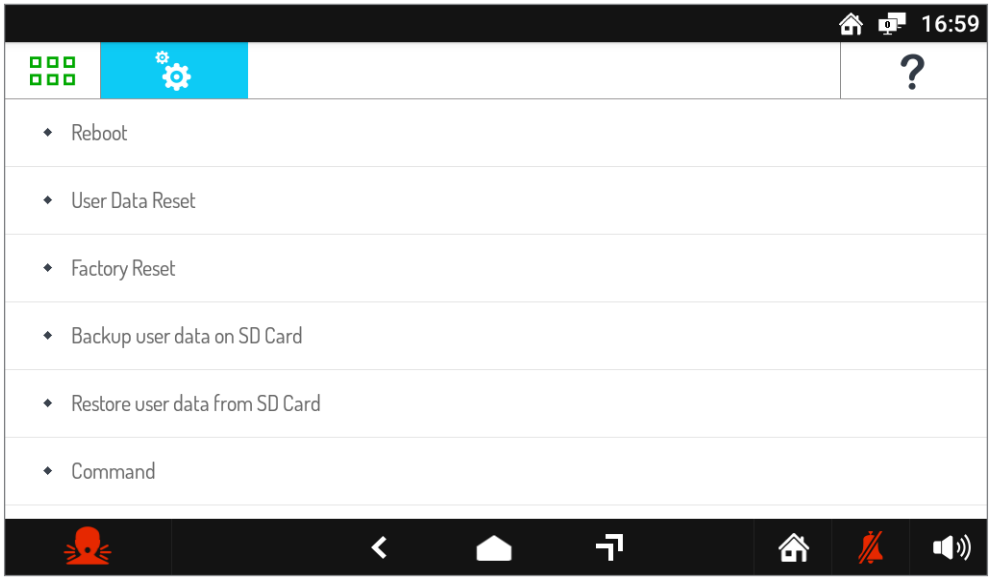
1.1.5 Maintenance

The **Maintenance** item gives access to a menu containing a set of parameters for carrying out maintenance operations on the video door phone.

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.



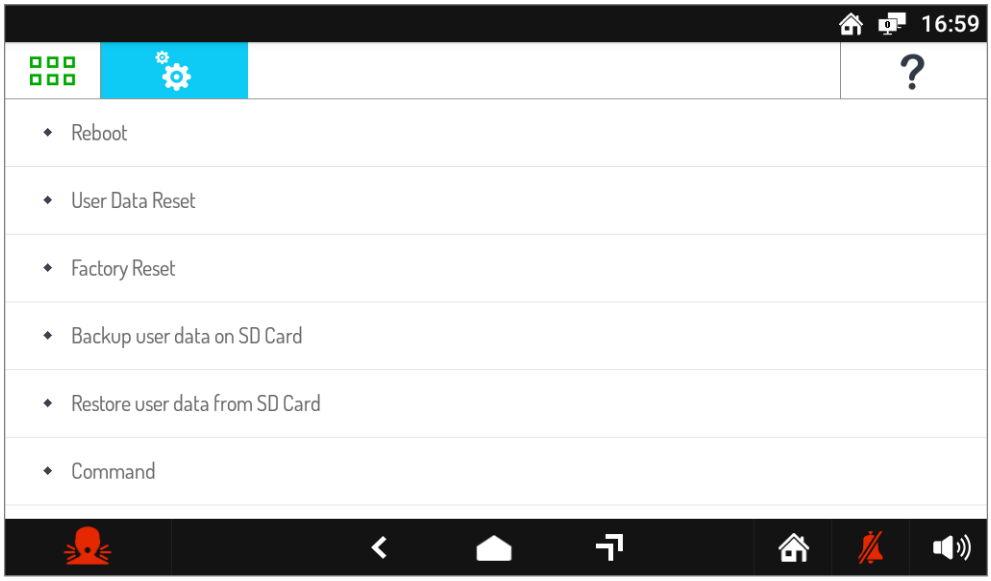
- Press on the **Maintenance** item to display the maintenance functions and parameters of the video door phone.



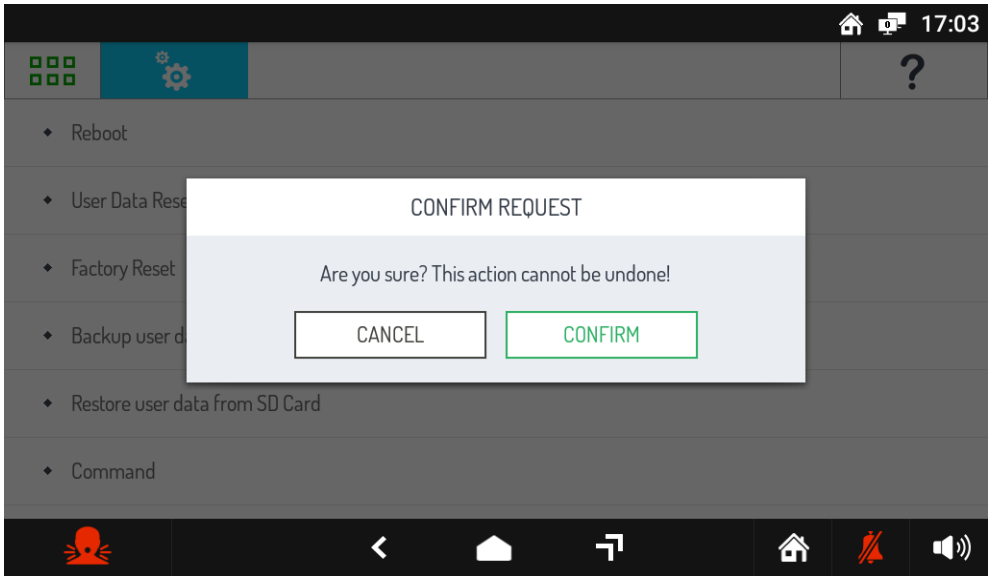
1.1.5.1 Restarting the system

The following function allows restarting the video door phone system.
To restart, proceed as follows:

- In the maintenance menu, press **Reboot**.



- A pop-up window is displayed on the screen to confirm the operation.

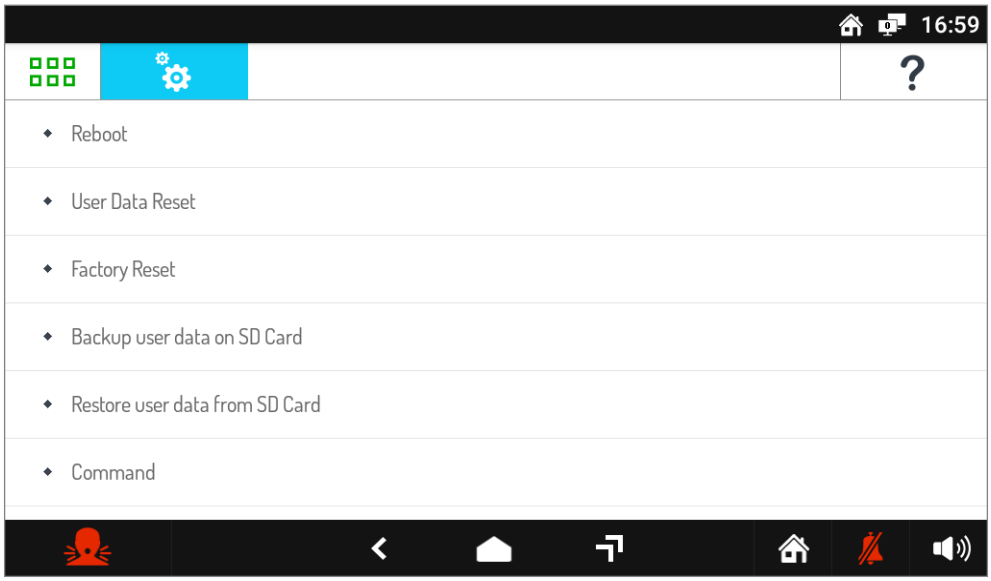


- Press the **Confirm** button to confirm the operation and restart the video door phone. Press the **Cancel** button to cancel the operation and close the pop-up window.

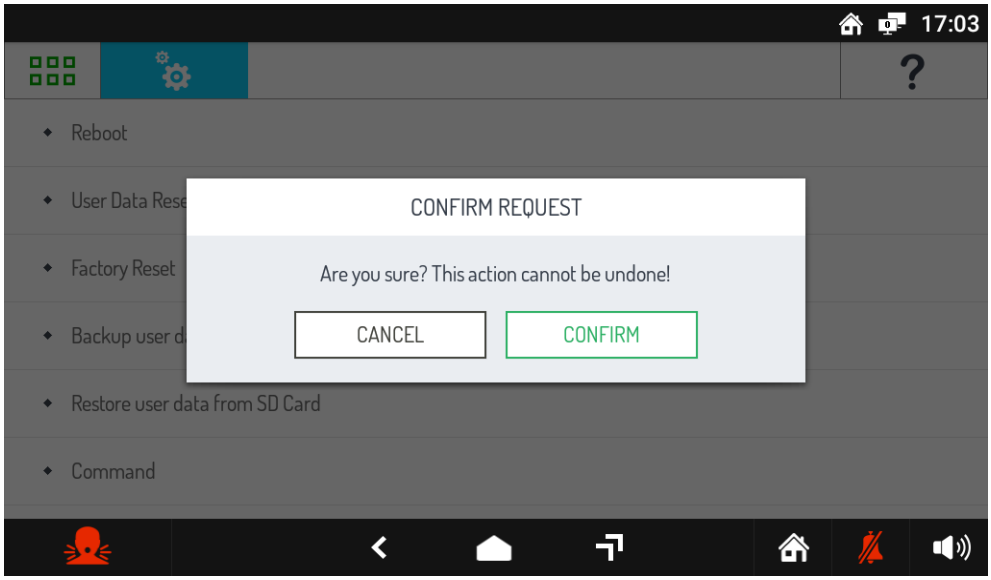
1.1.5.2 Reset User Data

The User Data Reset control deletes the stored data, i.e. existing chats, manually added contacts and the call log.
The User Data Reset operation is irreversible.
To reset the user data, proceed as follows:

- In the maintenance menu, press **User Data Reset**.



- A pop-up window is displayed on the screen to confirm the operation.

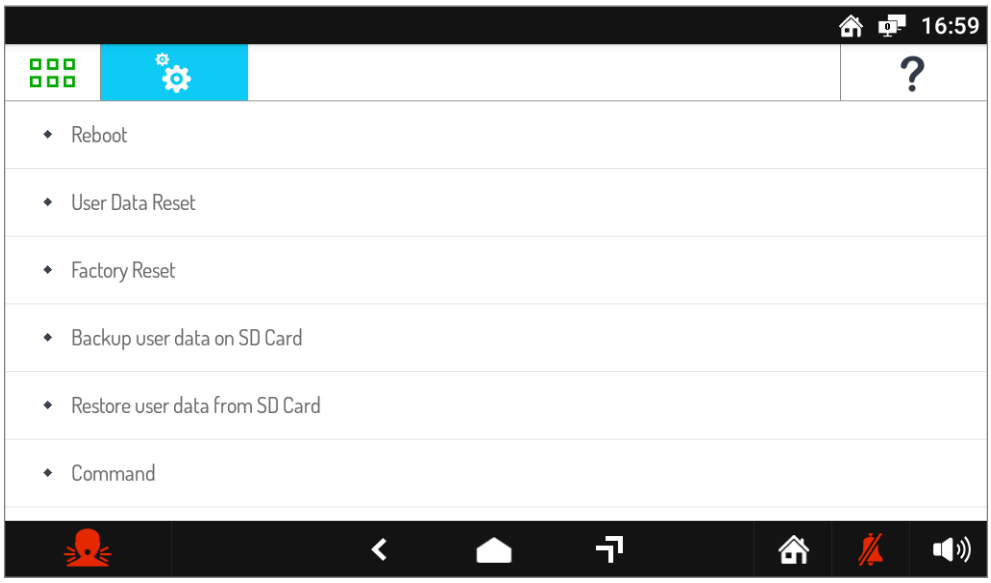


- Press the **Confirm** button to confirm the operation and delete the data stored in the video door phone. Press the **Cancel** button to cancel the operation and close the pop-up window.

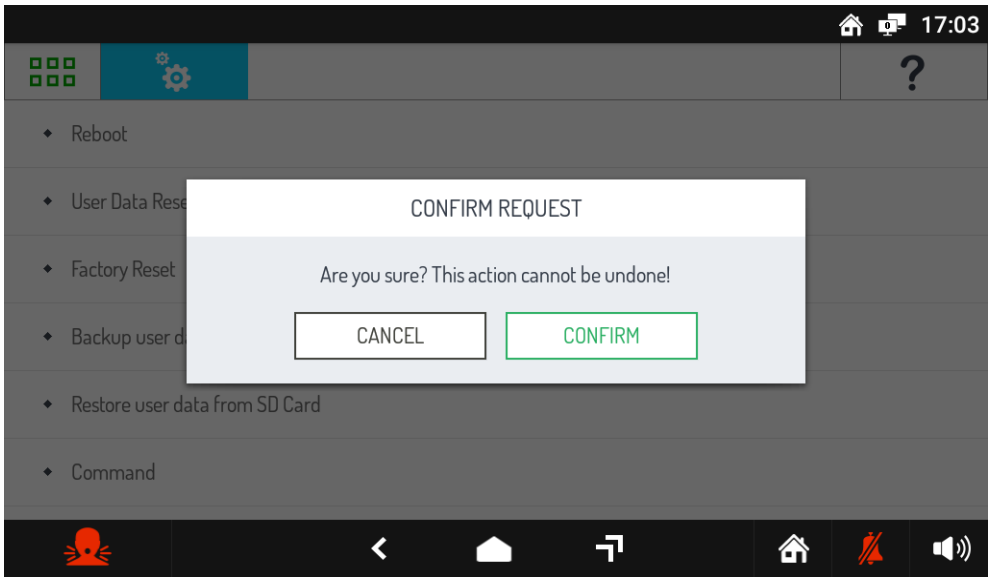
1.1.5.3 Reset factory settings

The reset to factory settings deletes all configurations made on the video door phone.
To reset to factory settings, proceed as follows:

- In the maintenance menu, press **Factory Reset**.



- A pop-up window is displayed on the screen to confirm the operation.



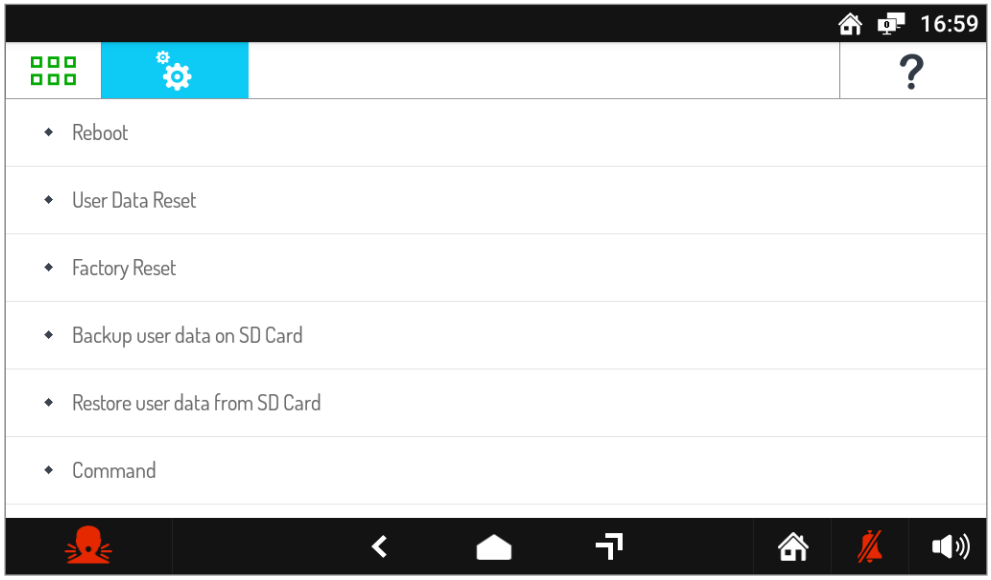
- Press the **Confirm** button to perform the operation and delete all the configurations in the video door phone and return it to the factory default configuration. Press the **Cancel** button to cancel the operation and close the pop-up window.

WARNING! The Factory Reset operation is irreversible and requires Video Door Phone configuration, since it deletes all the personalised settings that had been introduced, e.g. the choice of a Home Page, activation of automatic door opening, tune selections etc.

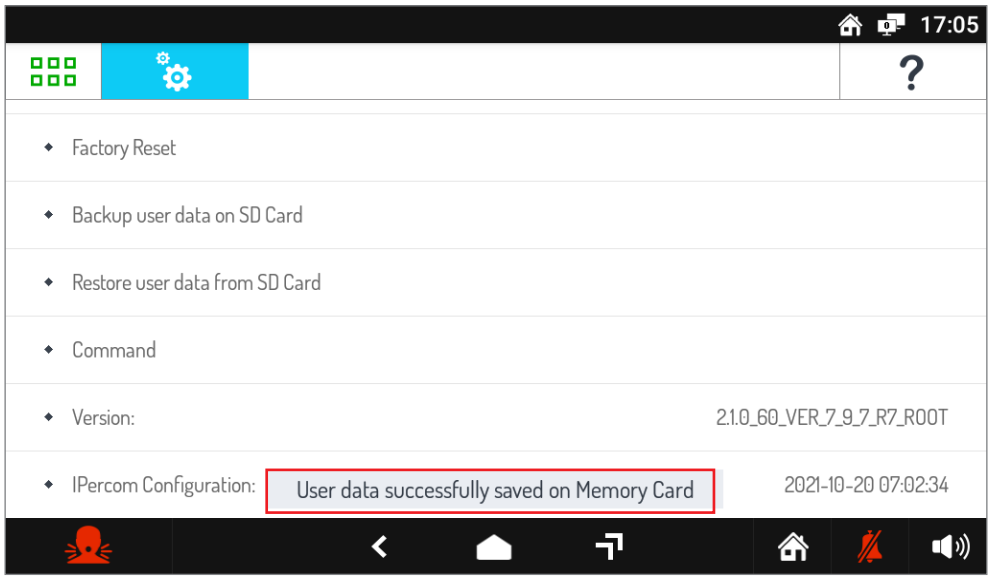
1.1.5.4 Saving user data to SD card

Saving user data to SD card allows saving the configurations made by the user to an SD card.
To save user data on an SD card, insert the memory card into its slot in the video door phone and follow the procedure below:

- In the maintenance menu, press Backup user data on SD Card.



- A message is displayed on the screen to confirm the operation.

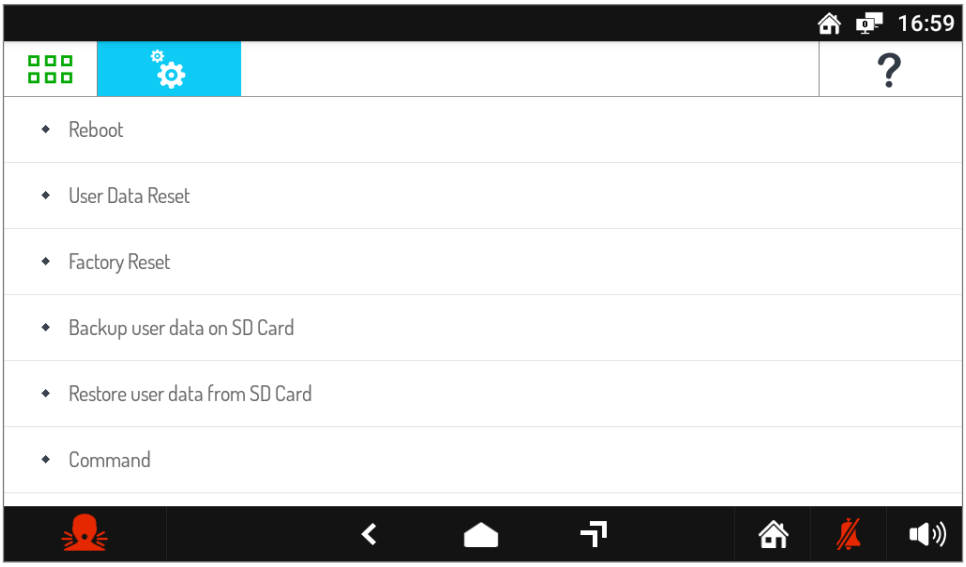


1.1.5.5 Restoring user data from SD card

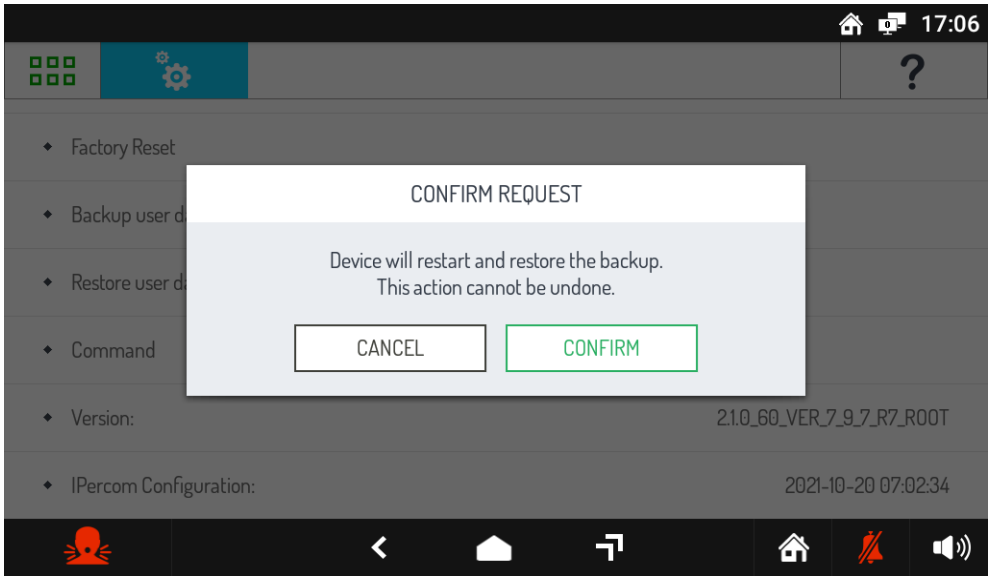
Restoring user data from SD card allows restoring a configuration previously saved on SD card on the video door phone.

To restore user data, insert the memory card containing the previously saved data into its slot in the video door phone and follow the procedure below:

- In the maintenance menu, press **Restore user data from SD Card**.



- A pop-up window is displayed on the screen to confirm the operation.

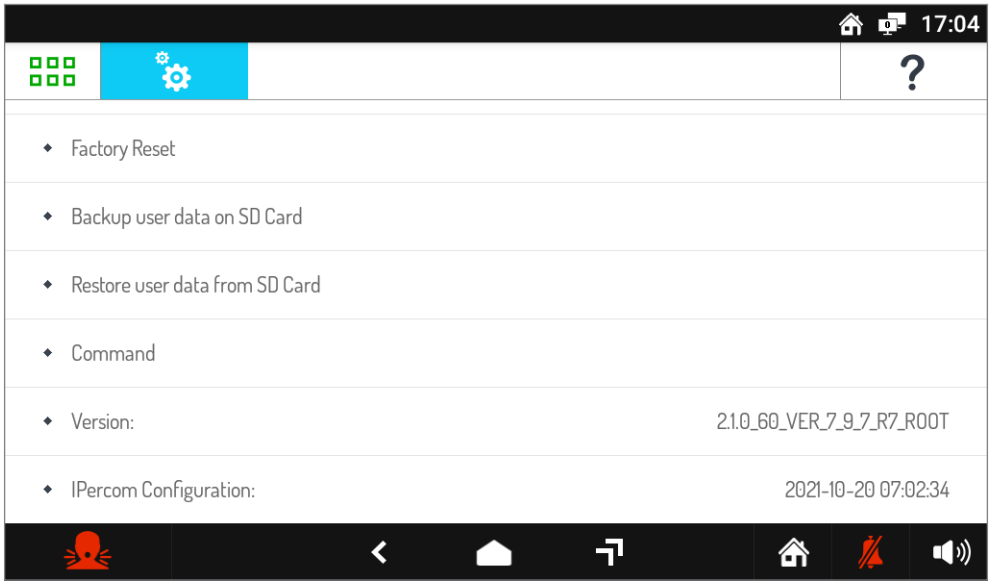


Press the **Confirm** button to load the configuration present on the SD card. This operation deletes all the customisations made on the video door phone. Press the **Cancel** button to cancel the operation and close the pop-up window.

1.1.5.6 Firmware version of the video door phone

It is possible to view the firmware version of the video door phone.

- In the maintenance menu, scroll through the various items until displaying **Version**.

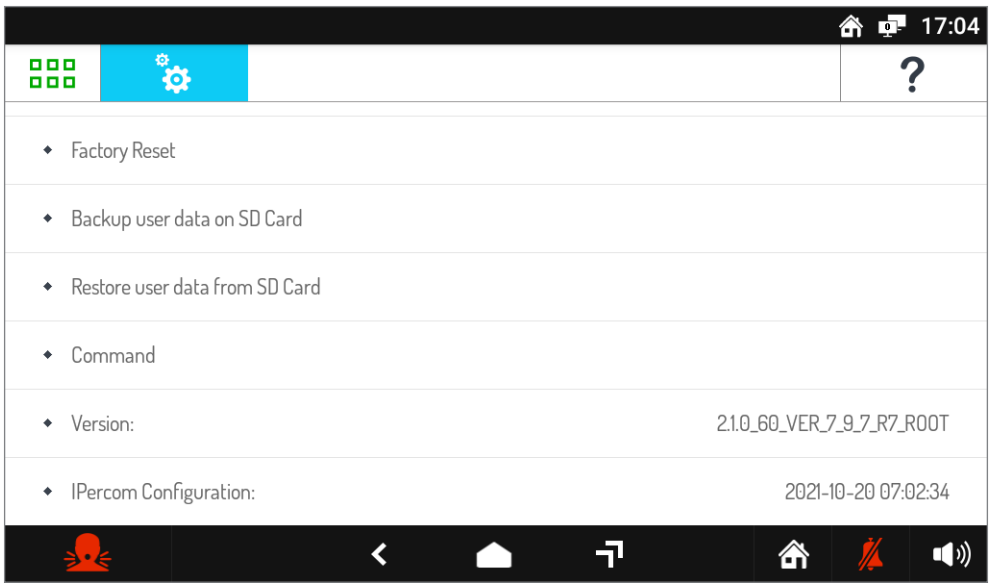


The firmware version of the video door phone is displayed on the right, eg: 2.1.0_49_7_8_0_R7.

1.1.5.7 Ipercom Configuration

It is possible to view the date of the last modification to the system configuration of the Ipercom system.

- In the maintenance menu, scroll through the various items until **Ipercom Configuration**.

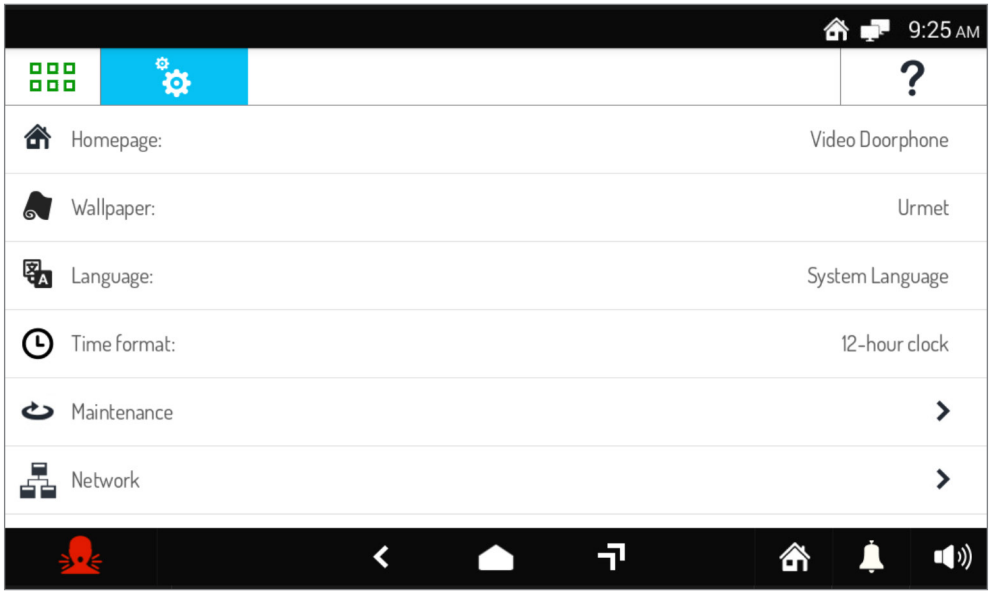


The date of the last modification to the Ipercom system configuration is displayed on the right.

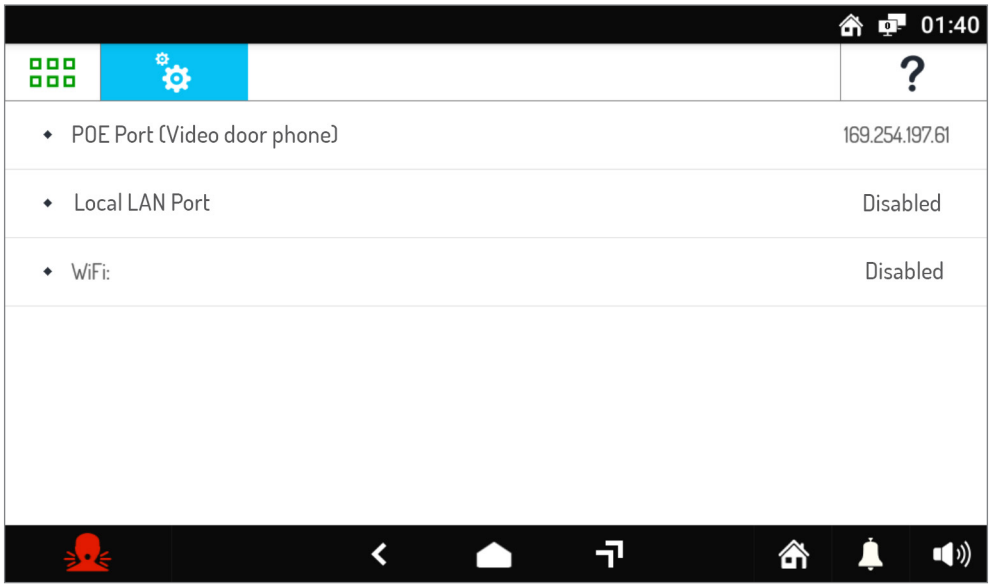
1.1.6 Configure the Networks

To configure the networks of the video door phone, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.



Press the **Network** parameter to display the screen where the available networks are listed.
The network settings identified as ''POE Port (Video Door Phone)'' cannot be changed.



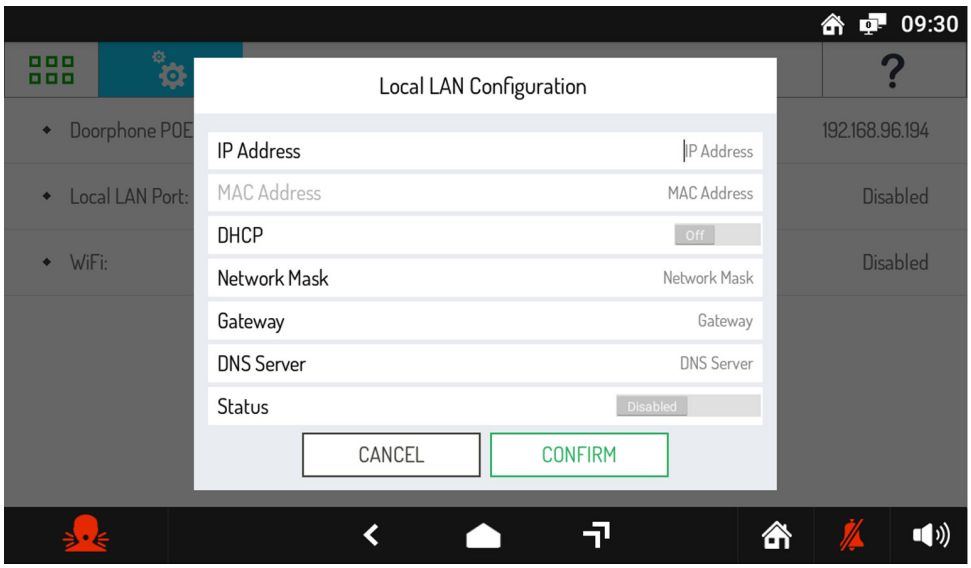
The "LOCAL LAN PORT'' network and the WiFi network can be configured. When you tap the name of a network or link, a pop-up window opens where you can enter and change the network parameters, as shown below.

The second "LOCAL LAN PORT'' interface and the WiFi connection cannot co-exist.

The local interfaces Local LAN port and WiFi present are used exclusively to allow the apps on the video door entry unit to access the internet without compromising the system network. Therefore these interfaces must never be connected to networks without internet access as this compromises the call forwarding performance of the device.

1.1.6.1 Local LAN Port

This network is used to connect the Video door phone to a second LAN using a wire (with Internet access).



The parameters that can be configured are the following ones:

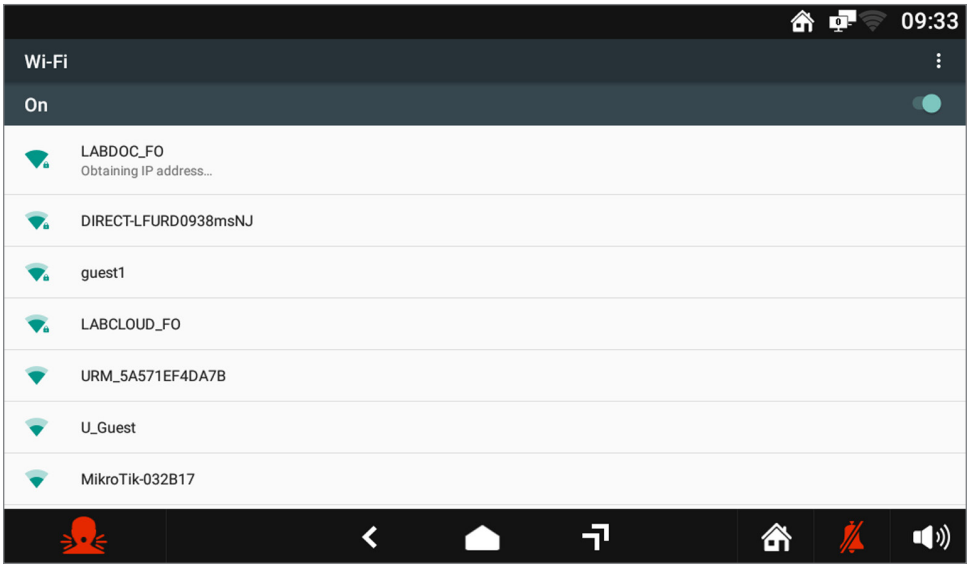
- **IP address**: i.e. the address which identifies the Video door phone on the LAN (enter a static IP address coherent with the IP address of the router and its subnet mask; the address must not belong to the “POE Port” network).
- **MAC address**: read-only parameter.
- **DHCP**: enable the parameter if there is a DHCP server in the system. In this case all parameters will be configured automatically.
- **Network mask:** enter the data of the network in which the video door phone is located.
- **Gateway**: enter the data relating to the network in which the video door phone is located.
- **DNS Server**: enter the data relating to the network in which the video door phone is located.
- **Status**: parameter that can have 2 values, ‘’Disabled’’ or ‘’Enabled’’ depending on whether you want to enable the network.

For **Network Mask**, **Gateway** and **DNS Server** parameters, it may be necessary to contact the network administratore.

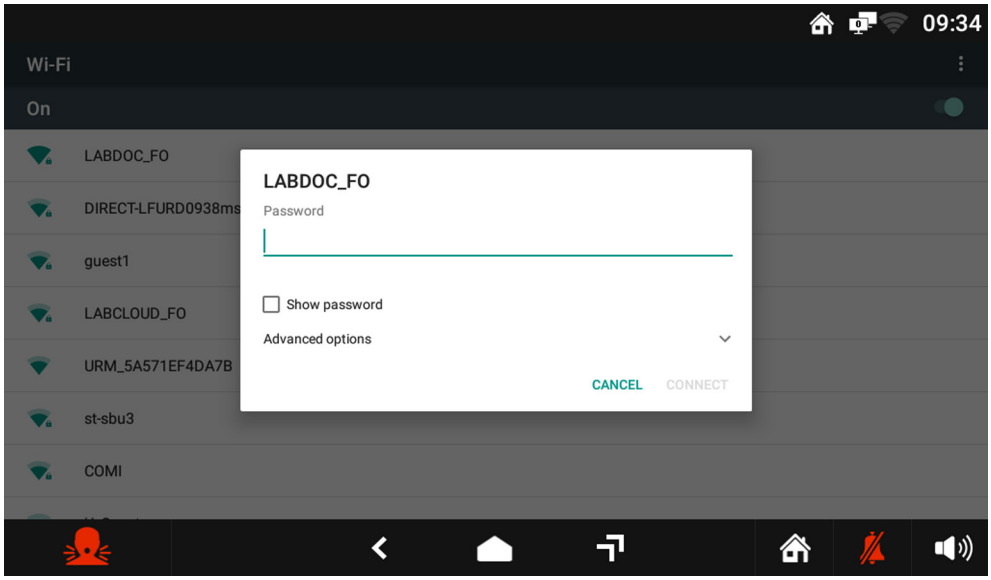
If all parameters have been entered correctly, after pressing the ‘’Confirm’’ button, a second icon will be displayed in addition to the one already present for the Ipercom network.

1.1.7 WiFi network

The WiFi network is used for wireless connection of the video door phone to a second LAN (which may have Internet access). When the WiFi network has been activated by pressing the corresponding button in the top right corner, the video door phone scans the networks.



Select the network you want to connect to, enter the WiFi network password and configure the IP address setting modes.



- **DHCP**: by selecting the IP address setting in DHCP mode all network parameters are automatically configured. A DHCP server must be present in the network.
- **Static**: when selecting the IP address setting in Static mode it is necessary to manually enter the following network parameters.
- **Device IP address**: enter a static IP address consistent with the WiFi router IP address and its subnet mask.
- **Gateway**
- **Network prefix length**
- **DNS 1**
- **DNS 2**

If all parameters have been entered correctly, after pressing the ''Connect'' button, an icon will be displayed in addition to the one already present for the Ipercom network.

1.1.8 Show configuration QR Code

The following parameter is dedicated to the installer for configuration of the Ipercom System (for more information, refer to the Ipercom technical manual on ***www.urmet.com***).

1.1.9 IperCom configuration

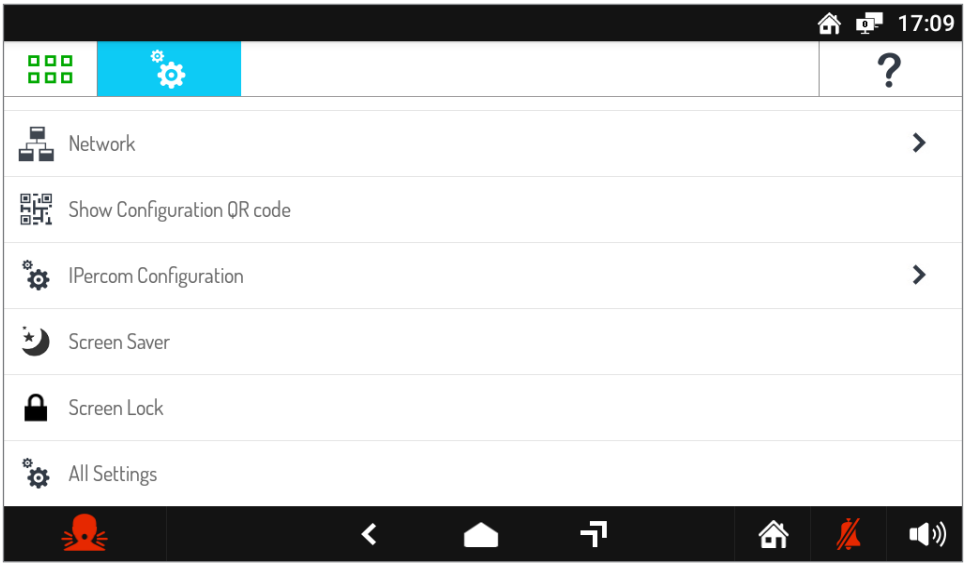
The following parameter is dedicated to the installer for configuration of the Ipercom System (for more information, refer to the Ipercom technical manual on ***www.urmet.com***).

1.1.10 How to activate the screen saver function

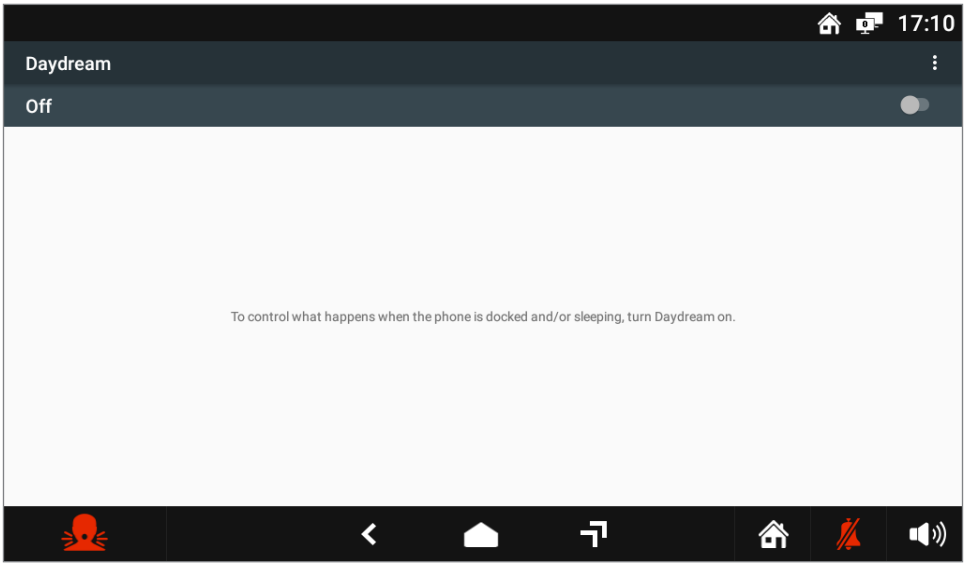
When the video door phone is in standby mode, the Screen Saver function allows images to be displayed on the screen.

To configure the Screen Saver function, follow the procedure below:

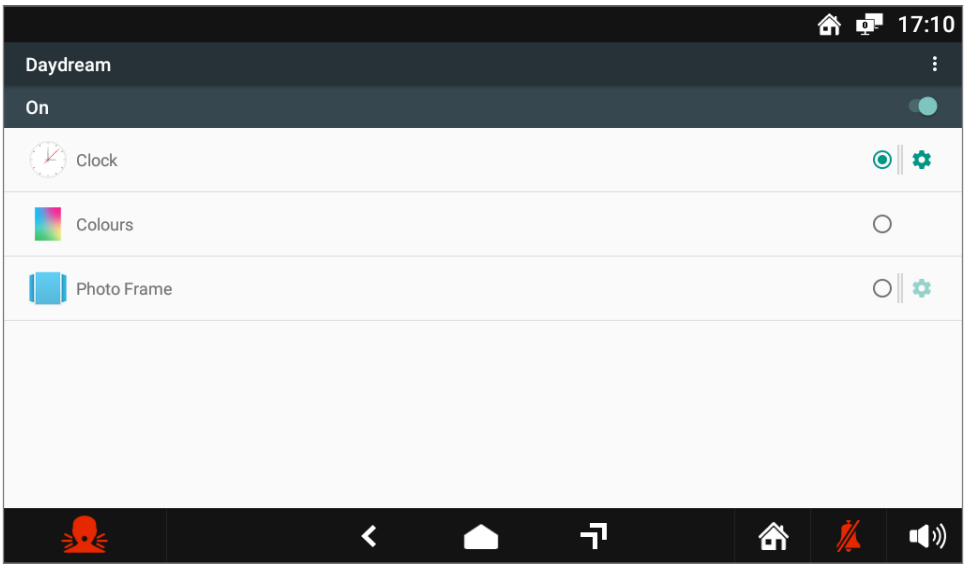
- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.



- Press Save Screen item to display the screen for activating and setting the function.



- Activate the function by pressing the corresponding button in the upper right corner.



- It is possible to select 3 types of Screen Saver:
  – **Clock:** a (digital or analogue) clock is displayed on the screen.
  – **Colour Mode**: displays an image with different colours on the screen.
  – **Photo Frame**: displays on the screen one or more images loaded from an SD card or present in the video door phone memory.

The Save Screen function does not inhibit any of the video door phone functions of the device.

- Press the icon to display a window where the various configuration parameters are listed. By selecting the various items from the menu and submenu, it is possible to see the value set for each video door phone parameter.

WARNING! Although it is possible to change several of the displayed parameters, it is strongly recommended not to make any changes, because the installer already takes care of optimizing the parameter values.

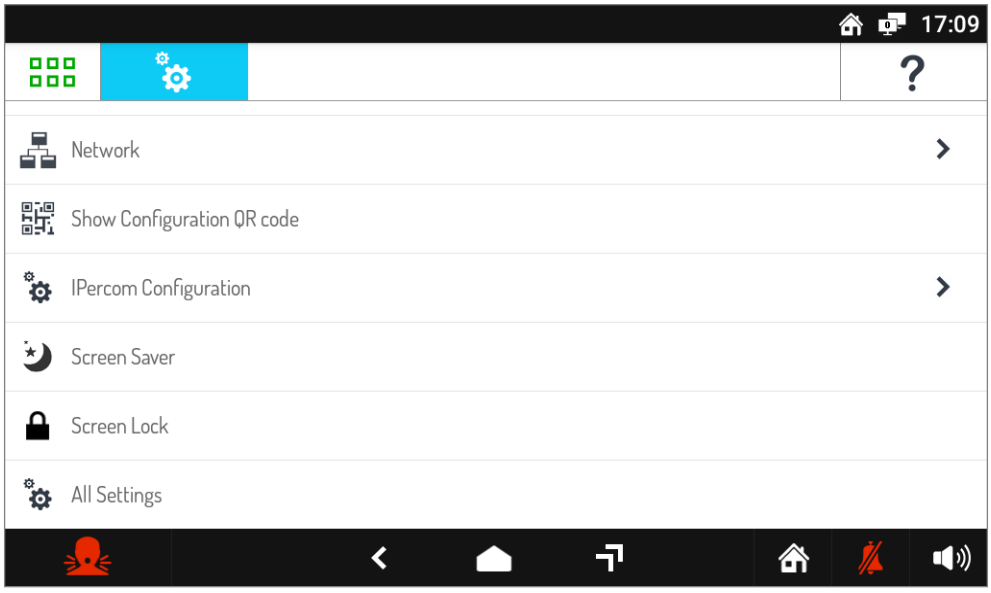
1.1.11 Activating the Screen Lock function

For Screen Lock function, refer to paragraph "***Screen Lock Function***".

1.1.12 How to display the general settings of the Video Door Phone

To display the general settings of the video door phone, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page.
- Press the icon to access the video door phone parameter configuration page.



- Press **All Settings** to display the window with configurable settings.
  – Modify the network settings as shown in section "***Configure the networks***";
  – Activate Bluetooth to connect the video door phone with other devices via radio after scanning the same available devices;
  – Change the audio and video settings of the door phone.

WARNING! Although it is possible to change several of the displayed parameters, it is strongly recommended that no changes are made.

1.2 CONFIGURATION OF VIDEO DOOR PHONE APPLICATION PARAMETERS

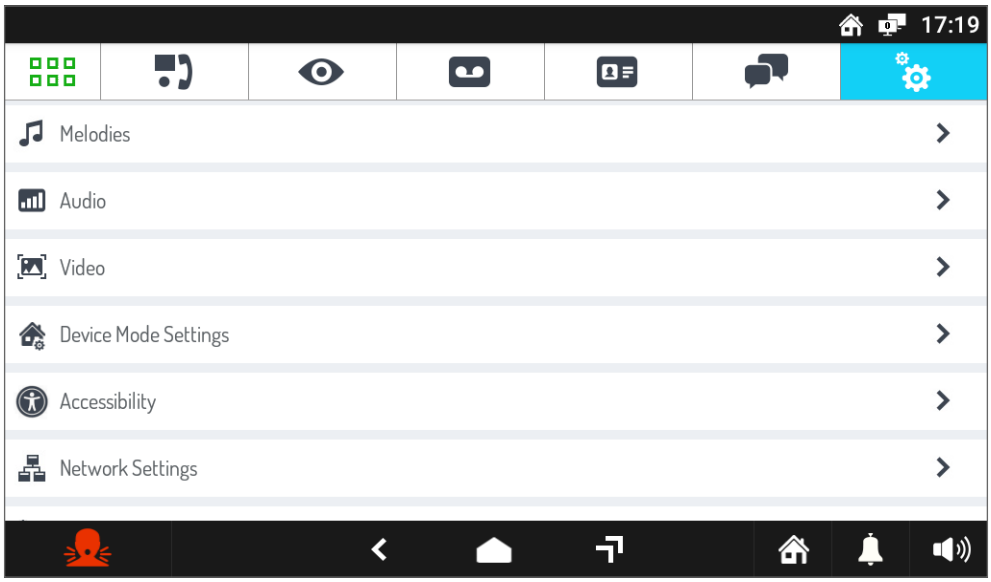
1.2.1 How to change video door phone tunes

To change video door phone tunes, follow the procedure below:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.

Press the icon to access the Top Page and then the icon for the video door phone application.

- Press the icon to access the video door phone parameter configuration page.

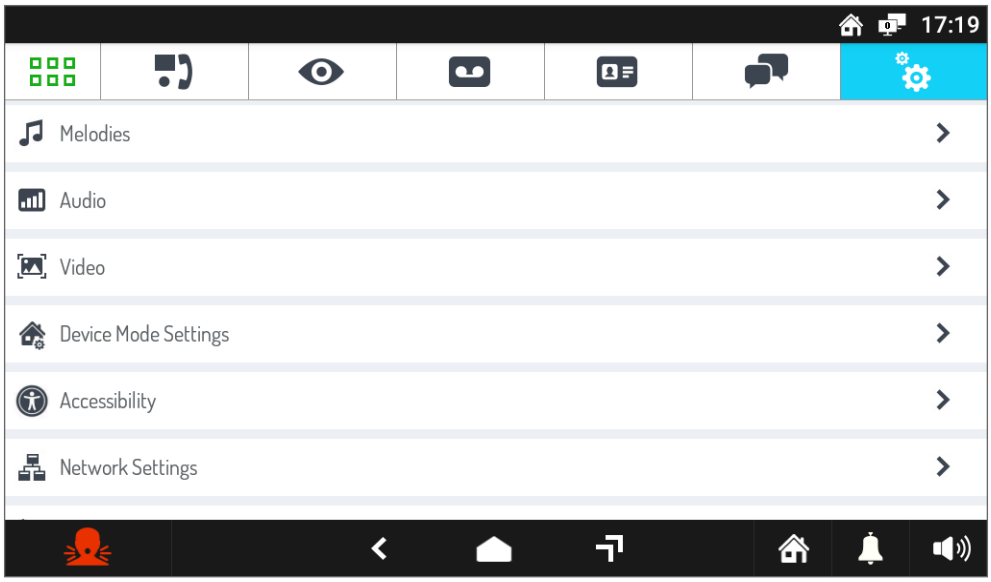


- Tap the writing **Melodies** (Tunes). A new window opens that lists the various types of call.
- Tap the call type that you wish to change the tune of.
- A pop-up window opens listing the available tunes.
- Select the new tune or tap the **X** icon at the top right to close the window without making any changes.

1.2.2 How to change the audio volume

To change the audio volume:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:

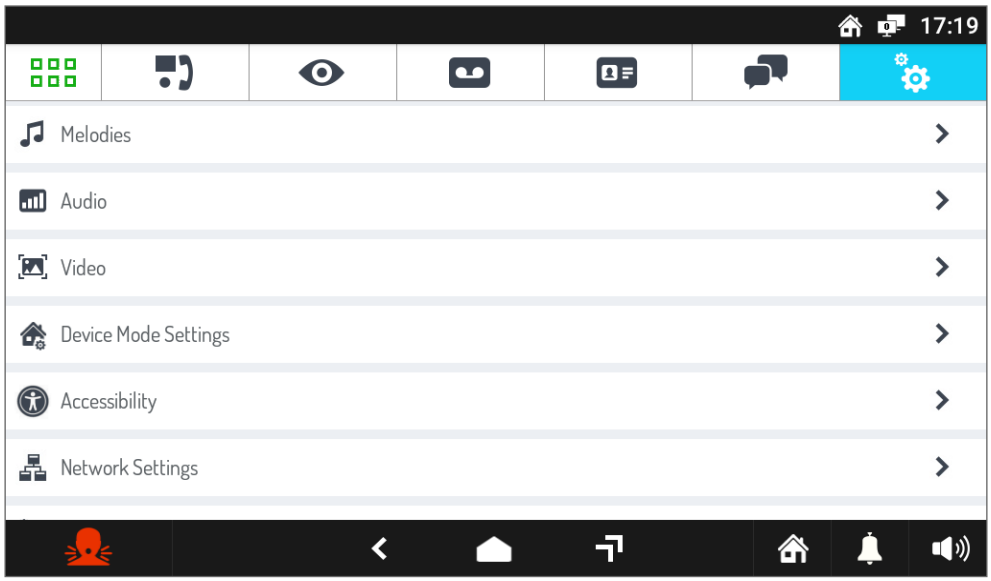


- Tap the writing **Audio**. A window opens with the items “Ringtone Volume” and “Audio Volume”.
- Tap **Ringtone Volume** to change the volume of ring tones, **Audio Volume** to change the volume of your speakers. At the right end on the same lines, the current volume setting is shown.
- A pop-up window opens and a ring tone or background noise is played at the currently set volume.
- Change the volume with the special slider; the same sound is played again at the new volume setting.
- Tap the **X** icon at the top right to close the window.

1.2.3 How to change screen settings

To change screen settings:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:



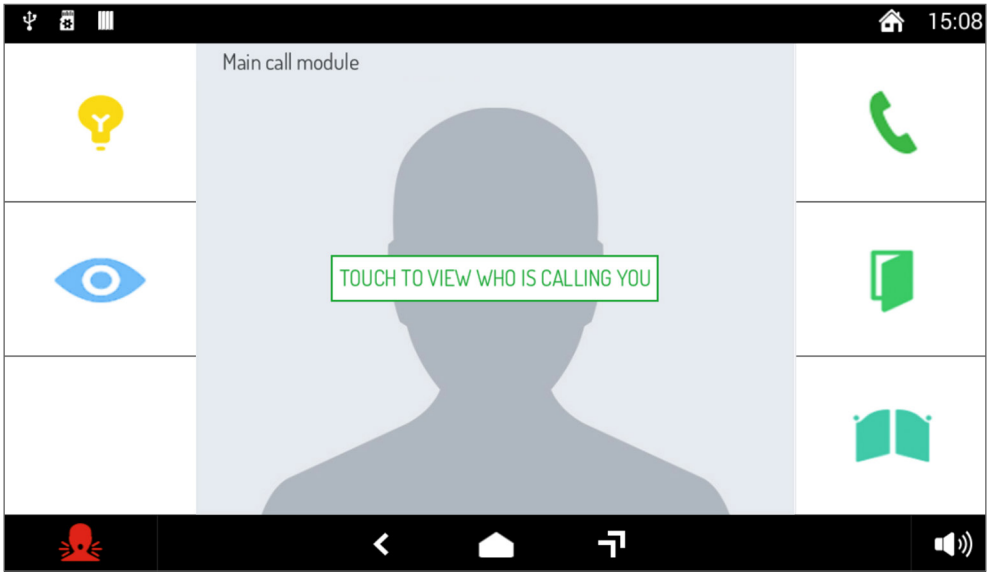
- Tap the writing Video. A window opens listing the various screen parameters (the current value is shown to the right of each parameter):
  – **Screen Brightness.**
  – **Idle Timeout**, i.e. the idle time delay after which the screen will go off.
  – **Default Video Mode For Calls**, i.e. the screen format (16:9 o 4:3 o large buttons) for incoming video door phone calls. The video format can be changed, temporarily, even during a call via the icon .
- Tap the parameter that you wish to change. A pop-up window opens where you can change the current parameter via a slider control or select a new setting from a given list.

Select the required parameter or tap the **X** icon at the top right to close the window without making any changes.

1.2.3.1 Large buttons mode

To activate the following mode, follow the procedure indicated:

- Press the Video Appearance on Call parameter (see previous paragraph) and select Big Buttons mode.
- When the following mode is activated, the call screens are displayed in 4:3 mode and the button icons appear larger than in the standard mode.



*In **Large buttons** mode, the following functions will not be available when receiving calls:*

- ***the button for rejecting calls;***
- ***the button for temporarily changing the graphical user interface in 16:9 mode.***

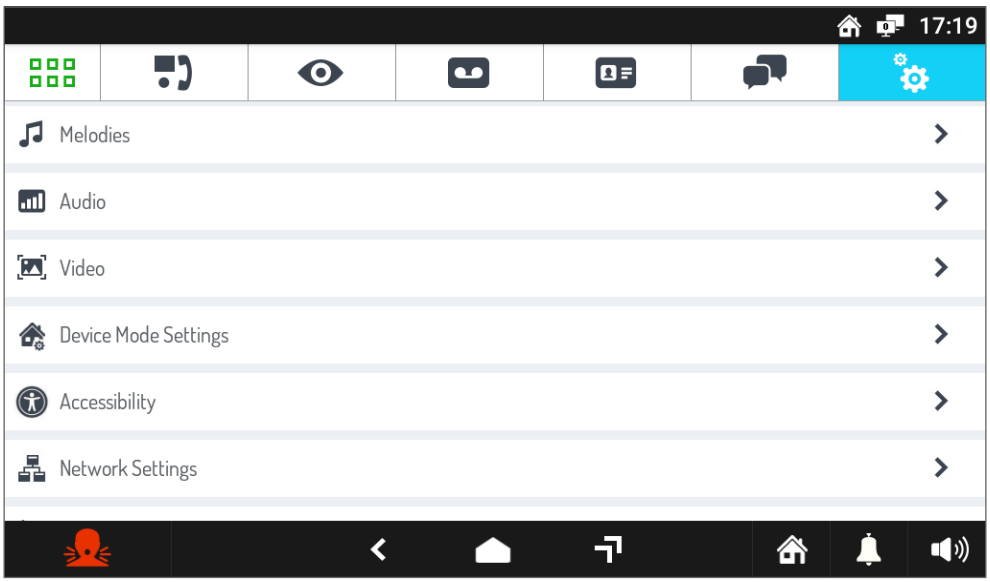
All other features remain unchanged.

The screen shown refers to a door phone call from a door station to an apartment in which more than one IP video door phone are present. The caller's image is not displayed automatically. Tap on the screen to view. If there is only one IP video door phone in the apartment with the **large button** mode active, the image will be displayed automatically as in normal mode.

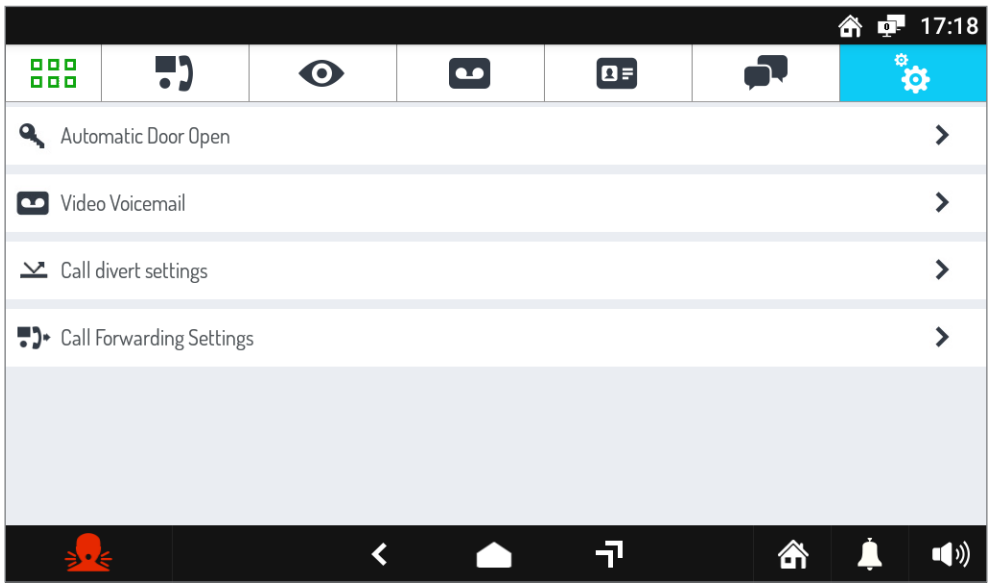
1.2.4 Device Mode Settings

To display the video door phone operating modes, follow the procedure below:

- Switch on the screen by tapping it any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:



- Press the **Device Mode Settings** item to display the screen with the configurable functions listed:

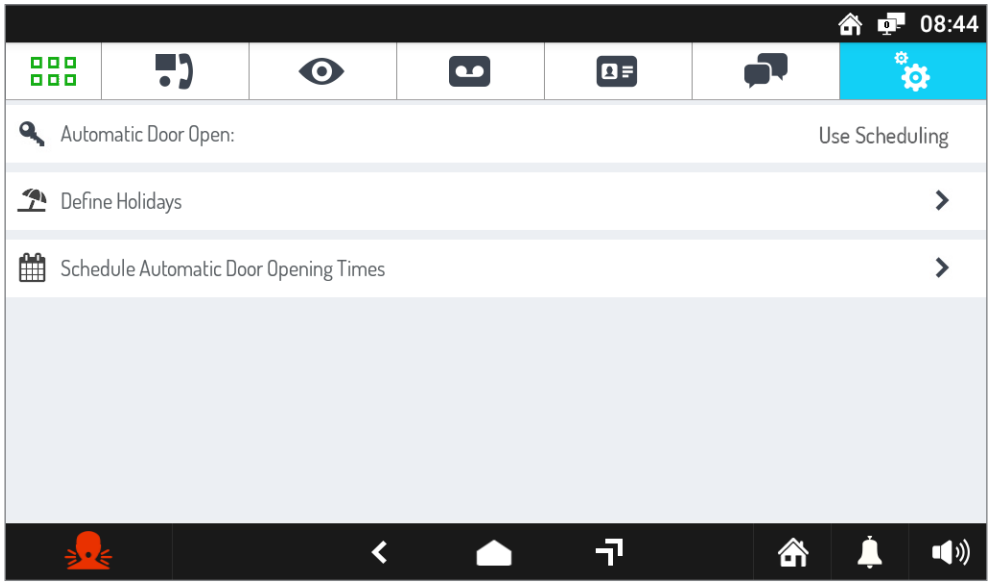


The following chapters describe the functions shown above.

1.2.4.1 How to automatically open the door

The following parameter allows opening the door automatically when a call is received without the need to answer, to activate the function follow the procedure below:

- Press the **Device Mode Settings** parameter and then select Automatic Door Open.
- Press the **Automatic Door Open** item (the current setting is shown to the right). A pop-up window opens where it is possible to enable, disable or program the automatic door opening. If automatic door opening is activated, the icon is shown at the top right and after the automatic opening of the door the call is terminated.
- Select the required setting or tap the **X** icon at the top right to close the window without making any changes. If the "**Use Program**" mode is selected, 2 new items are displayed in the parameter setting screen.



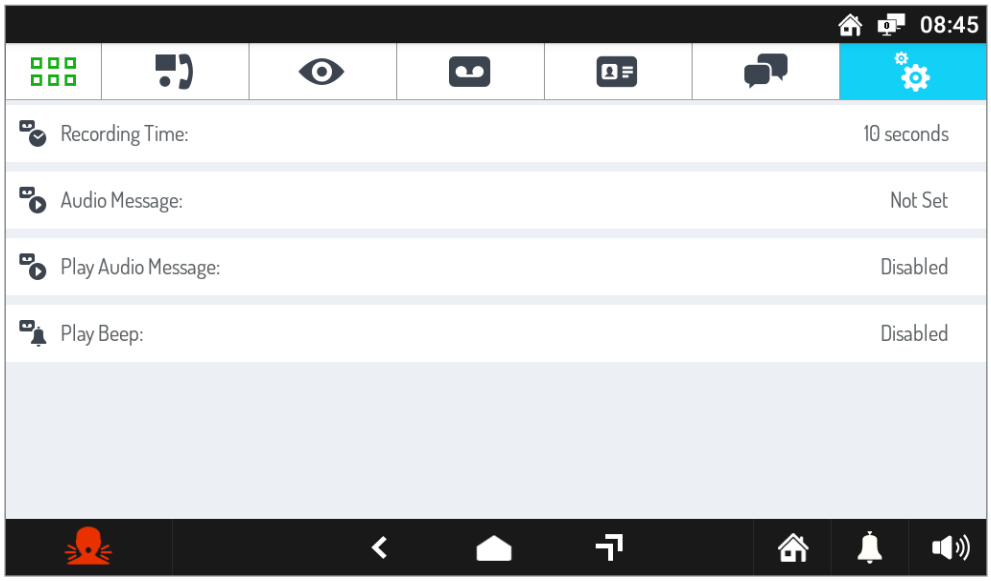
- The "**Define Holiday**" parameter allows defining the days of the year as public holidays to allow the programming of the Automatic Door Opener function for the defined days.
- The "**Schedule Automatic Door Opening Times**" parameter allows selecting a day of the week (if one or more holiday days have been defined, these can be displayed in the day selection list) and programming the start and end time of the Automatic Door Opener function.

ATTENTION! The **Automatic Door Open** function is only available if the system has been properly configured. When the **Automatic Door Open** function has been activated, it is not possible to change the video door phone status.

1.2.4.2 Video Door Phone Video Voicemail

Follow the procedure below to activate or change the video door phone message service settings:

- Press the **Device Mode Settings** parameter and then select **Video Voicemail**.
- The screen with the various message service settings is displayed (the current value is shown to the right of each setting; in case of Audio Message, the date and time of its recording):



  - **Recording Time**, i.e. the max duration of the audio/video message (between 10 and 20 seconds).
  - **Audio Message**, i.e. the personalised audio message that is played at the outdoor calling station when video door phone voicemail is activated.
  - **Play Audio Message** allows the audio message to be enabled or disabled when the video door phone voicemail is active. If it is disabled no message will be played at the outdoor calling station.
  - **Play Beep**, to enable or disable the beep sound at the end of the audio message (if you disable the audio message the beep will also be automatically disabled).

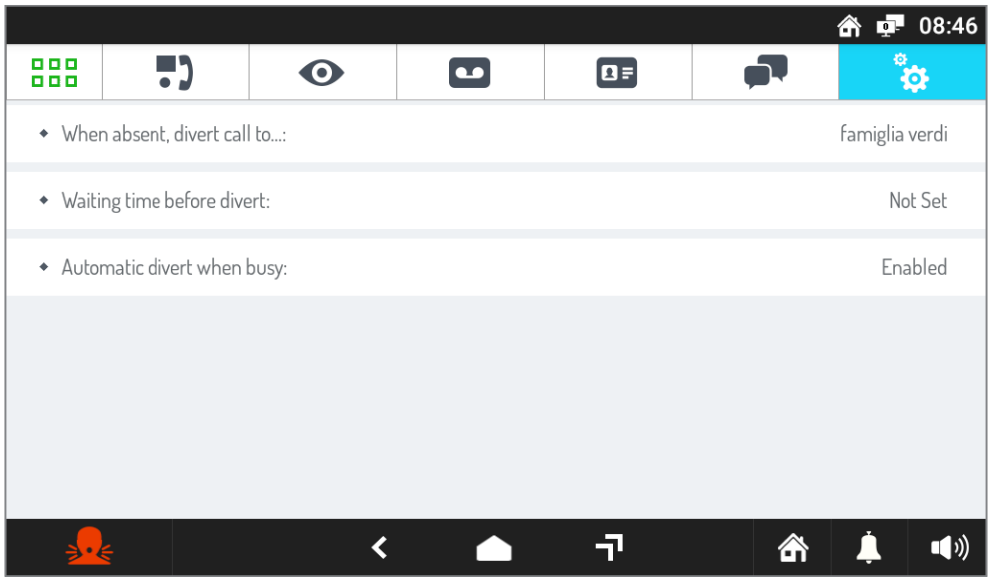
Tap the setting that you wish to change. According to the chosen setting, a pop-up window will open where you can:

  - Edit the recording time of the audio message.
  - Record and replay the existing audio message. A new message will overwrite the existing one. The icon can be used to delete the existing message.
  - Enable or disable playing of the audio message (disabling does not delete the existing message, which can be re-enabled later on).
  - Enable or disable the end beep.

1.2.4.3 Call divert settings

To activate or change the settings for the call diversion function, follow the procedure below:

- Press the **Device Mode Settings** parameter and then select **Call divert settings**.
- The screen with the various function settings listed is displayed (the status of each setting is shown to the right):



– **When absent, divert call to:** if set, this parameter allows selecting which device to divert a call to:
- relevant exchange,
- all the exchanges in the system,
- a contact in the directory.

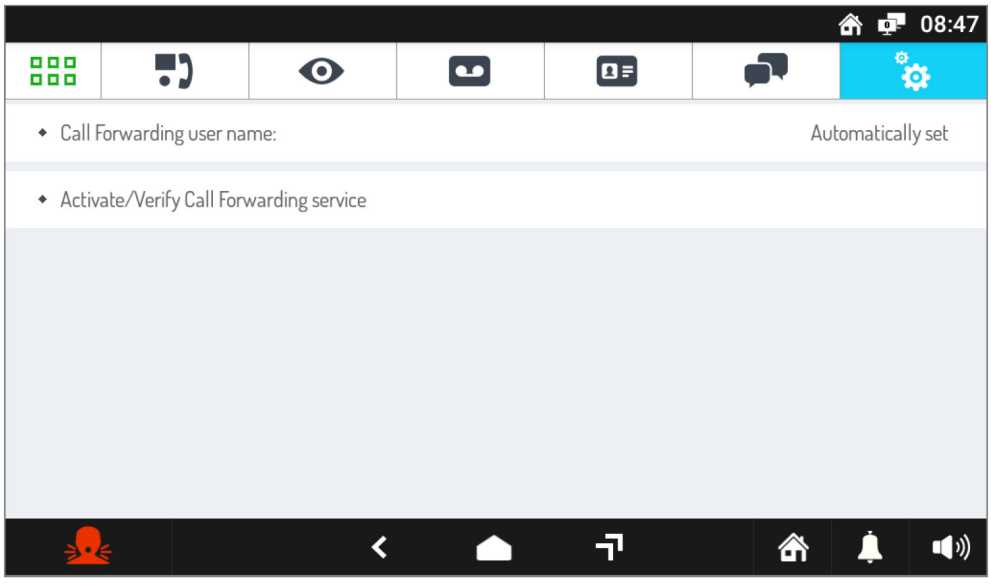
ATTENTION! It is possible to divert the call only to a video door phone in the contact directory.

– **Waiting time before divert:** if set, this parameter allows setting the waiting time within which the call will be diverted (from 10 to 50 seconds or immediately).
– **Automatic divert when busy:** if set, this parameter allows diverting the call if the video door phones in the apartment are busy with another call.

1.2.4.4 Call forwarding settings

The following parameter allows enabling the call forwarding function to receive a call on one or more smartphones/tablets.

- Press the **Device Mode Settings** parameter and then select **Call forwarding settings**.
- The screen with the various settings and parameters of the function is displayed.



– **SIP ID**: The following parameter allows displaying SIP ID (set in an Ipercom version lower than 2.1) of the CallMe account on which you receive calls on your smartphone

*The SIP ID is visible only if the **CallMe Manager** support has not been enabled during system configuration and if the "Call forwarding URI on MAX" parameter has been properly enabled in the system settings (for more information, refer to the Ipercom technical manual, chapter "**Call forwarding settings**" that can be downloaded from www.urmet.com).*

– **Activate/Verify the Call Forwarding service:** enables the call forwarding function. The activation procedure based on the configuration of the Ipercom system is described below.

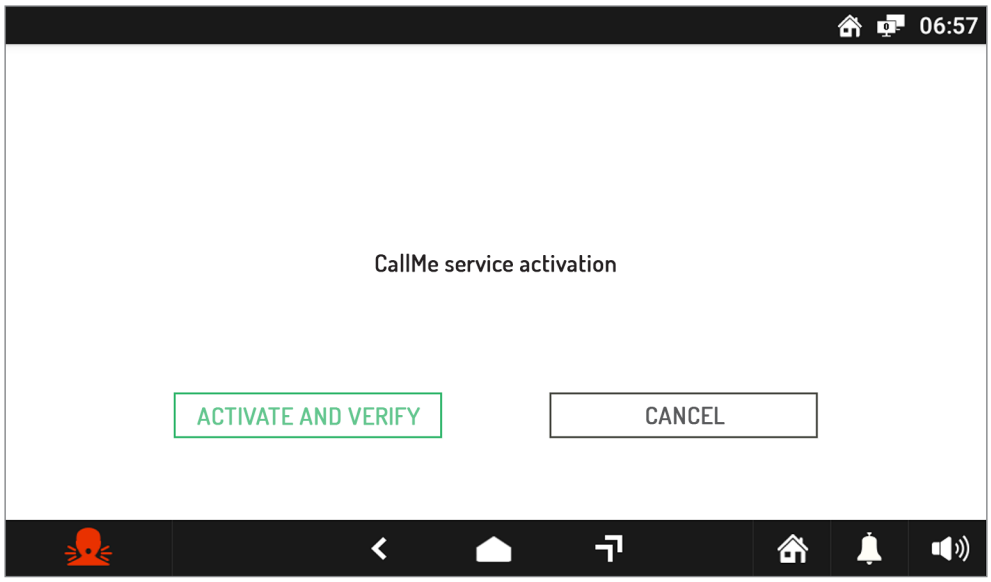
ATTENTION! Depending on the Ipercom system configuration ("**CallMe Manager support**" parameter enabled or disabled) it is necessary to follow the correct procedure for configuration and activation of the call forwarding function.
To activate the function, a router providing Internet access must be connected to the Ipercom system.

CallMe Manager support enabled on Ipercom system

1. Download the Urmet CallMe app from the Apple Store (iOS) or Play Store (Android)
2. Create an account on Urmet Cloud through the CallMe App.

For the procedure for creating an account through the CallMe App, refer to the appendix "CallMe App Configuration" on the Ipercom system technical manual on www.urmet.com

3. Enable the account using the PDF document sent by the administrator and the CallMe App.
4. On the video door phone, press "**Activate/Verify Call Forwarding Service**".



5. Press the "Activate and verify" button to activate the function.

   If successful, a screen confirming the activation of the function is displayed.

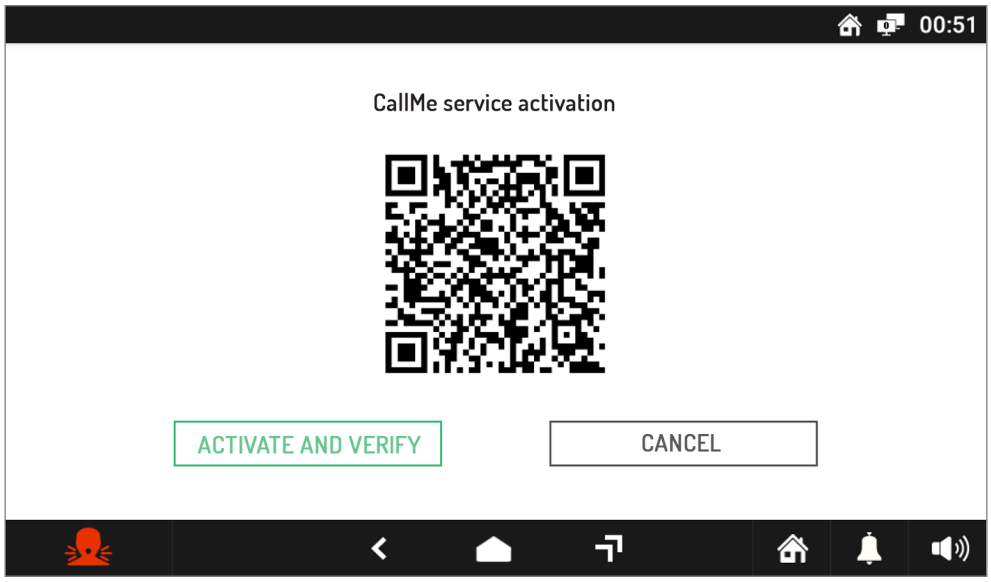
If unsuccessful, a screen indicating the function activation failure is displayed. Carry out the procedure again, making sure that you are carrying out the steps described correctly (for more information, refer to chapter "**Setting up the call forwarding function**" in the Ipercom system technical manual on *www.urmet.com*). ***www.urmet.com***).

CallMe Manager support disabled on Ipercom system

1. upload the Urmet CallMe app from the Apple Store (iOS) or Play Store (Android)
2. Create an account on Urmet Cloud through the CallMe App.

For the procedure for creating an account through the CallMe App, refer to the appendix "CallMe App Configuration" on the Ipercom system technical manual on www.urmet.com

3. On the video door phone, press “Activate/Verify Call Forwarding Service”.



4. On the smartphone where the CallMe App is installed, start the application.
5. Press the button: “**Settings**” → “**Service Management**” → “**My Devices**” → “**Add**”.
6. The QR Code reader application on your smartphone is launched. Use your smartphone to scan the QR code displayed on the video door phone.
7. On the video door phone, press the “**Activate and verify**” button to activate the function.

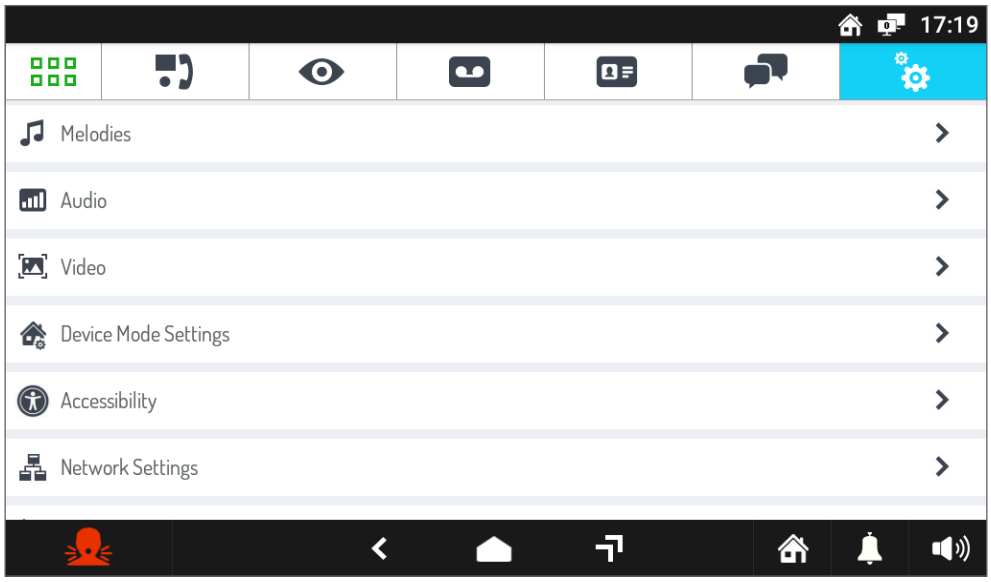
   If successful, a screen confirming the activation of the function is displayed.

   If unsuccessful, a screen indicating the function activation failure is displayed. Carry out the procedure again, making sure that you are carrying out the steps described correctly (for more information, refer to chapter “***Setting up the call forwarding function***” in the Ipercom system technical manual on *www.urmet.com*).

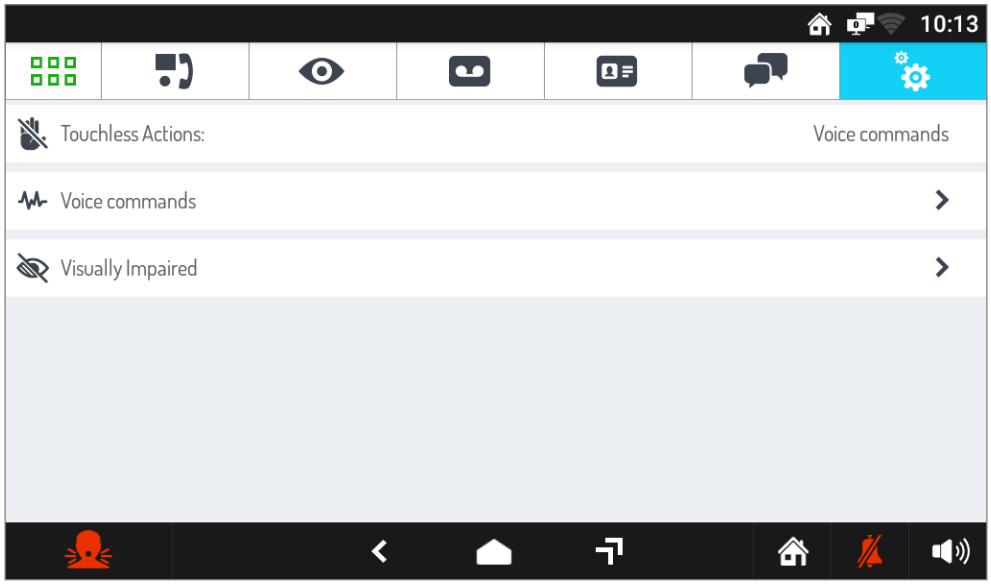
1.2.5 Accessibility

The following menu item allows configuring and enabling different operating modes of the video door phone. To perform configuration, proceed as follows:

- Switch on the screen by tapping it any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:



- Press the **Accessibility** item to display the screen listing the different ways to use the video door phone:

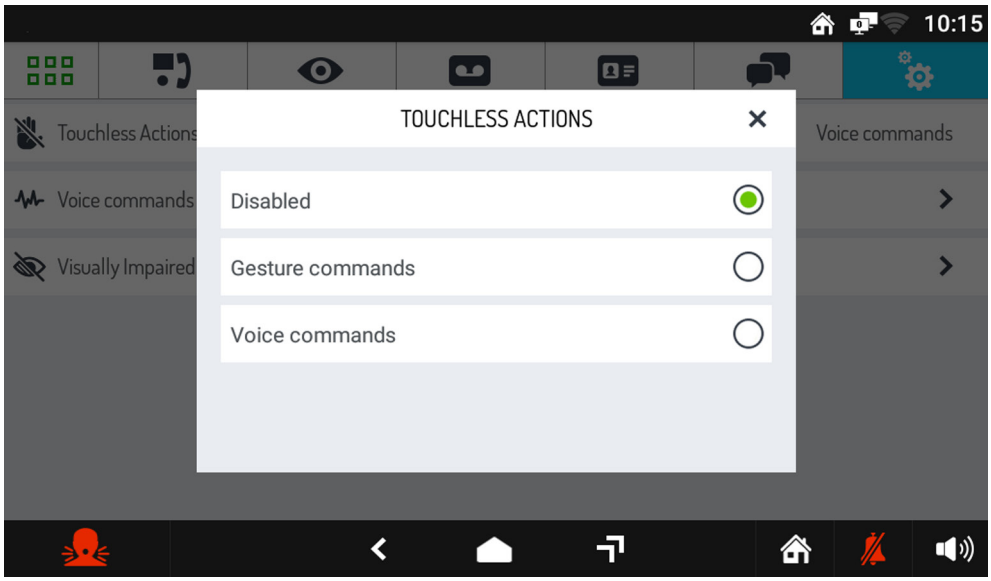


The following chapters describe the functions shown above.

1.2.5.1 Touchless actions

The following parameter allows enabling gesture commands or vocal commands on the video door phone.

- Press the Accessibility parameter and then select Touchless actions.
- A pop-up screen is displayed where it is possible to select the usage mode.



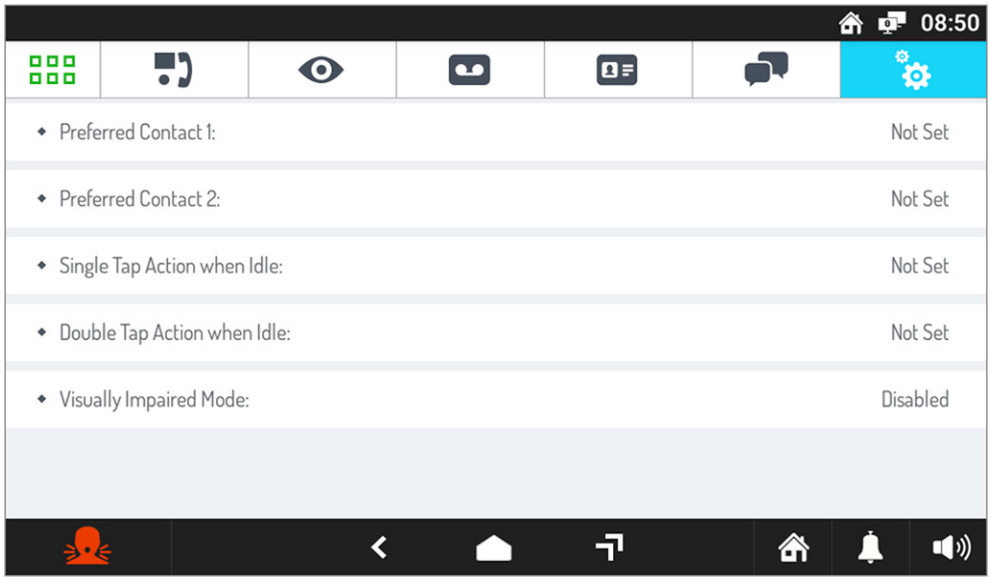
  – **Disabled**: gesture and vocal commands disabled.
  – **Gesture commands**: enables the use of gesture commands.
  – **Voice commands**: enables the use of vocal commands.

For further information on the use and settings of gesture or vocal commands, press the relevant link and download the ***Complete booklet for use of gesture commands*** or the ***Complete booklet for use of vocal commands***.

1.2.5.2 Visually impaired user mode

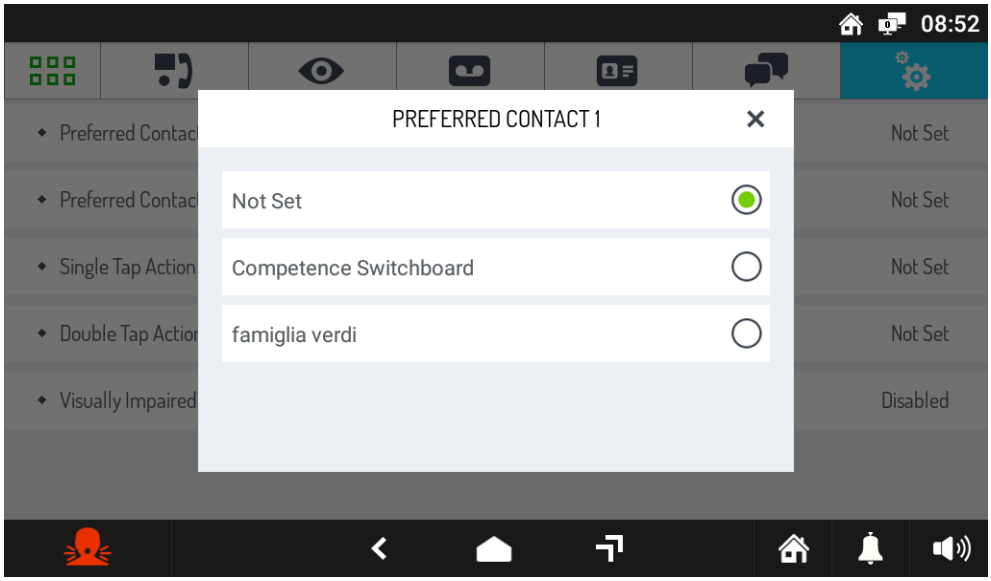
The following parameter enables and configures the Visually impaired mode parameters.

- Press the **Accessibility** parameter and then select **Visually impaired mode**.
- The screen with the various settings and parameters of the usage mode is displayed.



In this mode, it is not possible to access the address book of the video door phone due to the lack of visual feedback from the user. However, it is possible to define two contacts in the phonebook as favourites that can be called by means of a **single tap** or a **double tap** on the screen on the main page. You can also associate the switchboard as a contact.

— The **Single/Double Tap in Standby Action** parameters can be used to set the action that will be performed by the video door phone when the user taps on the screen once or twice on the main page. For example, calling the favourite contact or opening the door or opening the gate.



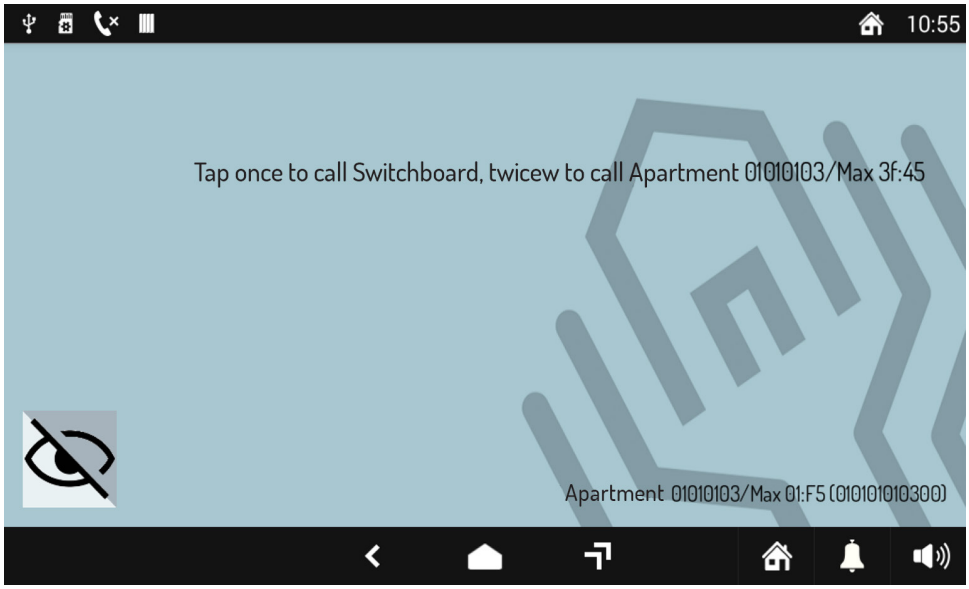
— On the configuration page, press the **Favourite Contact 1** parameter (**single tap**) and select the contact to call when the user taps once on the main page from the scroll window. The **Favourite Contact 2** (**double tap**) parameter can be used to associate the number to call when the user taps the main page twice.

If the parameter configures the opening of a door or gate as an action, it will not be possible to make the call to the default contact.

— Tap on **Visually impaired user mode** and select **Enabled**.

1.2.5.2.1 Using visually impaired user mode

Below is an example of the main screen with visually impaired user mode active.



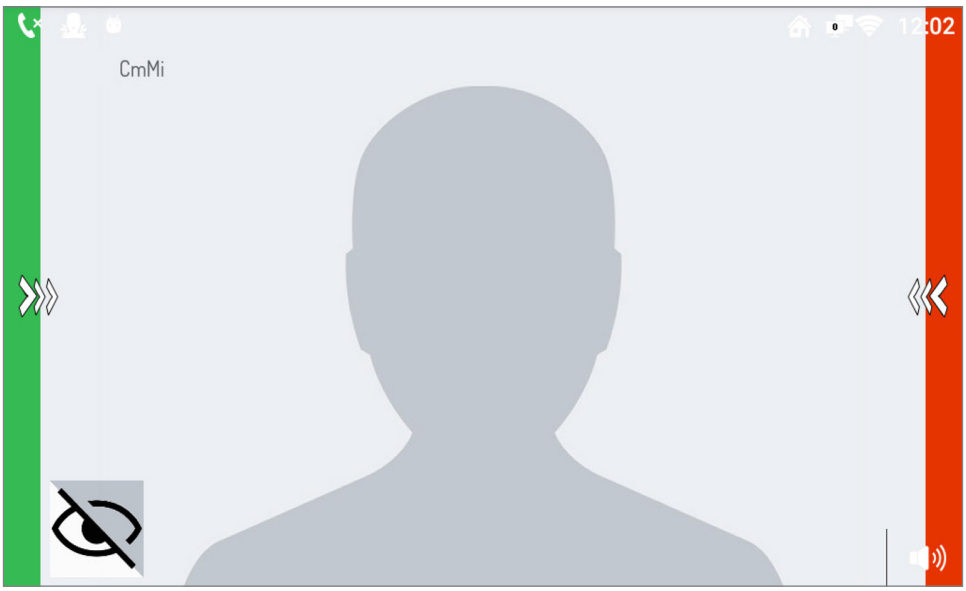
With the active mode, it is no longer possible to display all the various icons on the normal main screen (e.g. panic alarm, voice memo, door opening, gate opening, etc.)

The icon in the bottom left corner **held pressed** to switch to normal mode. If the screen switches off, either voluntarily or after the timeout, the visually impaired user mode is automatically restored the next time the power is turned on and the video door phone will play the following voice message "*THE SCREEN IS ON*".

On this screen, you can **tap once** or **twice** to call one of the two predefined contacts or open a door/ door. The action performed by the video door phone depends on the configuration (see the *Visually impaired user mode activation and configuration section*).

1.2.5.2.2 How to reply to an external call

The following screen will be displayed when the video door phone receives a call:



To answer the call, swipe right on the screen. The video door phone will emit a "*BEEP*" as acoustic feedback. To reject the call, swipe left. The video door phone will emit a "*BEEP*" as acoustic feedback.

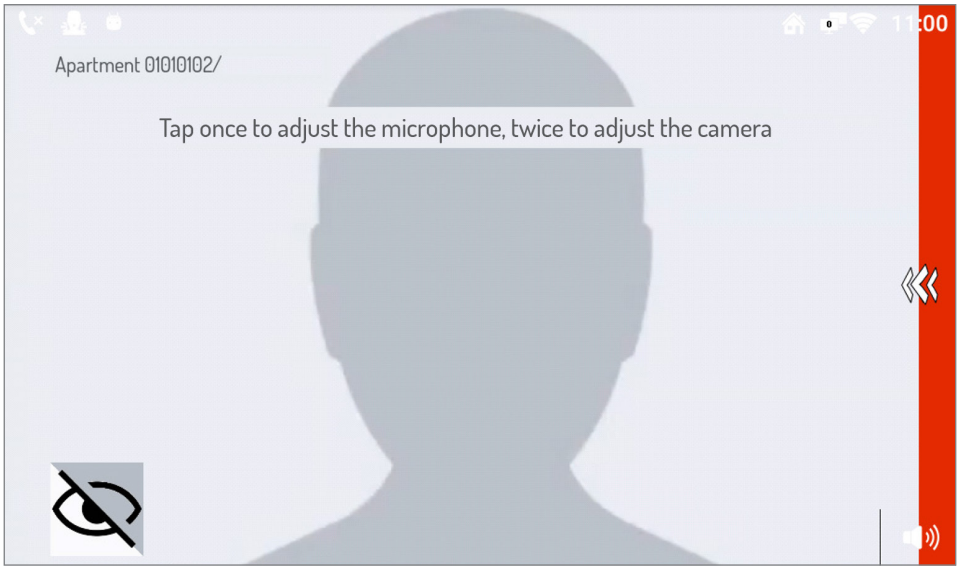
The screen shown refers to a door phone call from a door station to an apartment in which more than one IP video door phone are present. The caller's image is not displayed automatically. Tap on the screen to view. If there is only one IP video door phone in the apartment with the **visually impaired user** mode active, the image will be displayed automatically as in normal mode.

After answering the call, it will be possible to **open the door** by means of a **single tap** on the screen. The video door phone will play the following voice message "*THE DOOR IS OPEN*". **Double-tap** to **open the gate** and the video door phone will play the following voice message "*THE GATE IS OPEN*".

You can end the call by swiping left on the screen.

1.2.5.2.3 How to answer an intercom or switchboard call

When the video door phone receives an intercom or switchboard call, the screen displayed is the same as a door phone call. The user can always accept or reject the call in the same way as described above. After answering the call, it will be possible to **mute/open the microphone** by means of a **single tap** on the screen. The video door phone will play the following voice message "*THE MICROPHONE IS MUTED*". **Double-tap** to **activate/deactivate the camera** and the video door phone will play the following voice message "*THE CAMERA IS OFF*".

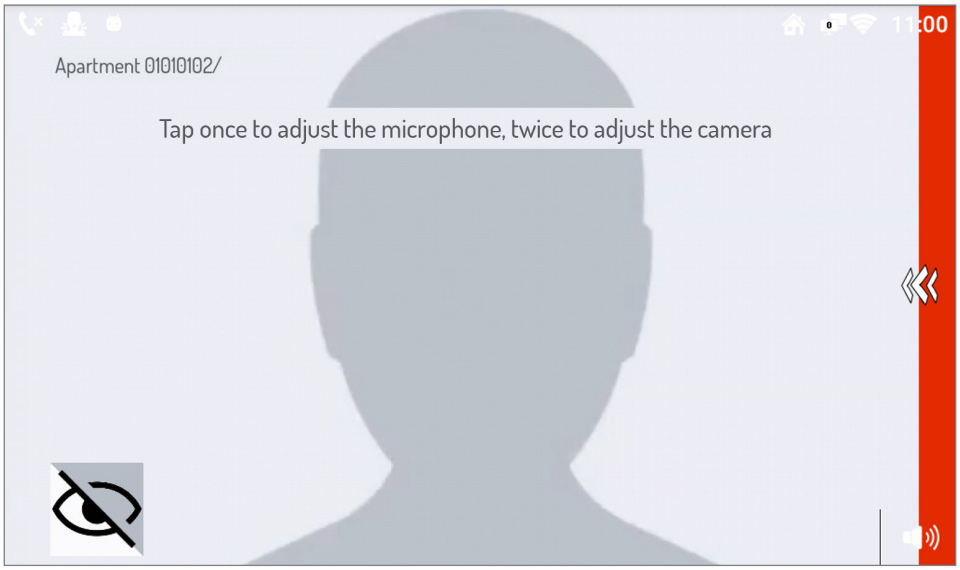


You can end the call by swiping left on the screen.

1.2.5.2.4 Making a call

With the video door phone at rest, to start a call, the user will have to make a single or double tap on the screen to call the contacts associated with the performed action (see *Activation and configuration of blind mode* chapter).

After accepting the call, it will be possible to **mute/open the microphone** by means of a **single tap** on the screen. The video door phone will play the following voice message "*THE MICROPHONE IS MUTED*". **Double-tap** on the screen to **activate/deactivate the camera** and the video door phone will play the following voice message "*THE CAMERA IS OFF*".

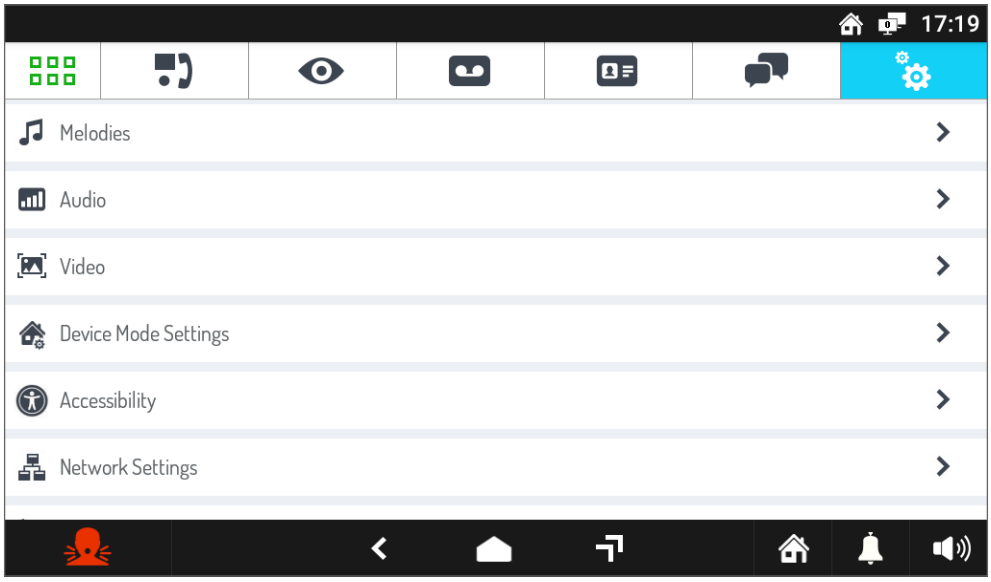


You can end the call by swiping left on the screen.

1.2.6 Network settings

The following menu item allows displaying the network settings of the video door phone.

- Switch on the screen by tapping it any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:



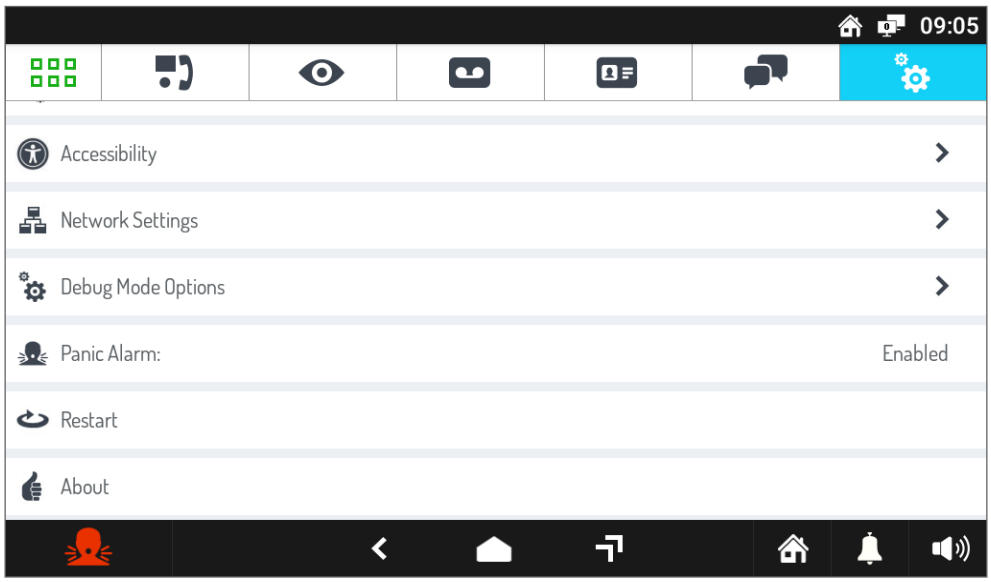
- Select the **Network Settings**, then click on Device Status. He comes a window is displayed where the network parameters relating to the video door entry phone are listed.

WARNING! The parameters can only be read and not edited.

1.2.7 How to enable or disable the Panic icon

To enable or disable the Panic icon, follow the procedure below:

- Switch on the screen by tapping it any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:



- Tap the writing **Panic Alarm** (the current setting is shown on the right). A pop-up window opens where you can choose whether to enable or disable the Panic Alarm.

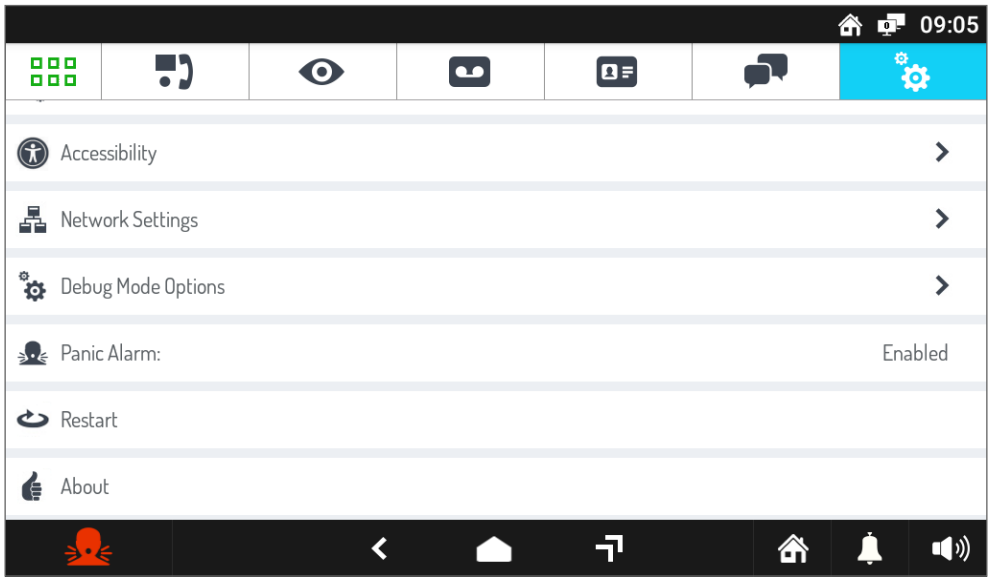
- Select the required setting or tap the **X** icon at the top right to close the window without making any changes.

  WARNING! The Panic alarm function requires that:
  — the video door phone system has a switchboard;
  — the system has been properly set up (for more information, check the Ipercom manual on *www.urmet.com*);
  — there is a switchboard operator on duty;
  — the switchboard operator has been properly trained on what to do in the event that a panic alarm is received.

1.2.8 How to restart Video Door Phone application

To restart Video Door Phone application, follow the procedure below:

- Switch on the screen by tapping it any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:

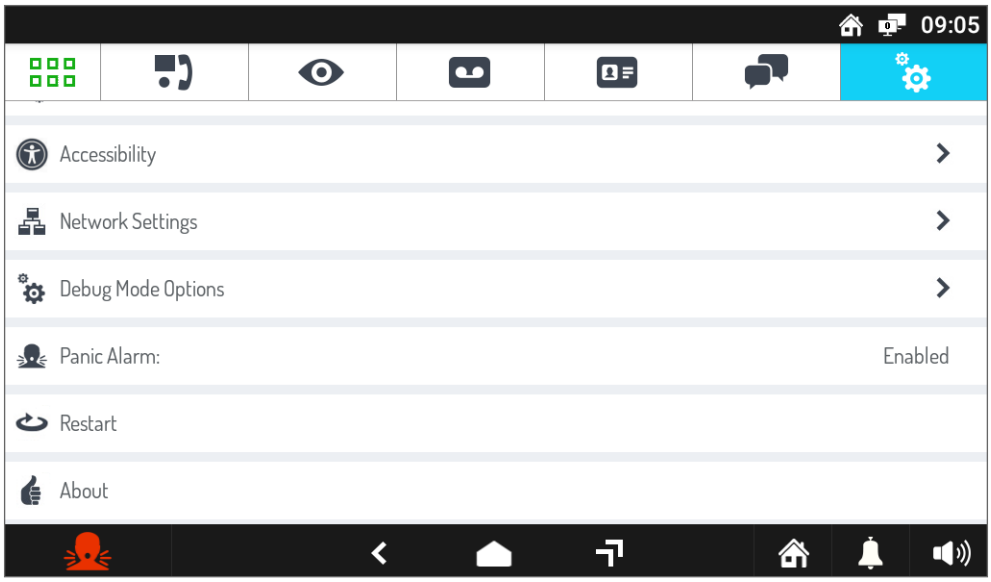


- Scroll through the list and tap the writing Restart. Video Door Phone application will reboot and start again in few seconds.

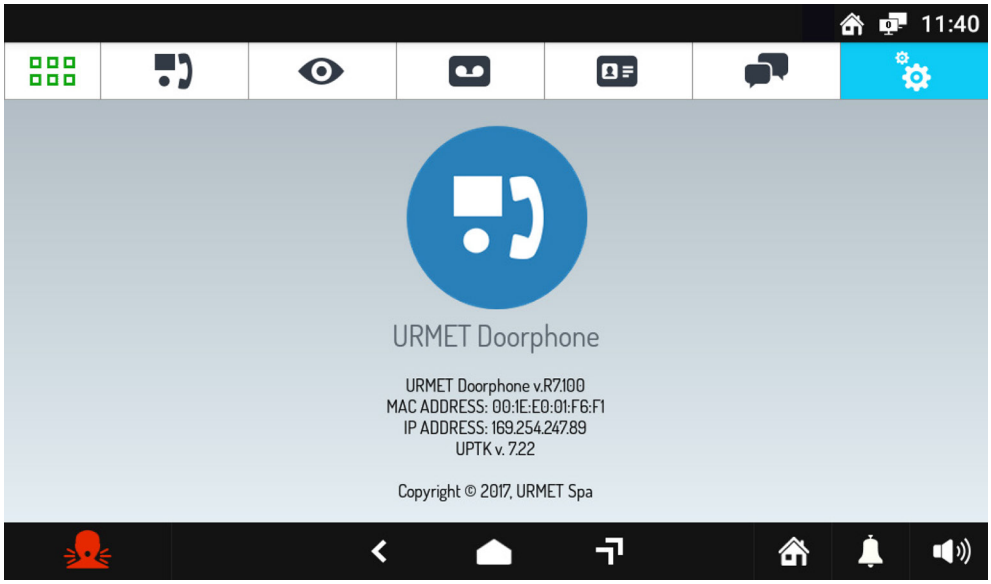
1.2.9 Information on the software version of the video door phone application

To view information on the software version of the video door phone application, follow the procedure below:

- Switch on the screen by tapping it any point or by pressing the Home button.
- Press the icon to access the Top Page and then the icon for the video door phone application.
- Press the icon in the upper right corner to access the video door phone configurations page:



- Scroll the list and tap the word Information. Information showing the software versions of the video door phone software versions, in addition to the IP address and the MAC address of the video door phone itself.



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