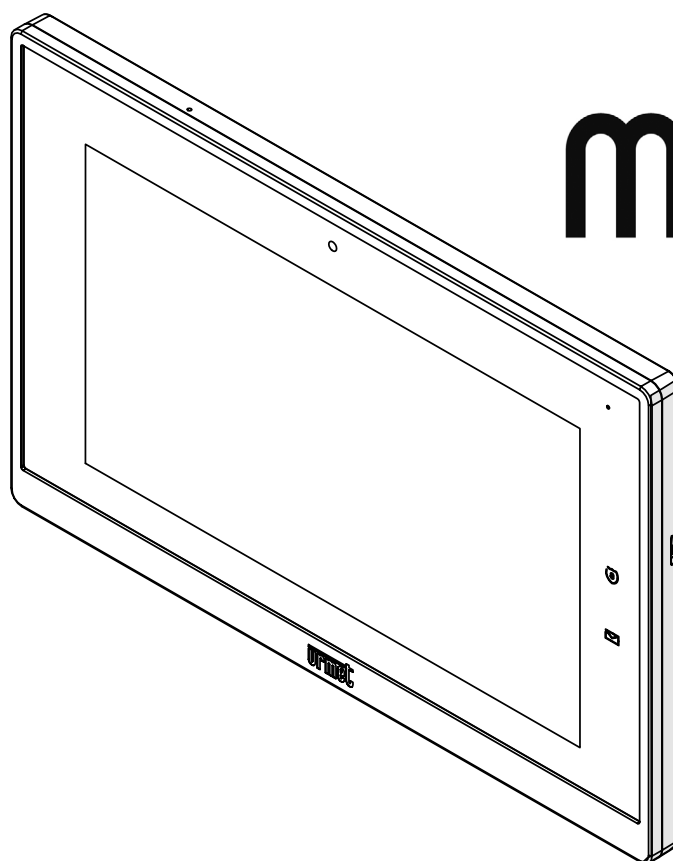




**10" MAX VIDEO DOOR PHONE
Ref. 1717/21**



max



USER BOOKLET

The information contained in this booklet has been carefully collected and checked; however, the manufacturer may not be held responsible for any errors or omissions. The manufacturer reserves the right to introduce at any time and without notice improvements or changes in the products and services described in the booklet.

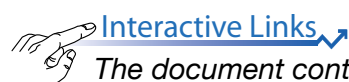
(Note: the Android apps may be subject to changes according to the product version).

This manual may also contain references to or information on products or services not yet available commercially. Such references or information will not in any way imply that the company intends to market such products or services.

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All rights reserved. We hereby authorise the partial or total reproduction of this document for the exclusive purpose of using the IP 1717/21 Video door phone.

The features described in the following booklet refer to version: 2.1.0_49_VER_7_8_0_R7 of the IP 1717/21 Video door phone.



The document contains [INTERACTIVE LINKS](#) for faster and more efficient consultation.

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1. DEVICE GENERAL DESCRIPTION

The following booklet describes how to use the video door phone.

1.1 IN A NUTSHELL

The Video door phone 1717/21 is an IP touchscreen device of the Ipercom system that can operate as:

- Advanced IP Video Door Phone;
- Yokis Home Automation Terminal,
- Terminal for displaying the intrusion alarm control unit status,
- IPerHome Home Automation Terminal,
- MIFARE Access Control,
- Android Applications Manager,
- iUVS Applications Manager,
- YnO Applications Manager.

The Video door phone uses the Android operating system and is able to perform both the specific functions of Urmet systems and the generic functions of Android devices. To optimise user-friendliness, the Video door phone comes with certain factory-preloaded applications.

1.2 HOW TO TURN ON THE SCREEN AND ACCESS THE VARIOUS FUNCTIONS

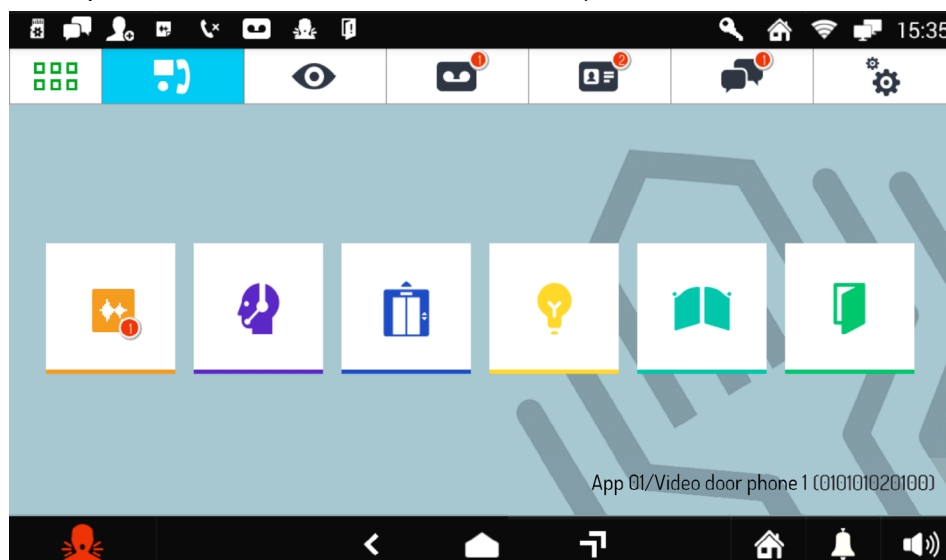
The 1717/21 Video door phone screen is normally off and automatically lights up when it receives a video door phone call (see section [How to answer an external call](#)).

In this case, a screen page is displayed from which the user can answer the caller and open the entrance door.

The screen can also be voluntarily turned on by the user, to access one of its many applications. To turn on the screen simply:

- tap anywhere on the screen;
- press the Home button (at the bottom centre of the video door phone) to display the Homepage.

The default Home Page is the Video Door Phone application  , from which you can access the various video door phone functions (you can change this setting and choose another application as your Home Page, for example one of the Home Automation ones).



Video Door Phone Home Page (default option)

The following information is displayed in the bottom right:

- App 01:** Indicates the name of the apartment where the video door phone is present.
- Video door phone 1:** This is the name assigned to the video door phone by the installer during configuration.
- 010101020100:** Video door phone ID code.

The video door phone functions are the following:



Recording short audio messages (Post.it)



Calling the switchboard (if the Ipercom system is adequately pre-set)



Lift control (if the Ipercom system is adequately pre-set).



Activating an auxiliary function, e.g. turning on the stair lights (if the Ipercom system is adequately pre-set).



Opening a driveway or garage gate.



Opening the door



WARNING! The functions' availability depends on how the video door phone system has been designed and built. Some of the functions described below may not be available in your system. You may want to check with your installer if a specific function is available or can be implemented.

The other navigation icons in the top bar can be used to:



View footage from the cameras present in the system



View recorded audio-video messages (video door phone Voicemail)



Display the address book and the call log



Send text messages (Chat)

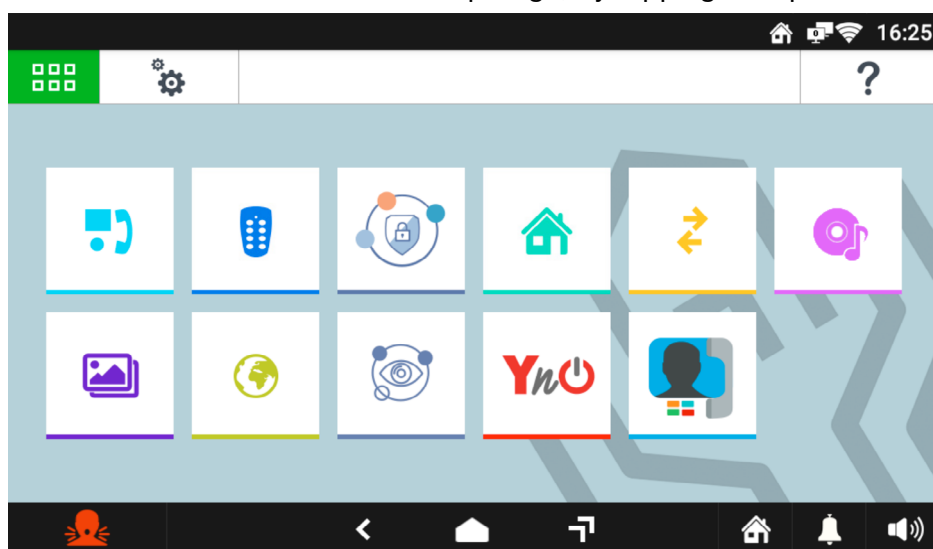


Change the video door phone settings and/or the operating language

To change the default application tap the icon  , provided in the top left corner, to access the Top Page, then tap the Set-up icon  and finally the Home Page menu.

1.3 HOW TO NAVIGATE BETWEEN APPLICATIONS

The various applications are accessible from the Top Page, by tapping the special icon.

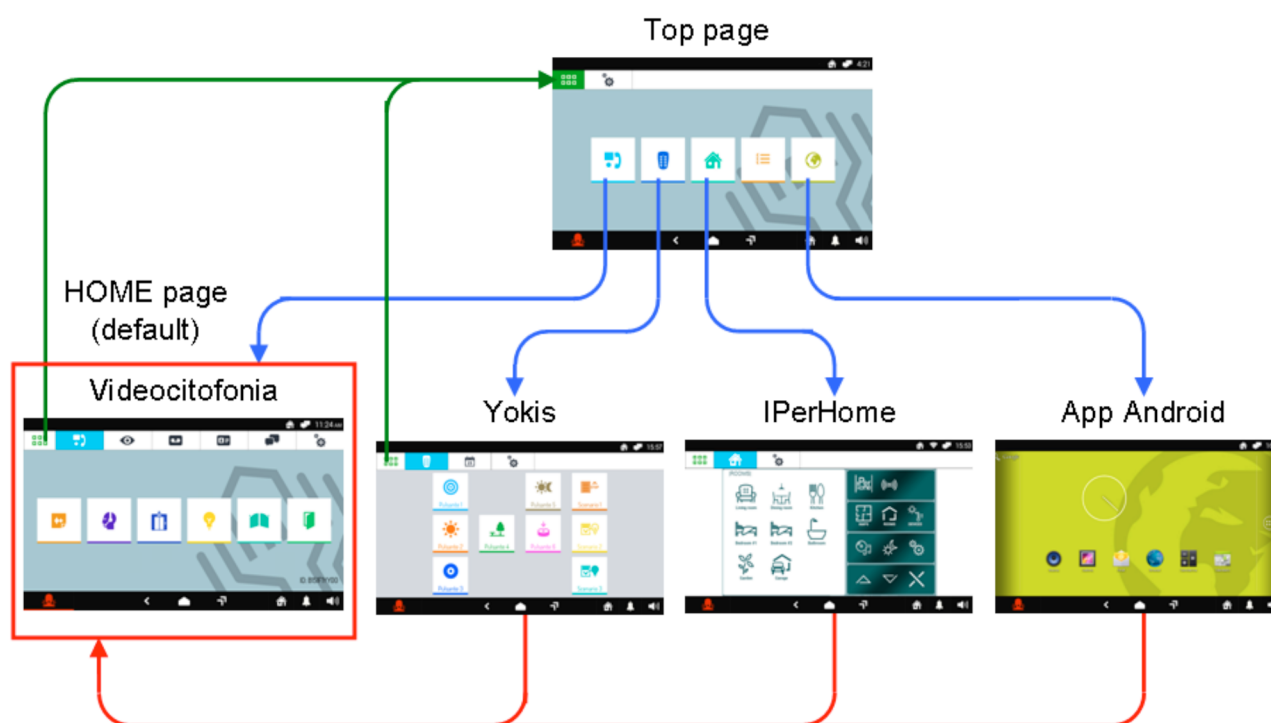


Example of Top Page

For all details on the Apps present on the video door phone, see the relevant paragraphs in the following manual.

The key  can be used to scan a QR Code and access with your smartphone a page on the Urmet website, where you can check the datasheet of the product in question.

To return to the Home Page from any screen page, tap the icon  in the middle of the bottom bar.



The default Homepage is the Video Door Phone application, but it can be replaced with one of the other applications using the Top Page Configuration menu  .

The other navigation icons in the top bar can be used to:



Return to the previous page.



Go to the page that lists the recently opened applications.



Send a panic alarm signal (function enabled if the Ipercom system includes a suitably configured concierge switchboard service).



Mute the call (Mute) to the Video door phone for a user-settable period of time.



Change the call volume.



Set the following device states: At home / Recording / Divert / Remote (only one active at a time).

1.4 HOW TO INTERPRET THE REPORTS

The bar at the top right of the screen shows status information:



Automatic door opening (if this feature is enabled).



Set the following device states: At home / Recording / Divert / Remote (only one active at a time).



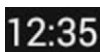
Bluetooth Connection active.



Active WiFi or second LAN connection (only one active at a time).



LAN connection to Ipercom network
 The icon does not appear in Link Local



Time.

A new notification is signalled by the blue LED flashing on the Home button of the IP Video Door Phone 1717/21, the relevant icon in the upper left corner and the corresponding item in the scrolling menu.

The possible notifications are:



Micro SD Card in.



Presence of an unread text message (Chat).



New contact request.



New Post-it not yet listened to.



Missed Call.



Video message not yet viewed.



Panic Alarm sent/cancelled.



Gesture or voice commands enabled



Door open detection

1.5 HOW TO TURN OFF THE SCREEN (STAND-BY)

To manually turn off the screen, press the Home key on the IP video door phone 1717/21.

The screen turns off automatically:

- when the user-programmable time-out delay has elapsed (see paragraph Configurations in the [Parameter configuration booklet](#)");
- at the end of an incoming call, if the screen was previously off.

1.6 HOW TO SEND A PANIC ALARM



WARNING! The Panic alarm function requires that:

- the video door phone system has a switchboard;
- the system has been properly set up (for more information, check the Ipercom manual on www.urmet.com);
- there is a switchboard operator on duty;
- the switchboard operator has been properly trained on what to do in the event that a panic alarm is received.

How to send a panic alarm:

- Turn on the screen, if off, by tapping it at any point or by pressing the Home button on the IP Video door phone.
- Touch the  icon in the lower left corner of the screen, unless it is disabled in the configuration parameters or there is no exchange in the system (for more information, refer to chapter **Configurations** in the [Parameter configuration booklet](#)).
- In the pop-up page that opens, press the **CONFIRM** button to send the alarm.



ATTENTION! In any case, even in the absence of confirmation, the alarm message will be sent at the end of the timeout (5 seconds), unless you cancel the sending by pressing the CANCEL button.

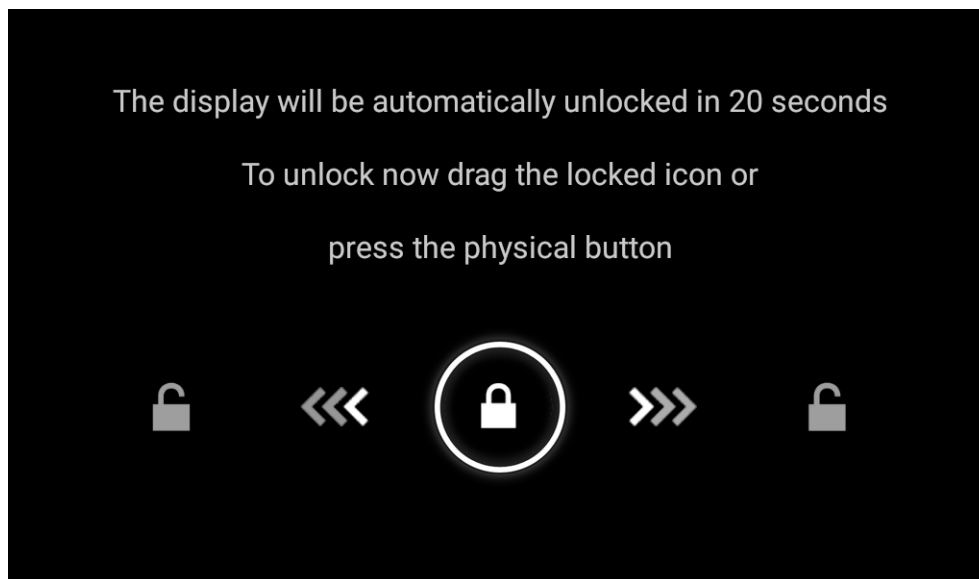
On receiving the Panic Alarm message, the switchboard operator can listen to what is going on inside the apartment, next to the Video door phone. Ambient listening can only be stopped by the switchboard operator and can continue without any time limits. Ambient listening enabling in the apartment must be done by the installer (for more information, refer to the Ipercom manual on www.urmet.com).



The panic alarm can also be activated via an external device, such as a button, connected to the terminal block behind the Video door phone. In this case the Panic Alarm message will be sent directly without any request for sending confirmation.

1.7 SCREEN LOCK FUNCTION

To lock the video door phone screen, press and hold the Home key on the IP Video Door Phone until the following screen is displayed.



The screen is inhibited for 20 seconds, after which it resumes operation.

It is possible to unlock the lock screen function early by pressing the Home key again or by following the instructions shown on the screen.

The screen lock function is useful when you want to clean the screen, to avoid unintentional activation of the Video Door Phone functions.

1.8 HOW TO CONTROL A VIDEO DOOR PHONE HARDWARE RESET

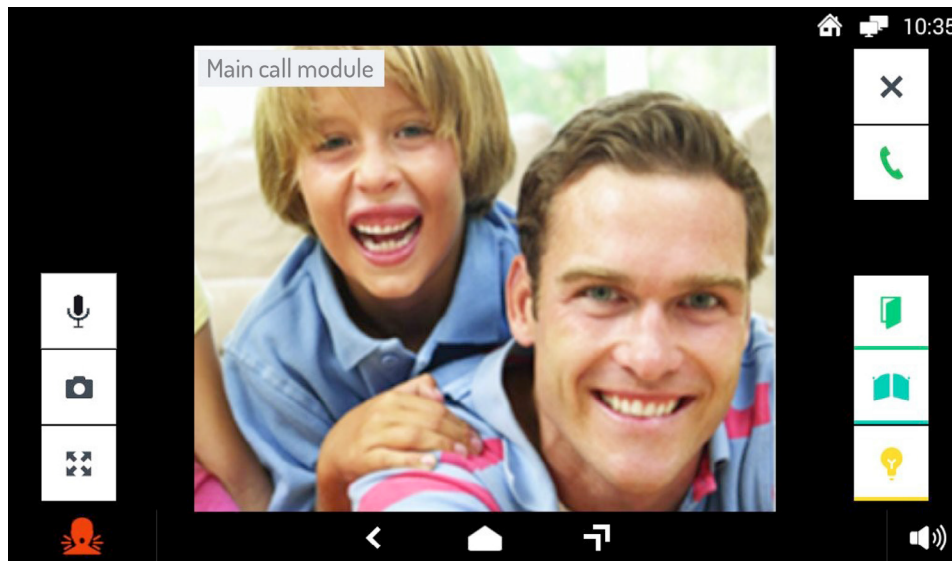
For a hardware reset of the Video door phone, press and hold the centre button of the Video door phone until it restarts.

2. USING THE DEVICE AS VIDEO DOOR PHONE TERMINAL

The Video Door Phone application is the main application of the IP 1717/21 Video door phone and it is also the default Home Page. The application turns the device into an advanced video door phone terminal. Some of the following operations can also be performed using gesture or vocal commands. For further information, refer to “[Complete booklet for use of gesture commands](#)” or “[Complete booklet for use of vocal commands](#)” by pressing the relevant link or downloading the booklet from www.urmet.com in the relevant product data sheet.

2.1 HOW TO ANSWER AN EXTERNAL CALL

When the Video door phone receives an outdoor door phone video call, it rings and the screen lights up from its default switched-off state. The video door phone will show the image of the caller on the display. If there are more than one video door phone in the apartment, when a call is received, only the Master video door phone will display the caller image. To display the caller image on a Slave video door phone, press “**Tap here to see who is calling you**” on the video door phone display.

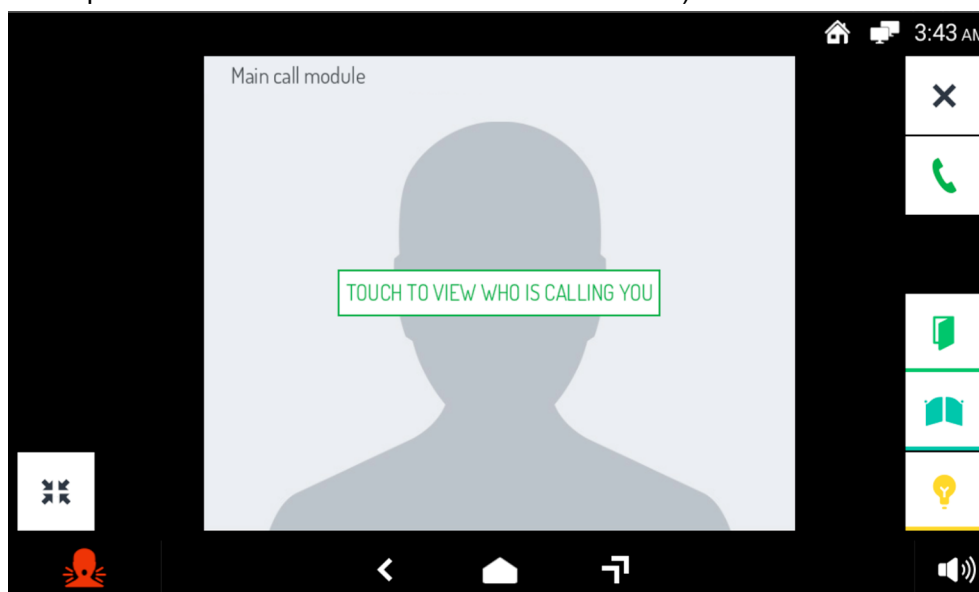


By tapping the various icons you can:

-  Reject the call. If the external calling station is a call module, a message is displayed informing that the call has been rejected.
-  Answer the call and begin a hands-free conversation.
-  Open the door.
-  Open a driveway or garage gate.
-  Take a snapshot of the image displayed on the screen.
-  Enlarge or shrink the image, also changing its format from 4:3 to 16:9
-  Turn the Video door phone microphone off and then back on, to prevent the caller hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.
-  Activate an auxiliary function, e.g. turning on the stair lights. Tapping the icon opens a pop-up window that lists the possible controls. The icon is only displayed if the Ipercom system includes a correctly programmed special decoding function (for more information see the Ipercom technical manual on www.urmet.com).
-  Close the call. The icon will only be active after the call has been answered.
-  Change the audio volume in the outdoor station-to-Video door phone direction (Video door phone speaker).

2.1.1 How to answer a call with the “Remote” option enabled

If the “**Remote**” option has been activated in the apartment, when a call is received the screen does not show the caller image (see image below), even if there is only one IP Video Door Phone 1717/21; (for more information see the Ipercom technical manual on www.urmet.com):



On the video door phone you want to use to answer, press “**Tap here to see who is calling you**”.

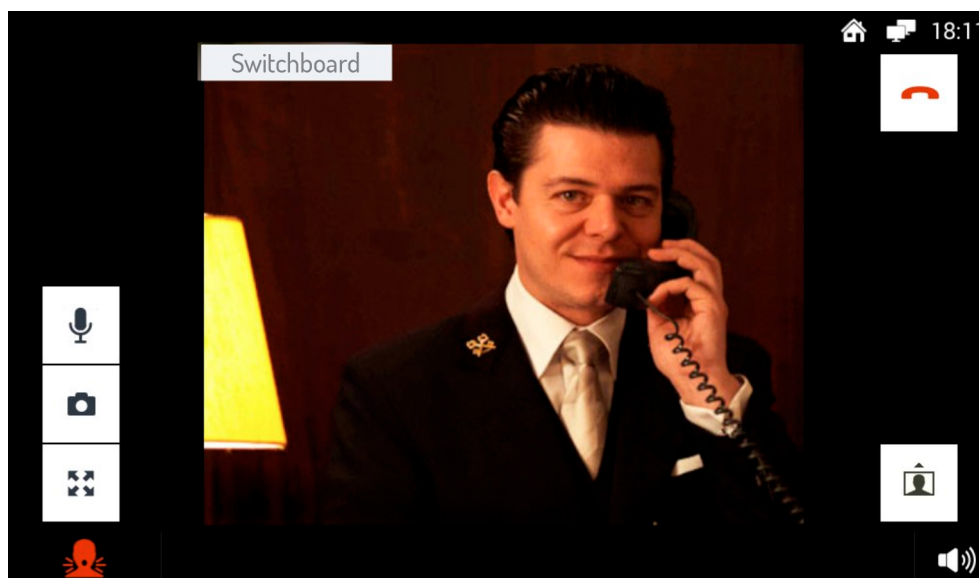
The video is displayed and you can then proceed as described here above for incoming calls from outside.



If the call forwarding function has been configured and activated, with the “Remote” status active in addition to the video door phones, the smartphones on which the CallMe App has been installed will also ring.

2.2 HOW TO ANSWER A CALL FROM THE SWITCHBOARD

When the Video door phone receives a call from the switchboard, it rings and the screen lights up from its default switched-off state. The on-screen image of the switchboard operator will be displayed already during the call (if the switchboard is equipped with a camera).



To answer the call and begin a hands-free conversation tap the icon  .

After answering, by tapping the various icons you can then:



Show the operator your own picture taken by the Video door phone camera. If you do not tap this icon, the operator will only receive voice input.



Store a snapshot of the switchboard operator displayed on the screen.



Enlarge or shrink the image, also changing its format from 4:3 to 16:9



Turn the Video door phone microphone off and then back on, to stop the switchboard operator hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.



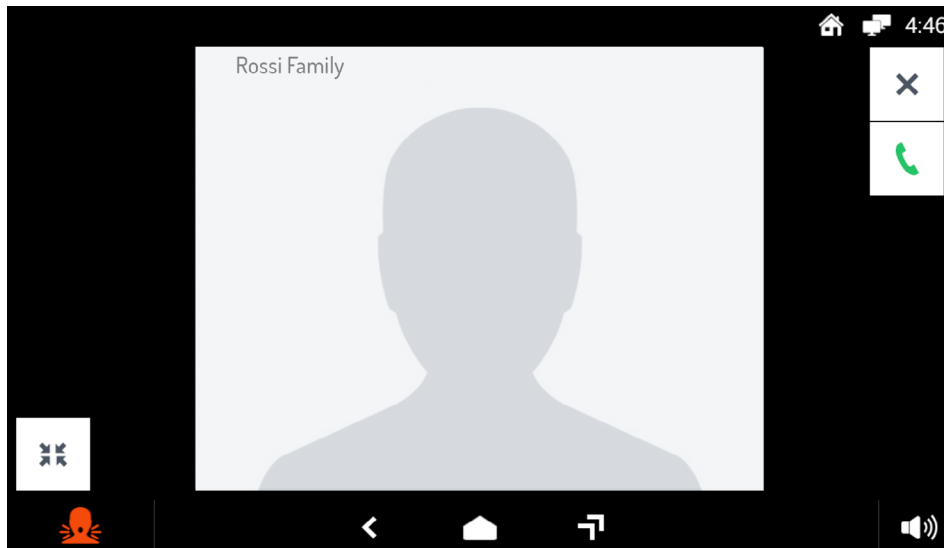
Close the call.



Change the audio volume in the switchboard-to-Video door phone direction (Video door phone speaker).

2.3 HOW TO ANSWER AN INTERCOM CALL

When the video door phone receives an intercom call, it rings and turns on the display, which is normally off. The display does not show the image of the calling user. It is possible to see the caller image only after the call has been established and only if the caller has a video door phone with front camera and enables display consent.



By tapping the various icons you can:



Reject the call. The message “Call rejected” is displayed on the calling device.



Answer the call and begin a hands-free intercom conversation.



Show the caller your own picture taken by the Video door phone camera. If you do not tap this icon, the caller will only receive voice input. This function will only be active after the call has been answered.



Store a snapshot of the caller displayed on the screen. This function will only be active after the call has been answered.



Enlarge or shrink the image, also changing its format from 4:3 to 16:9.



Turn the Video door phone microphone off and then back on, to stop the caller from hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.



Close the call.



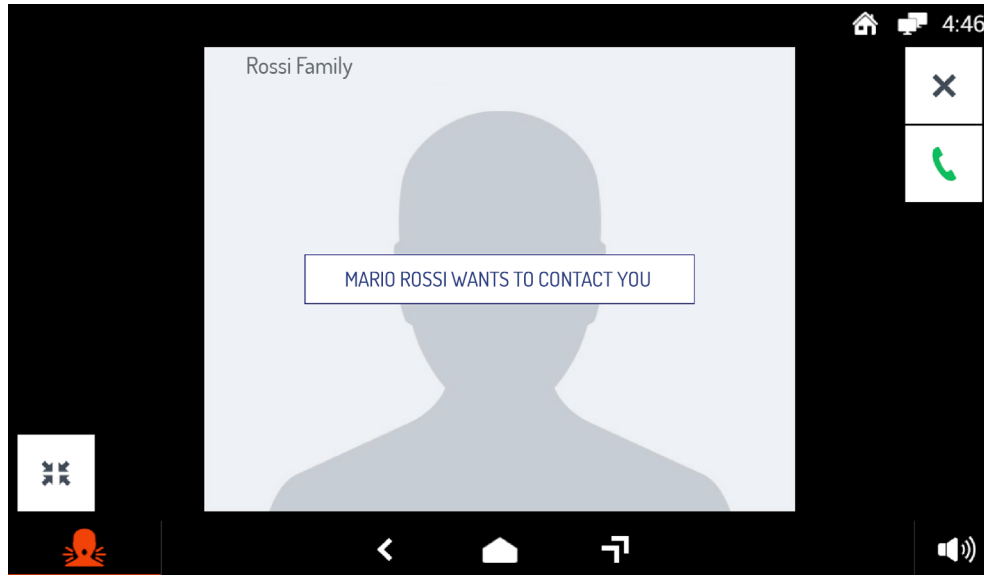
Change the RX audio volume.

2.4 RECEIVING AND ANSWERING A CALL FROM YOUR SMARTPHONE VIA CALLME APP

ATTENTION! It is possible to receive a call from a smartphone via CallMe App if:

- on the smartphone, there is an account properly registered and configured on the Urmet Cloud
- the call forwarding function has been activated on the video door phone (for more information, refer to chapter “**Call forwarding settings**” in the [Parameter configuration booklet](#)).

When the video door phone receives a call from a smartphone via the CallMe App, it rings and turns on the display, which is normally off. The display shows the following screen:



ATTENTION! It is only possible to receive audio calls from a smartphone via the CallMe App.

By tapping the various icons you can:



Reject the call. The message “Call rejected” will be displayed on the calling device.



Answer the call and begin a hands-free intercom conversation.



Show the caller your own picture taken by the Video door phone camera. If you do not tap this icon, the caller will only receive voice input. This function will only be active after the call has been answered.



Store a snapshot of the caller displayed on the screen. This function will only be active after the call has been answered.



Enlarge or shrink the image, also changing its format from 4:3 to 16:9.



Turn the Video door phone microphone off and then back on, to stop the caller from hearing what you are saying. When the microphone is turned off, the corresponding icon is crossed out. The icon is only displayed after the call has been answered.



Close the call.

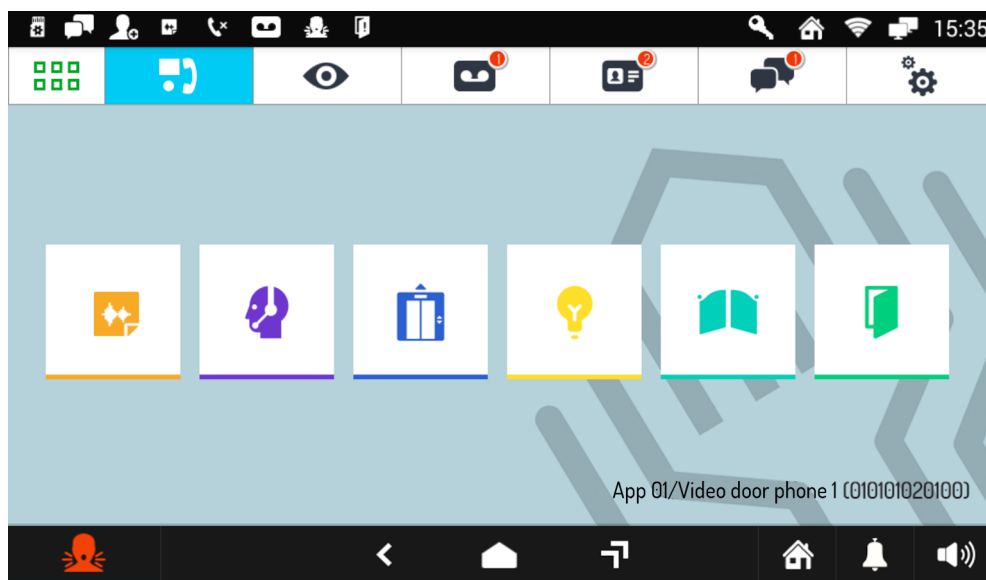


Change the RX audio volume.

2.5 HOW TO ACCESS VIDEO DOOR PHONE FUNCTIONS

Turn on the screen, if off, by tapping it at any point or by pressing the Home button on the IP 1717/21 Video door phone. The Home Page, i.e. the Video Door Phone main page, is displayed if the default configuration has been maintained.

If a different Video Door Phone Home Page has been selected, go to the Top Page and select the Video Door Phone application  .



The Video Door Phone page shows the functions that can be used. Select your required Video Door Phone function by tapping the corresponding icon.

2.6 HOW TO USE AUDIO MESSAGES (VOICE “POST-ITS”)

The IP 1717/21 Video door phone allows you to record short audio messages that can be subsequently listened to by their recipients after they have returned home or to the office.

To record or listen to messages:

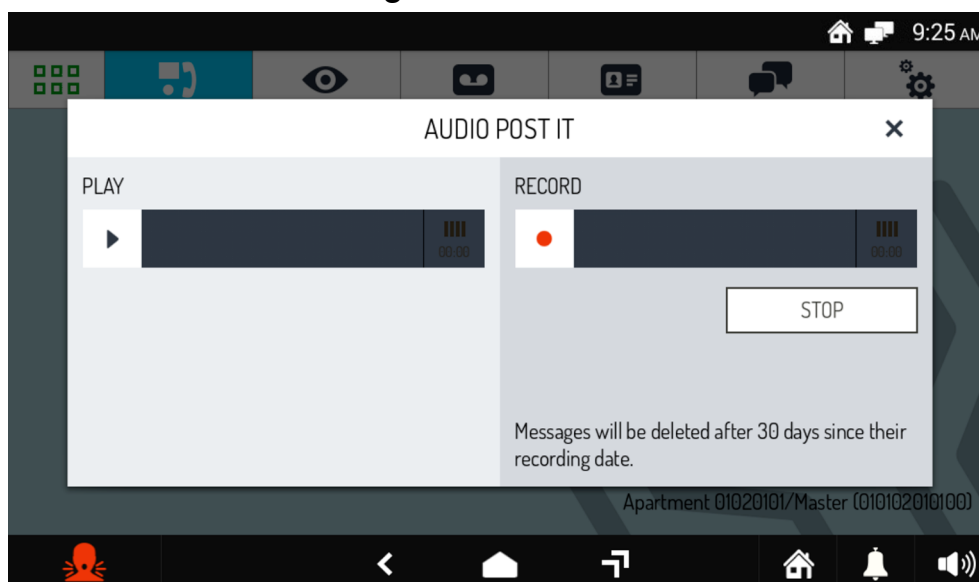
- Access the main page of the Video Door Phone application and press the Audio Messages icon



A pop-up window will open that can be used to record and listen to messages.

To close the pop-up window tap the **X** icon at the top right.

2.6.1 How to record an audio message

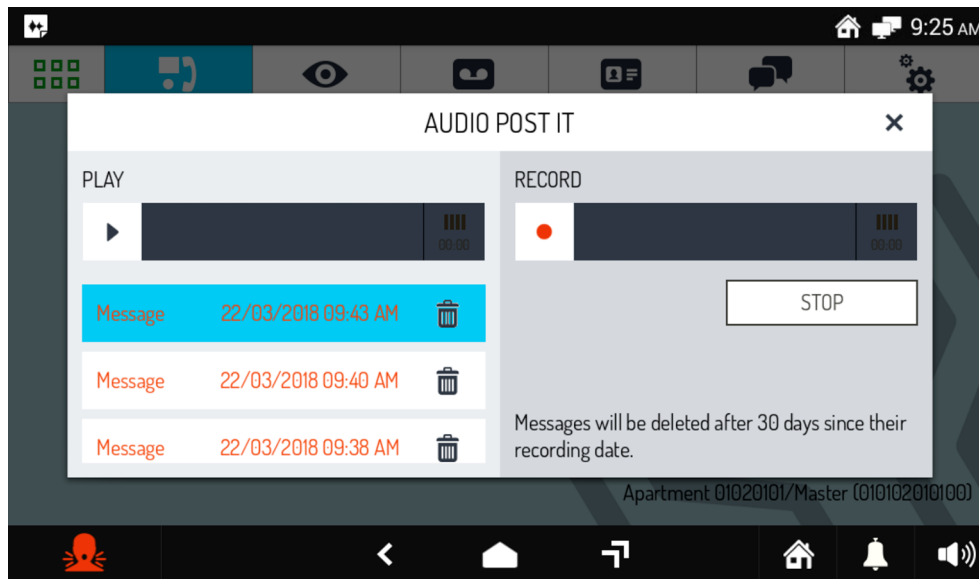


Press the **RECORD**  icon to start a new recording. The maximum permitted duration of the message is 10 seconds. The time to the end of recording is shown on a scroll bar. To stop recording before the end of the available time tap the **STOP** button. At the end of the recording, the message is automatically saved, with recording date and time, the Home key LED starts flashing and a message appears on the relevant icon. The recorded message will be automatically deleted after 30 days.

2.6.2 How to listen to an audio message

The presence of new audio messages is signalled by:

- flashing the Home key LED.
- a number in the bottom right corner in the icon of the Audio messages  (the number refers to how many new messages there are).



To listen to a message, press the  icon. Messages are listed by date and time.

Select the desired message and press the **PLAY**  icon to start playback. Message playing cannot be stopped before it ends.

Tap the icon  delete the message.

When there are no more new messages to listen to, the Home key LED turns off and the icon of Audio Messages function returns to the default state  .

2.7 HOW TO CALL THE SWITCHBOARD

If the Video Door Phone system has a switchboard, to call it:

- Access the main page of the Video Door Phone application.

- Tap the icon  .

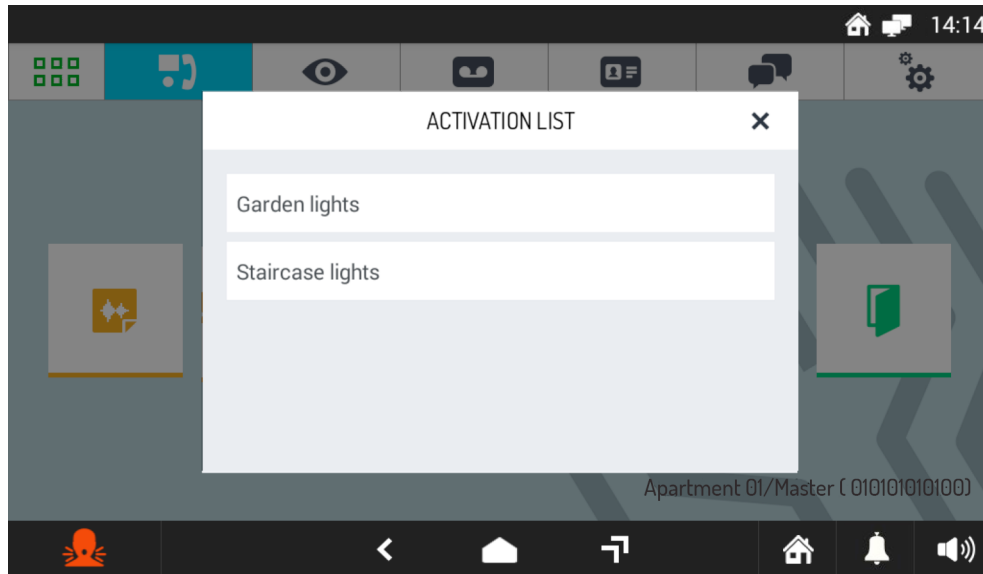
The call is forwarded only to the respective switchboard (for more information see the Ipercom handbook on the www.urmet.com website). If the switchboard operator cannot answer, for example, because they are not there, the call is stored as a missed call.

2.8 HOW TO ACTIVATE AN AUXILIARY FUNCTION

If the Video Door Phone system is equipped with a special decoder that is properly configured (for further information, see the Ipercom technical manual on www.urmet.com), you can activate an auxiliary function (staircase lights, garden lights, etc.) in the following manner:

- Access the main page of the Video Door Phone application.

- Tap the icon  .



- Tapping the icon opens a pop-up window that lists the possible functions. Tap your required function to activate it.
- To close the pop-up window tap the **X** icon at the top right.

The same auxiliary functions can also be activated by tapping the corresponding icon present in the screen page that is displayed when you answer an incoming external call (see section “[How to answer an external call](#)”).

2.9 HOW TO OPEN THE ENTRANCE DOOR WITHOUT HAVING BEEN CALLED

If properly configured, your entrance door can be opened even when you have not been called from an outdoor station (for more information see the Ipercom handbook on the www.urmet.com website).

- Access the main page of the Video Door Phone application.

- Tap the icon  . Sending this control, and not its performance, is confirmed by a pop up message.

2.10 HOW TO OPEN THE GARAGE/DRIVEWAY GATE WITHOUT HAVING BEEN CALLED

If properly configured, your garage or driveway gate can be opened even when you have not been called from an outdoor station (for more information, check the Ipercom manual on www.urmet.com).

- Access the main page of the Video Door Phone application.

- Tap the icon  . Sending this control, and not its performance, is confirmed by a pop up message.

2.11 HOW TO ACTIVATE THE VIDEO DOOR PHONE VOICEMAIL

To activate the Video Door Phone Voicemail:

- Tap the icon  in the bottom right corner.
- Select the **RECORDING**  button.
- The icon displayed switches from  to .

From this moment onwards, all calls from the outdoor station will ring the Video door phone and will be recorded. The user may choose to answer the call while the voicemail message is being recorded. In this case, the recorded message will not be stored.

The Video Door Phone Voicemail can be set up according to the 3 different operation modes:

- in the calling phase recording is immediately activated on the Video door phone;
- in the calling phase a customised audio message is played at the outdoor calling station;
- in the calling phase a customised audio message is played at the outdoor calling station and a beep is heard after which to leave a message.

For more details refer to chapter “**Configurations**” in the [Parameter configuration booklet](#)).

2.12 HOW TO TURN OFF THE VIDEO DOOR PHONE VOICEMAIL

To turn off the Video Door Phone Voicemail:

- Press the  icon in the lower right corner.
- Select the **AT HOME**  icon.
- The icon displayed switches from  to .

From this moment onwards, all calls from the outdoor calling station will not be recorded.

2.13 ACTIVATING THE “REMOTE” MODE

The “Remote” mode allows forwarding an audio/video or audio only call to a smartphone with Android or iOS operating system.

ATTENTION! The call forwarding function must be configured and activated on the video door phone in order to enable this mode (for more information, refer to chapter “**Call forwarding settings**” in the [Parameter configuration booklet](#)).

To activate the “Remote” mode:

- Press the  icon in the lower right corner.
- Select the  **REMOTE** icon.
- The icon displayed switches from  to .

From now on, in addition to the video door phones, smartphones on which the CallMe App has been installed and configured will also ring.

2.14 DEACTIVATING THE “REMOTE” MODE

To deactivate the “Remote” mode.

- Press the  icon in the lower right corner.
- Select the **AT HOME**  icon.
- The icon displayed switches from  to .

From now on, calls will no longer be forwarded to smartphones on which the CallMe App has been installed and configured, only panic alarm notifications sent by the video door phone in the apartment will be forwarded.

2.15 ACTIVATING THE “DIVERT” MODE

The “Divert” mode allows diverting the call to the relevant exchange, to all the exchanges in the system or to a contact in the directory.

ATTENTION! The call diversion function must be configured and activated on the video door phone (for more details on the procedure, refer to the chapter “*Call divert settings*” in the [Parameter configuration booklet](#)).

To activate the “Divert” mode:

- Press the  icon in the lower right corner.
- Select the  **DIVERT** icon.
- The icon displayed switches from  to .

From now on, calls will be diverted to the devices selected to receive the call.

2.16 DEACTIVATING THE “DIVERT” MODE

To deactivate the “Divert” mode:

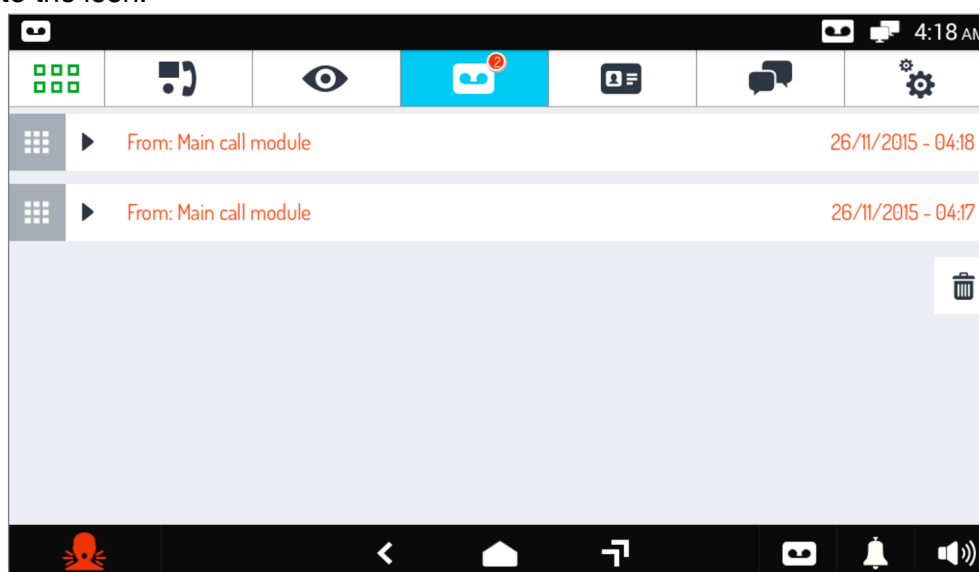
- Press the  icon in the lower right corner.
- Select the **AT HOME**  button.
- The icon displayed switches from  to .

From now on, calls will no longer be diverted.

2.17 HOW TO VIEW VOICEMAIL CALLS

How to view calls stored as voicemail:

- Access the main page of the Video Door Phone application .
- Press the  icon. If there are new calls in the messaging service, their number is displayed in a red circle next to the icon.



- A list of voicemail calls opens; each call is identified by the name of the outdoor calling station and by the call date and time.

- Select the call that you wish to view details. A pop-up window opens. Tap the button  to listen to the recorded message, the button  to close the window.

2.17.1 How to delete one or more voicemail recordings

How to delete one or more recorded messages:

- Open the list of voicemail calls (see previous section)
- Tap the button .
- Select the recorded message(s) that you want to delete (the **SELECT ALL** button selects all recorded messages).
- Tap the **DELETE** button to delete the recordings or **CANCEL** to cancel the operation without deleting the recordings.

2.18 MUTE FUNCTION

This function allows excluding the call ringer on the video door phone and any additional connected ringers.

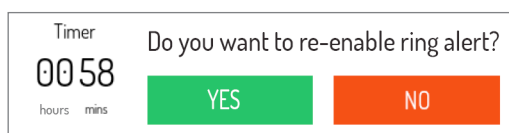
- Press the  icon in the lower right corner.
- A pop-up window opens with the available MUTE duration times:
 - 15 minutes;
 - 30 minutes;
 - 1 hour;
 - 2 hours;
 - 4 hours;
 - 8 hours;
 - 24 hours;
 - Permanent.
- Tap the icon corresponding to the time that you wish to set.
- The pop-up window closes and the icon changes from  to , to indicate that the **MUTE** mode is active.

From now on, all calls will be received but the video door phone will not ring.

When the MUTE time expires, the video door phone will return to ringing normally to calls, without the need for any intervention.

The MUTE function can be stopped prematurely, as follows:

- Press the  icon in the lower right corner.
- A pop-up window opens showing the remaining time of MUTE function



- To stop the MUTE function and reactivate the ringer, press the **YES** button.

2.19 DOOR OPEN INDICATION

The video door phone has the  icon in the upper bar of the display, which indicates whether the door has remained open on one or more entries. The door open condition is signalled by the call stations only if the duration of this event is at least 30 seconds.

 *The function must be enabled by the installer when configuring the Ipercom system.*

The function is related to the status of the SP terminal of call stations and requires a door open sensor.

ATTENTION! The door open indication is displayed only on video door phones on which door opening was carried out following the last call received.

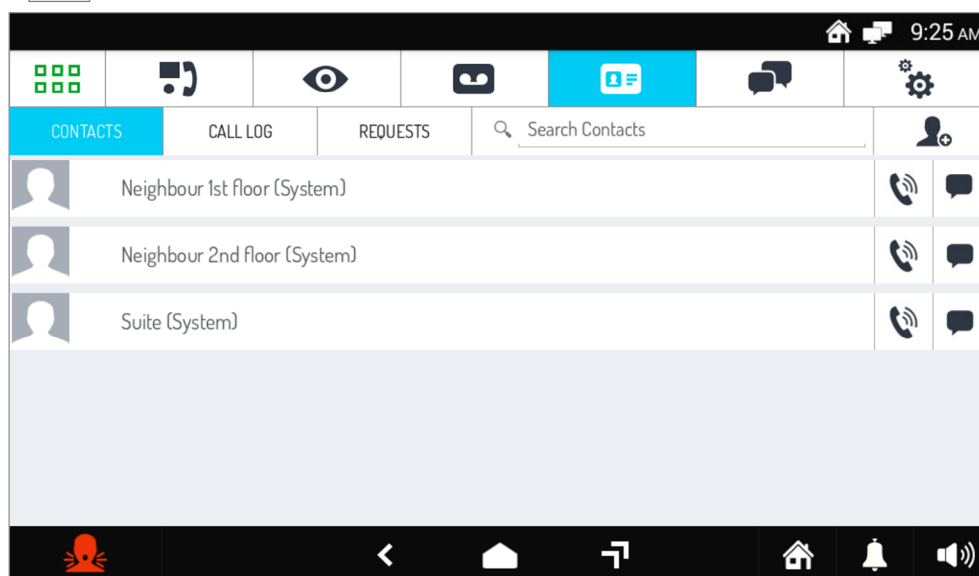
 In addition to the icon on the display, the LED of the Home key flashes on the video door phone.

When the door or any doors left open are closed, the icon will no longer be visible on the display and the Home button LED will stop flashing.

2.20 HOW TO MAKE AN INTERCOM CALL

To make an intercom call with another Video door phone:

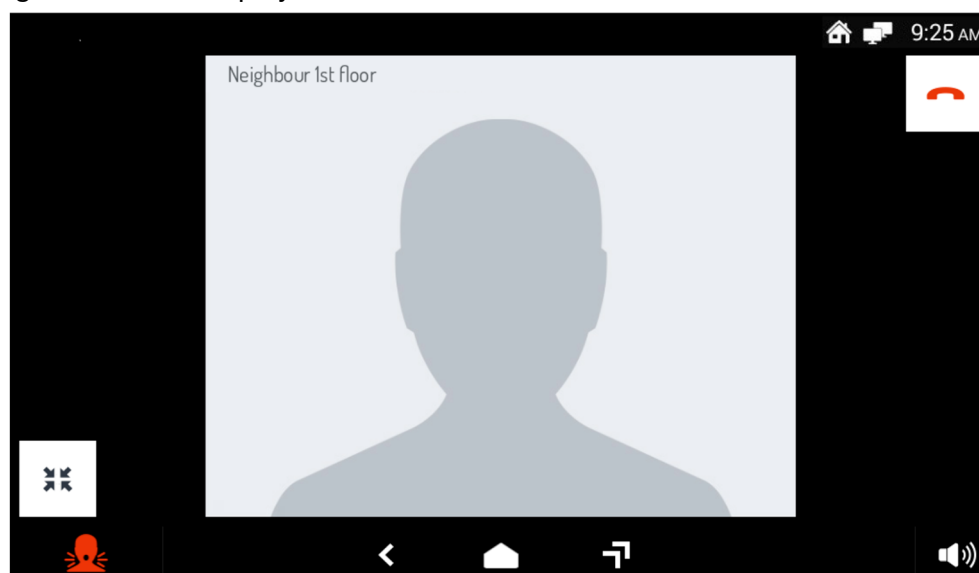
- Access the main page of the Video Door Phone application  .
- Tap the icon  .



- The address book opens, it contains:
 - the contacts uploaded by the installer identified by the word **System** (for more information see the Intercom handbook on the www.urmet.com) website,
 - the contacts added later by the user (directly from a Max video door phone).
 - Video door phones present in the same apartment.

To add a new contact directly from a Max video door phone follow the procedure described in section “[How to add new contacts to your address book](#)”.

- To call a contact tap the icon  located next to it.
- The following window will display and the contact is called.



For a description of the icons shown in the window see the section “[How to answer an intercom call](#)”.

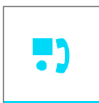
- If the called contact answers the call, basic voice communication is activated. To show your snapshot to the called contact, tap the icon ; the sent snapshot is displayed as a thumbnail on the caller screen, too (to see your contact, they must turn on their cameras, too).
- If the called contact does not answer the call, the call is automatically terminated. You can terminate a call by tapping the icon .
- To send a text message to a contact with the corresponding icon  follow the procedure shown in section “[How to send a text message](#)”.

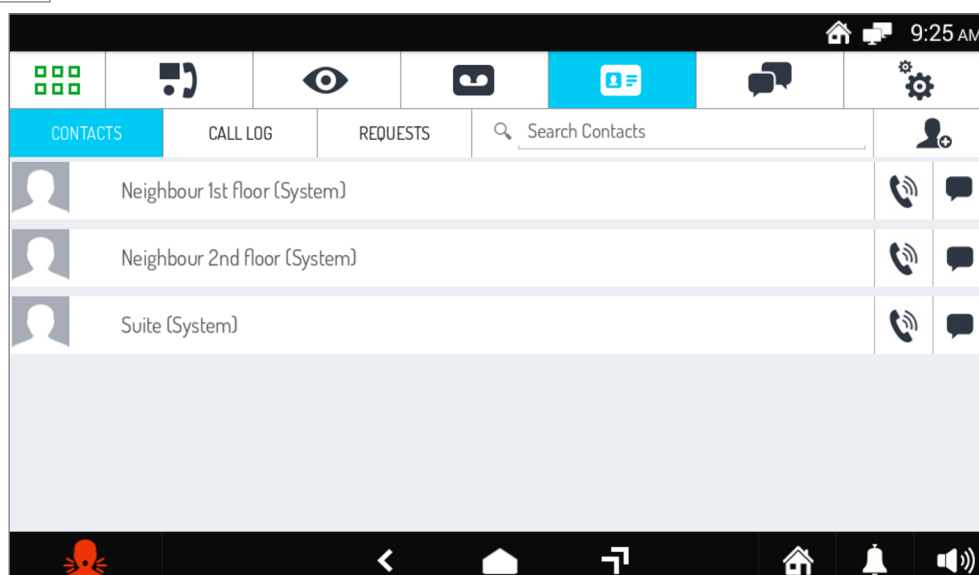


The icon only appears if the contact is a single video door phone (for more information see the Ipercom manual on the www.urmet.com website).

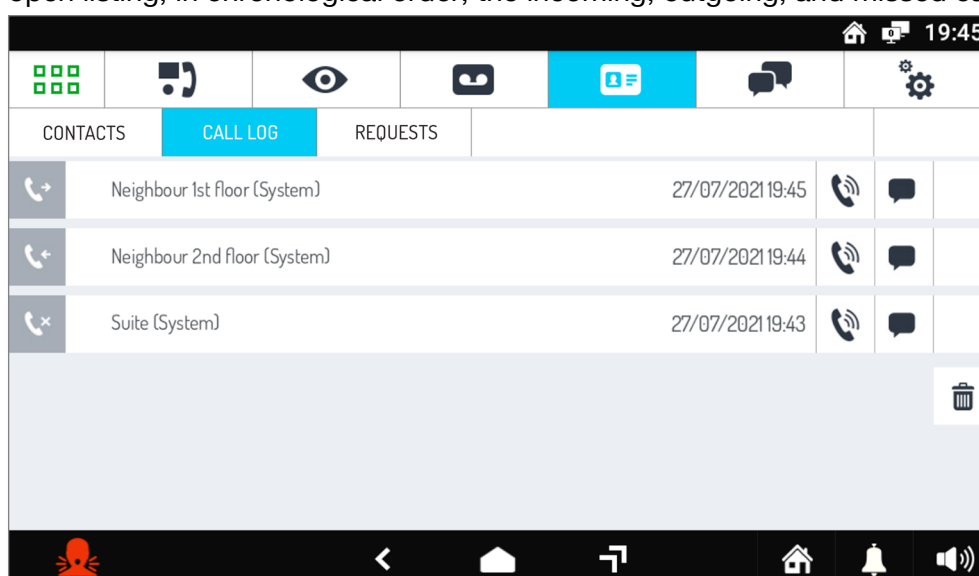
2.21 HOW TO CHECK THE CALL LOG

To examine the log of incoming and outgoing calls:

- Access the main page of the Video Door Phone application .
- Press the  icon.



- The address book will open. Tap the icon **CALL LOG**.
- A page will open listing, in chronological order, the incoming, outgoing, and missed calls.



For each call the following information is shown:

- An icon that shows whether the call was incoming  , outgoing  or if it was missed .
- The identifier or name of the caller or the called contact.
- Date and time of the call.

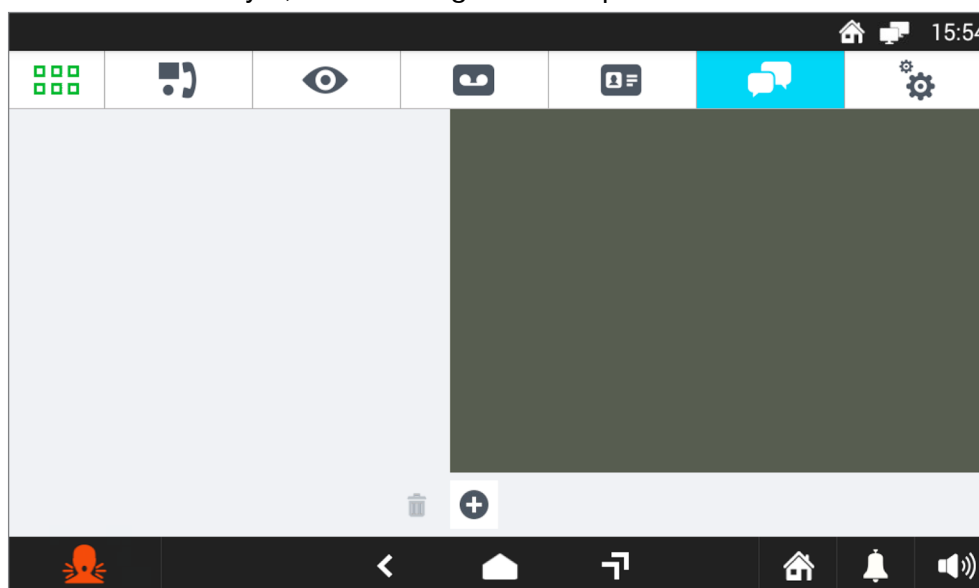
If the contact is another video door phone or a switchboard, the icon  , is displayed to call it back directly. For details on the calling procedure see section “[How to make an intercom call](#)” or section “[How to call the switchboard](#)”.

If the contact is another video door phone or switchboard the icon  appears allowing the user to send a text message (see section “[How to add new contacts to your address book](#)”).

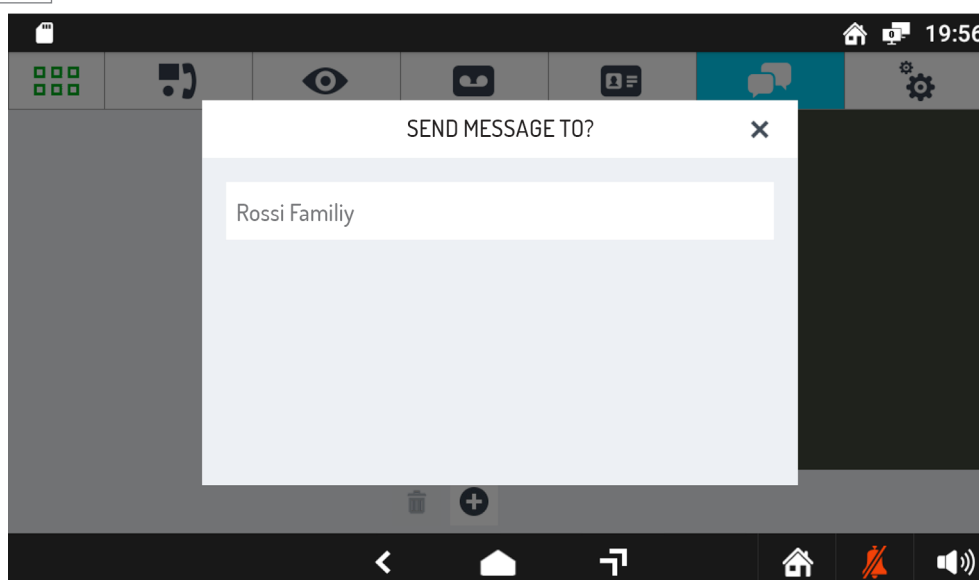
2.22 HOW TO SEND A TEXT MESSAGE

To send a text message to another IP Video door phone:

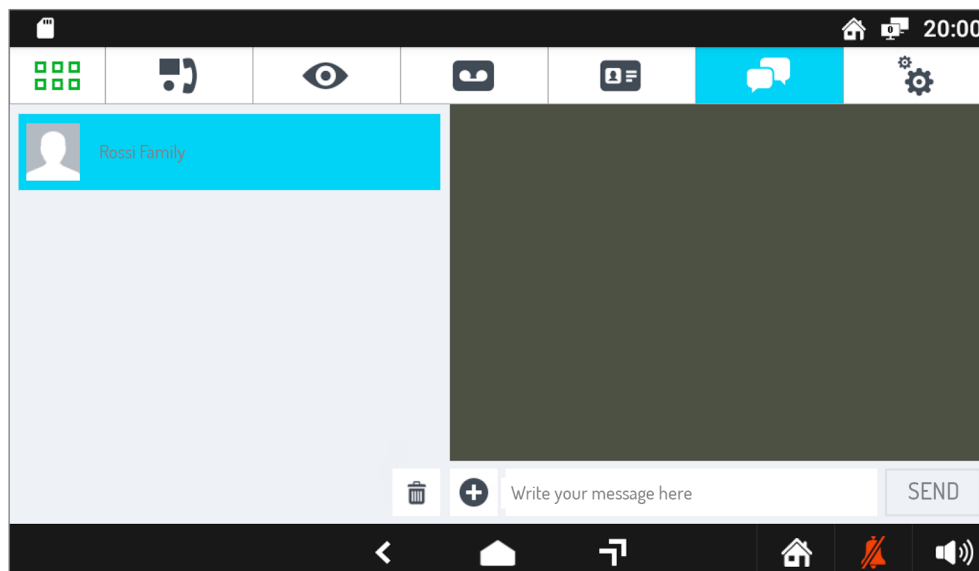
- Access the main page of the Video Door Phone application .
- Premere l'icona .
- If no chat has been activated yet, the following window opens:



Tap the icon  to select message recipients.

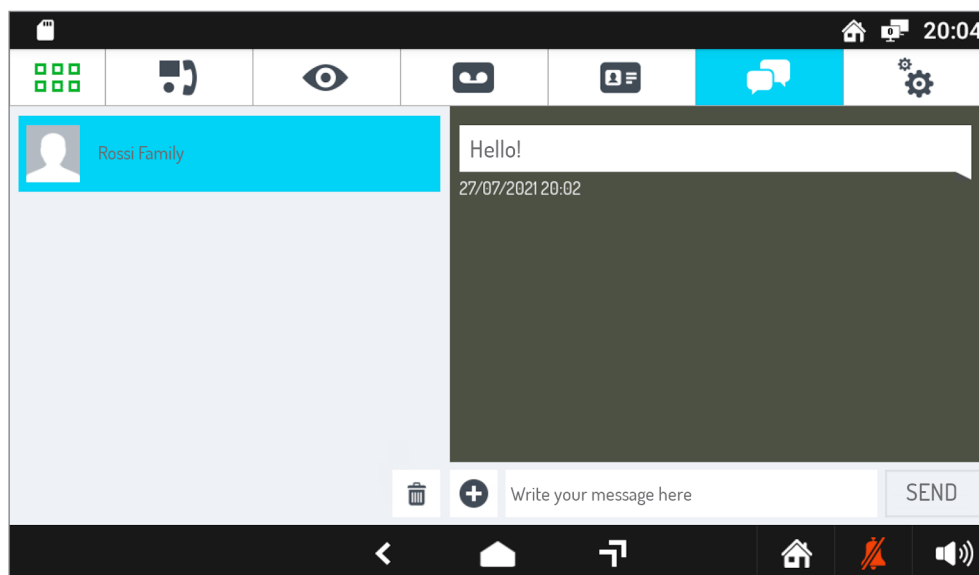


- Press the **“Write message”** field to write the message to be sent.



- When finished, press **SEND** to send the message.

If you had already started chats, you can directly select in the left-hand box the recipients to whom your message will be sent.

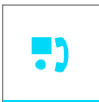


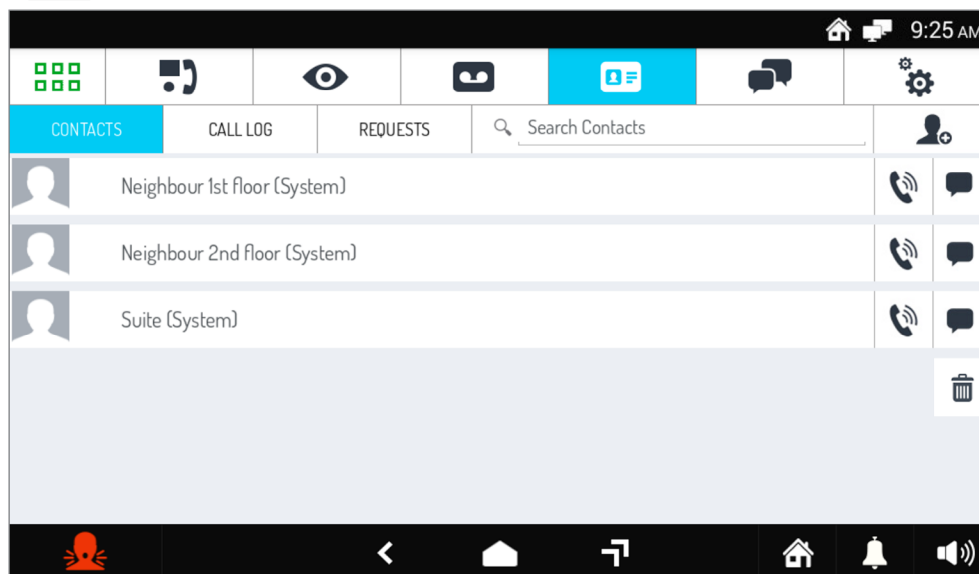
You can also send messages from the address book. To do this:

- Tap the icon  next to the recipient. A message window opens where messages previously sent to that recipient are shown, complete with date and time of sending.
- Tap the message entry field to type your new message. At the end, tap the button **SEND** in the white box to send the message.

2.23 HOW TO SEARCH FOR A NAME IN THE ADDRESS BOOK

In the directory, names are listed in alphabetical order. To avoid scrolling through the entire list, it is possible to use the direct search function to find a name.

- Access the main page of the Video Door Phone application.  .
- Tap the icon  .

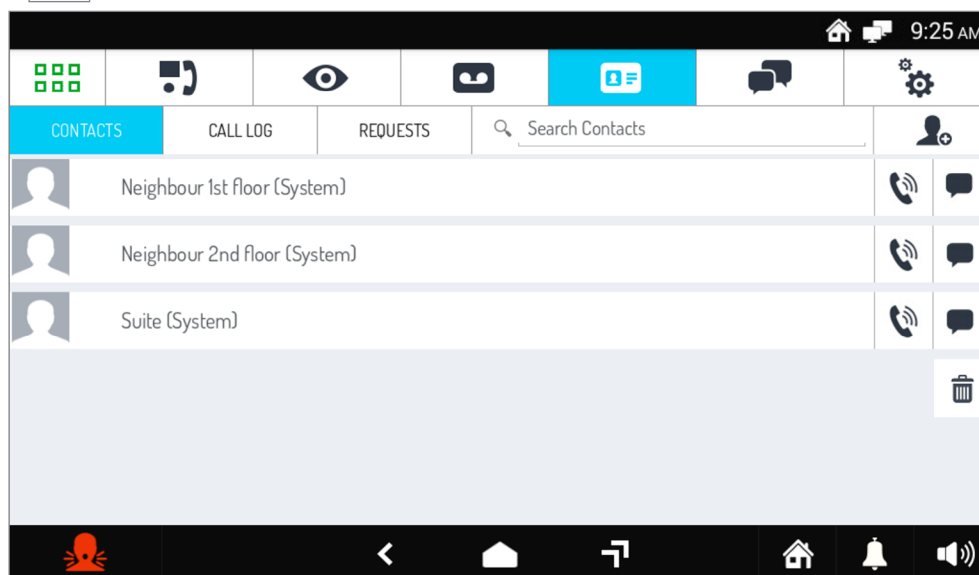


- The address book will open. Tap the **Search Contacts** field at the top right.
- A virtual keypad is displayed on the screen, with which you can type in the name you are searching for. As more characters are typed in, only the names that meet that character sequence are listed. As soon as the searched name comes up, you can select it by tapping it. No need to complete the name before selecting it.
- By tapping the icon **X** in the Search the address book field, you will delete all entered characters and quit the search function.

2.24 HOW TO ADD NEW CONTACTS TO YOUR ADDRESS BOOK

You can add new contacts to your address book in the following manner:

- Access the main page of the Video Door Phone application  .
- Tap the icon  .



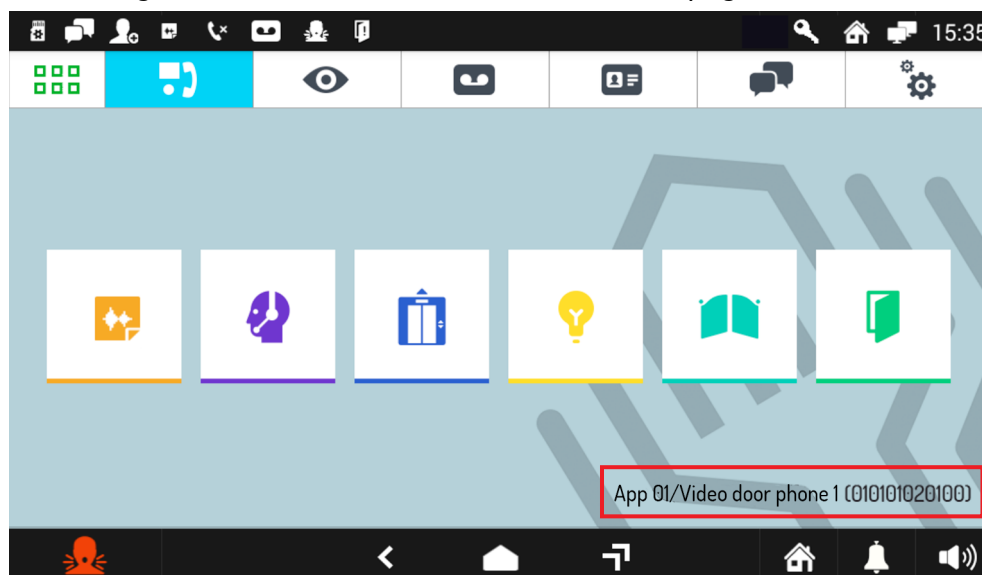
- The Contacts directory is displayed. Press the  icon.

- The request screen for entering a new contact opens.

- Tap the various fields to enter the required data:

VIDEO DOOR PHONE CODE

The identification code of the video door phone 1717/31 - /33 - /41 or 1717/21 or 1741/1 or 1761/31 - /33 that you want to add to the directory can be read in the lower right corner of the Video Door Phone Homepage.



FULL NAME

The name with which your new contact will appear in your address book.

SENDER

Name and surname of the person who sends the request.

By default, this field is pre-populated with the identifier name of the Video door phone sending the request.

MESSAGE

An optional message of max 140 characters accompanies the request. The default message specifies the request to add a contact.

- The **NEXT** icon appears in the data entry window, used to confirm the data entered and move on to the next field.
- You can also attach an image to your request, by tapping the icon . A pop-up window will open through which you can use an image captured by your video camera or contained in the internal memory.
- After filling in all fields, press the **SEND REQUEST** icon to send the recipient a request to add him/her to the directory. Confirm the sending request in the pop-up window that is displayed



IMPORTANT: Adding a new contact to your address book is not automatic. For confidentiality reasons, the request must first be approved by the person that you wish to add, using the procedure described in section “[How to accept contact requests](#)”. In addition, the person who has authorised the addition of the contact may, even at a later stage, revoke the authorisation, by deleting the corresponding contact from your address book.

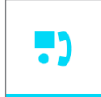
Toccando l'icona  in basso a sinistra si torna alla rubrica.

2.24.1 How to resend a contact request

If a contact request has not been answered, you can try resending it, without having to re-enter all the data.

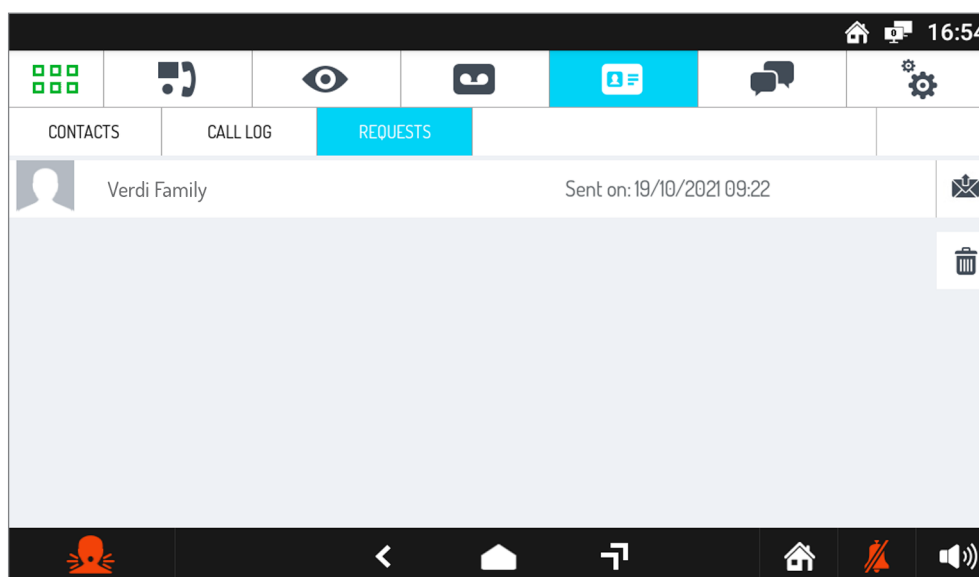
- Press the  icon in the Video Door Phone Main Page .
- Press the icon **REQUESTS** in the address book.
- Select the request you want to resend from the list.
- Press the icon **RESEND** and confirm your sending in the pop-up window that will open.

2.25 HOW TO ACCEPT CONTACT REQUESTS

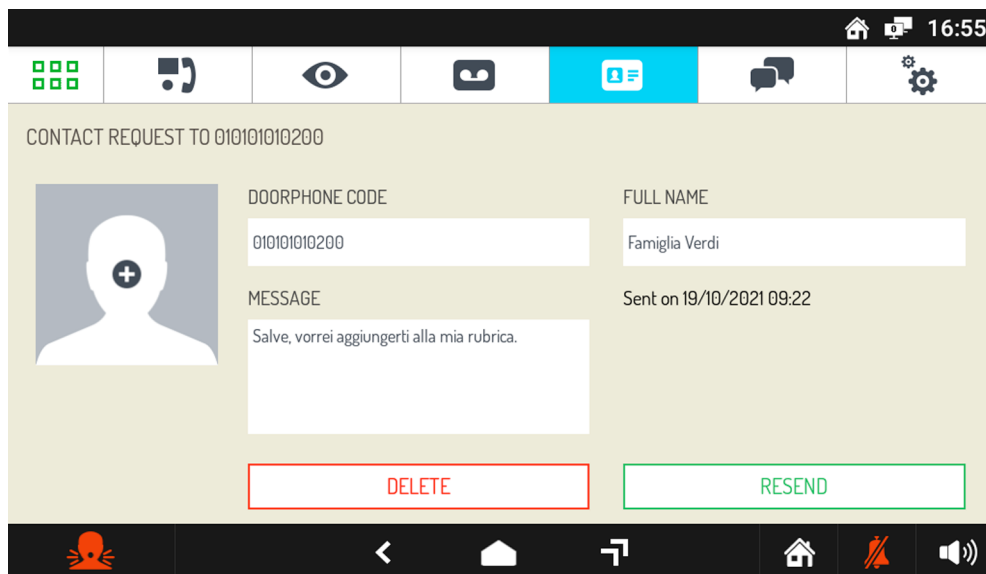
New contact requests that are received are signalled by a red digit on the icon  of the video door phone main page .

To accept or reject new contact requests:

- Press the  icon.
- Press the **REQUESTS** icon.
- The list of requests will open, showing requests in chronological order: received requests in red, sent requests in black.



- Selezionare la nuova richiesta ricevuta.

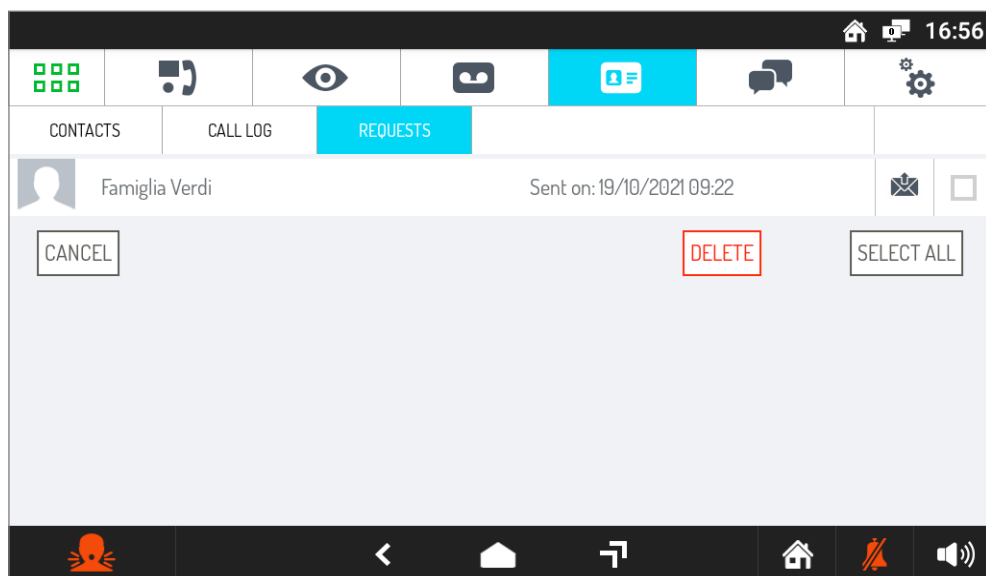


- Press the **ACCEPT** button to add the contact request to the directory.

2.26 HOW TO DELETE CONTACT REQUESTS

To delete one or more (sent or received) contact requests:

- Press the  icon on the Video Door Phone Main Page .
- Press the **REQUESTS** icon in the directory and then press .

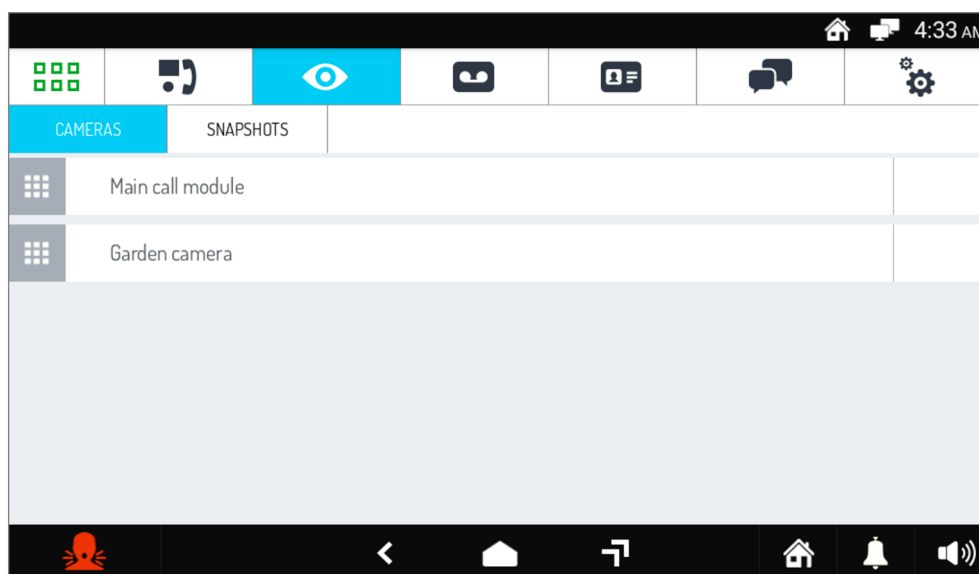


- Select the requests to delete from the list, tapping the corresponding checkmark box. To select all the requests, tap the icon **SELECT ALL**.
- Confirm deletion by tapping the **DELETE** icon or cancel the operation by tapping the **CANCEL** icon.

2.27 AUTO-ON FUNCTION

To use the auto-on function, i.e. display the images taken by the cameras of the outdoor call stations or by other cameras of the system, follow the procedure below:

- Access the main page of the Video Door Phone application .
- Press the  icon.



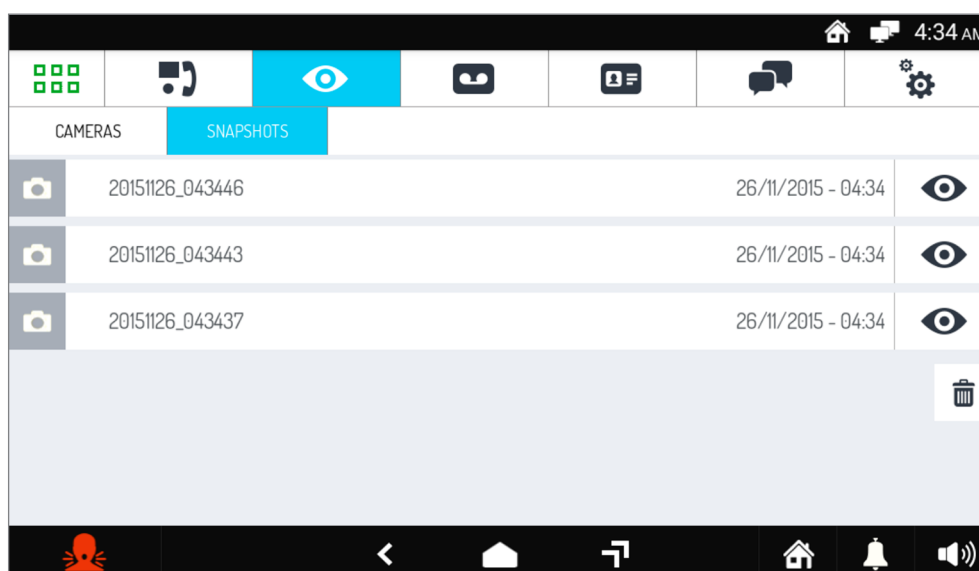
- The list of available cameras on which auto-on function can be used is displayed. Select the name of the device on which you want to view live images.
- Press the  icon to interrupt the auto-on. Viewing also stops automatically after 10 minutes.

During image viewing all conversation features are active (door and driveway/garage gate opening, storing a snapshot, and so on). Additionally, in the presence of multiple cameras it will be possible to view the images from multiple outdoor stations with the buttons  and .

2.28 HOW TO VIEW SNAPSHOTS

To view the snapshots captured by the video door phone, follow the procedure below:

- Access the main page of the Video Door Phone application .
- Press the  icon.
- Press the **SNAPSHOTS** icon.



- The list of available snapshots will open. Tap the name of the snapshot you are interested in to see it enlarged in a pop-up window. For each snapshot, a storage date and time are shown. Tap the **X** icon to close the pop-up window.

2.28.1 How to delete one or more snapshots

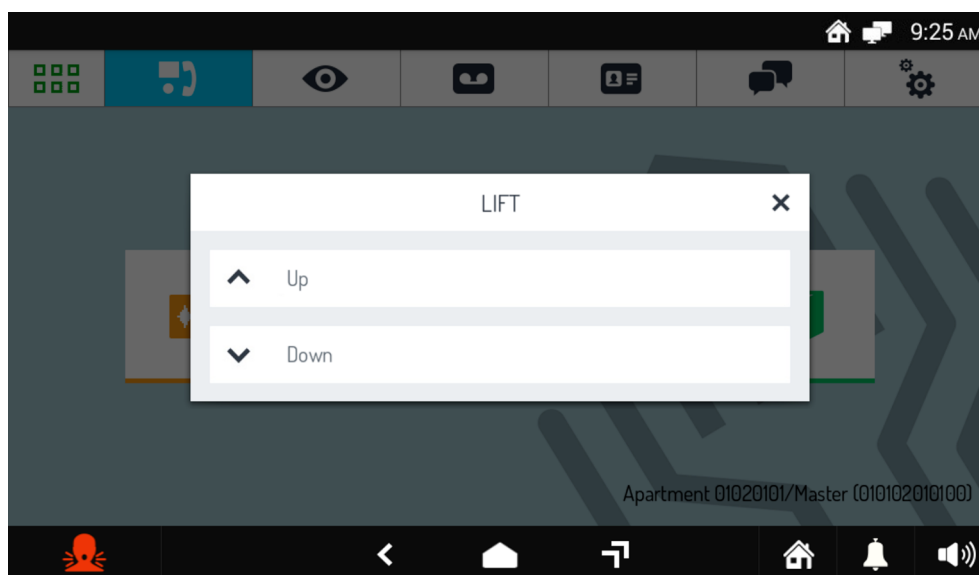
- To delete one or more snapshots:
- Open the list of available snapshots (see previous section)
- Press the .
- Select the snapshot(s) you want to delete by pressing on the relevant tick square. To select them all, press the **SELECT ALL** button.
- Confirm the deletion by pressing the **DELETE** button or cancel the operation by pressing the **CANCEL** button.

2.29 HOW TO CALL THE LIFT

If the video door phone system is suitably configured (for more information, check the Ipercom manual on www.urmet.com), the lift can be controlled in the following manner.

- Access the main page of the Video Door Phone application .
- Press the  icon.

The following screen will open:



The keys “Up” and “Down” control the lift as programmed by the Ipercom system installer .

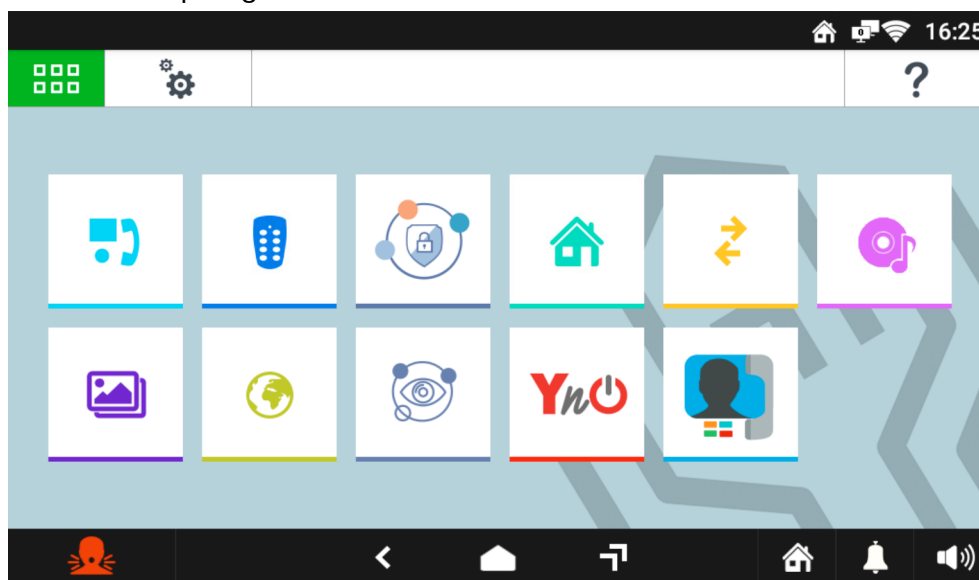
3. USE OF THE DEVICE AS TERMINAL FOR: HOME AUTOMATION, ACCESS CONTROL, INTRUSION ALARM CONTROL UNIT, ANDROID AND MULTIMEDIA

3.1 YOKIS HOME AUTOMATION

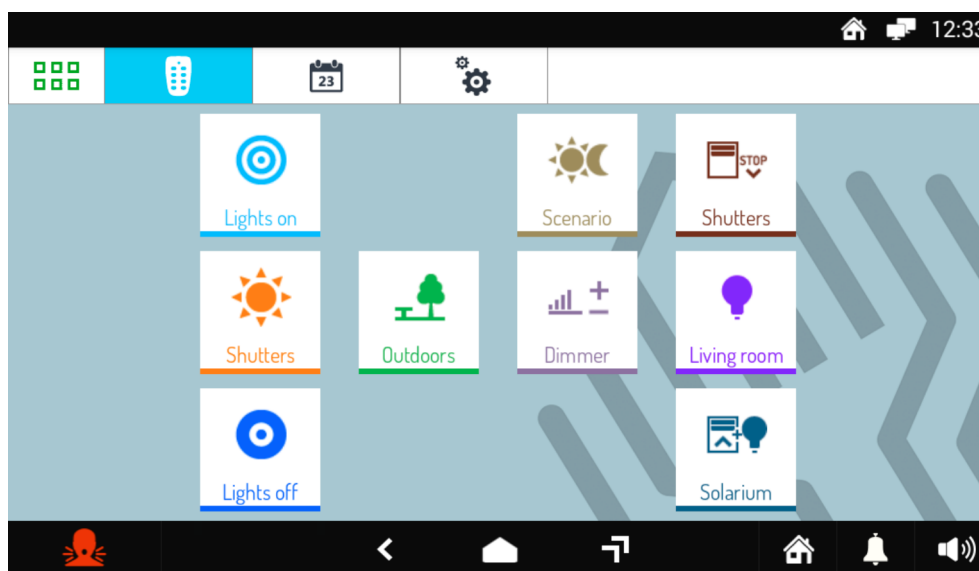
Turn on the Video door phone by tapping the screen at any point or by pressing the Home button.

The screen will display the Home Page (the default Home Page is the Video door phone one  but you can change it in the Setup menu).

If the Home Page is not the Yokis Home Automation one, press the icon  in the top left corner of the Home Page to reach the Top Page:



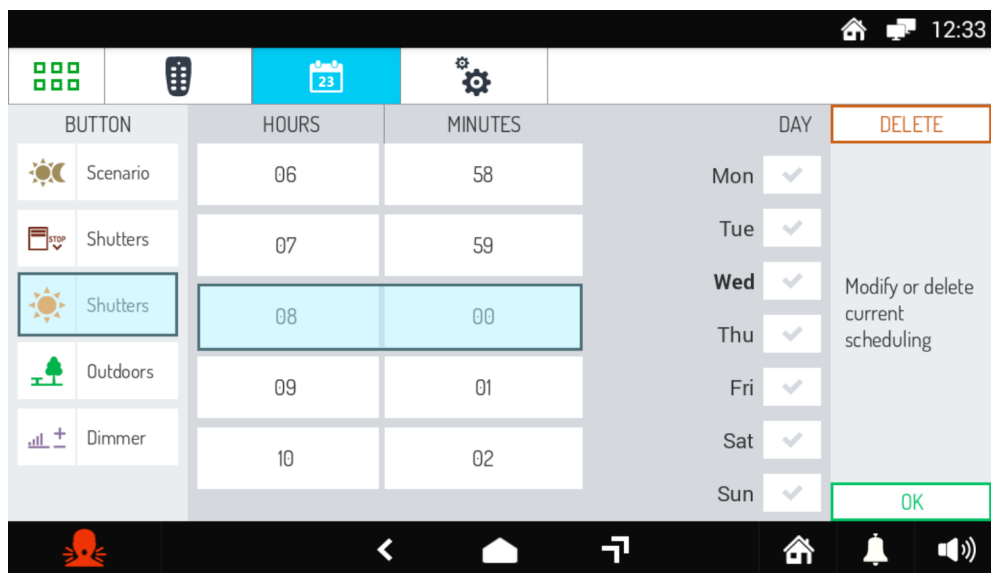
From the Top Page press the button  to reach Yokis Home Automation:



From here, select your required control or controls, or access the scheduling page.

To schedule a control for one or more weekly occurrences press .

In the new screen the button **NEW**  can be used to create a new scheduling. The next screen will open where you can set the activation times and days (scheduling):



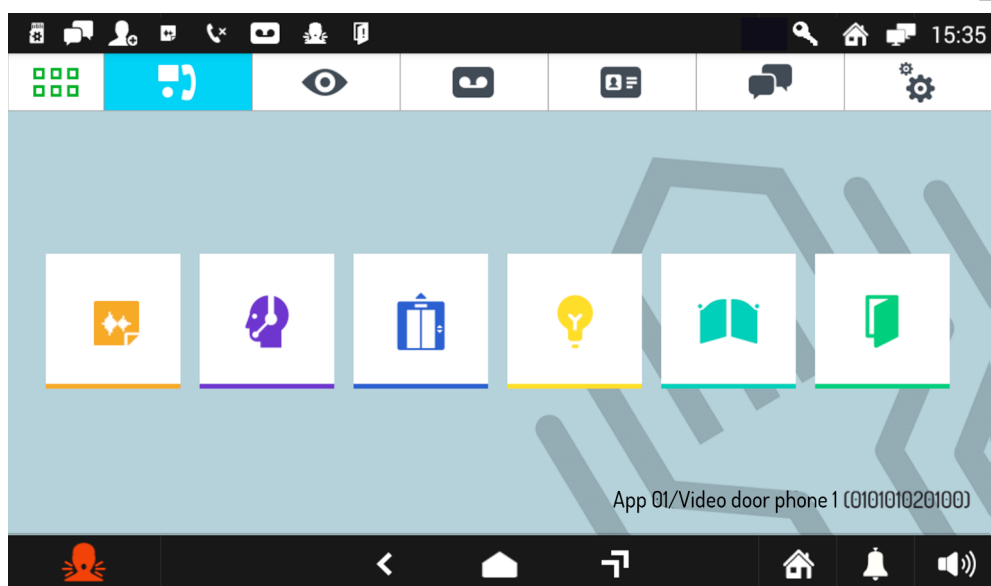
Press the button  to return to the Home Page.

3.2 APP MY 1067+

ATTENTION! In order to use the following application it is necessary to contact the Urmet assistance service.

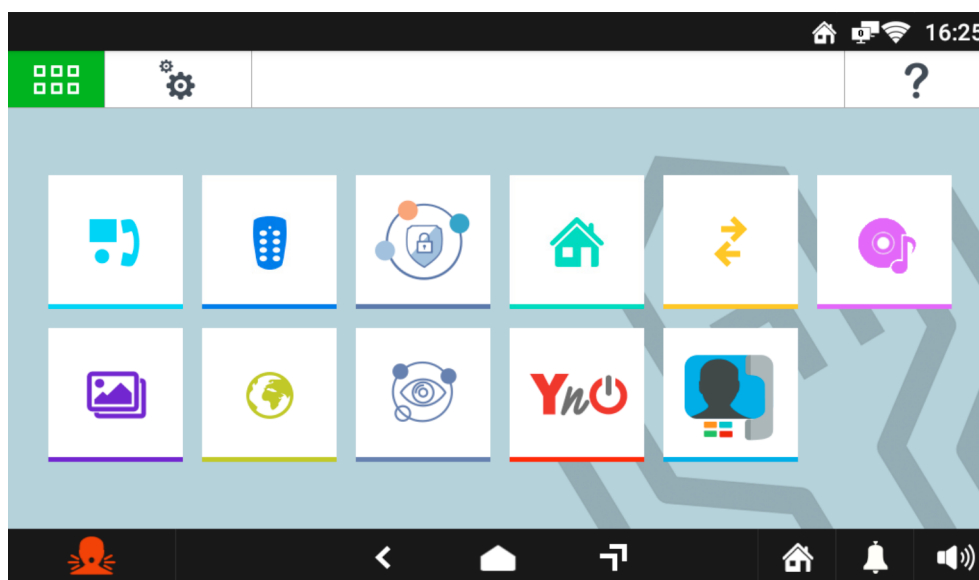
Switch on the screen if it is off, by tapping it any point or by pressing the Home button. The Home

Page is displayed, which corresponds to the main page of the video door phone system , if the default configuration has been maintained.



Video Door Phone Home Page (default option)

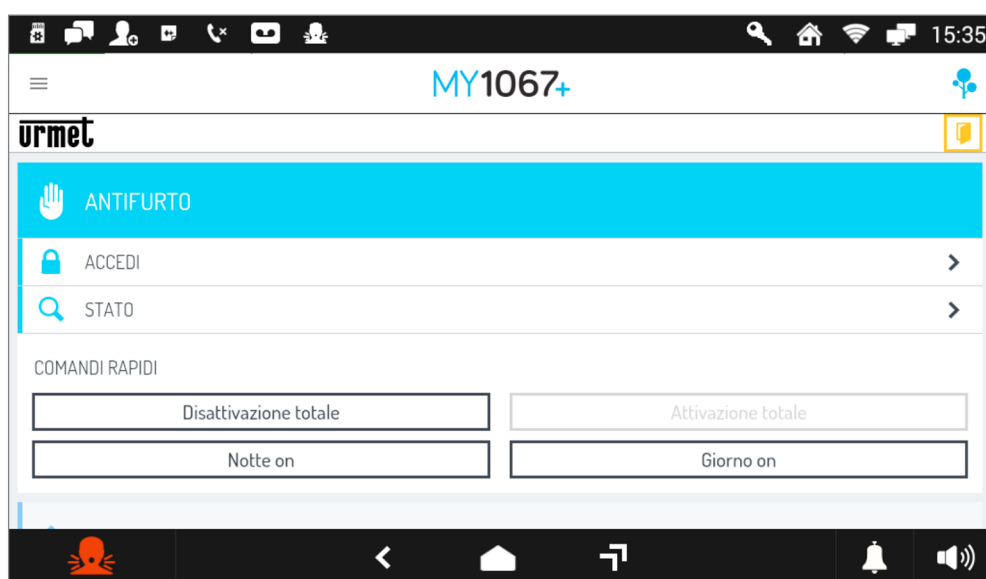
Press the icon  to directly access the Top Page.



Top Page

Press the icon . The main page of the My 1067+ app opens.

If the installer has not entered any data on the existing system, you must first register your account at www.myurmethome.com and then run the configuration wizard using the My 1067+ app.

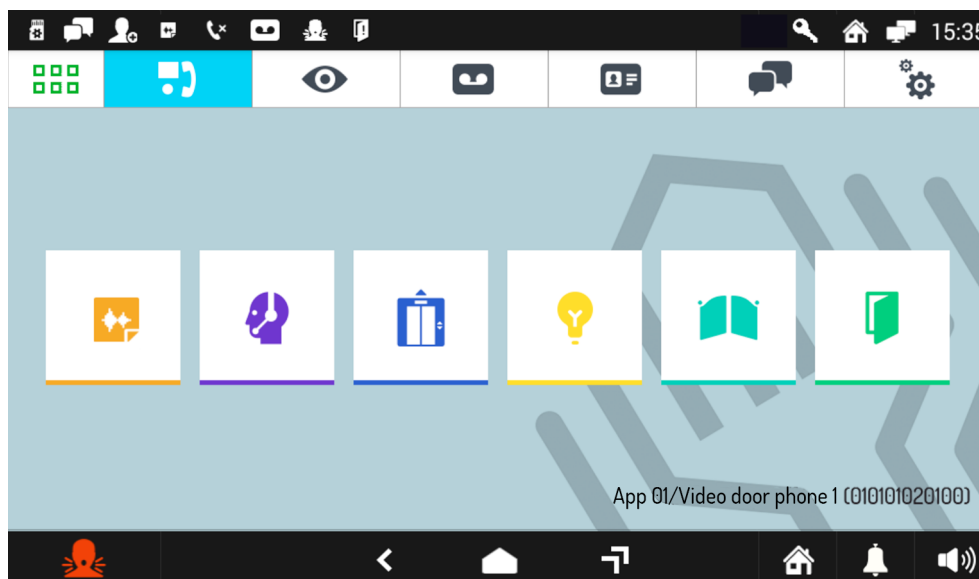


The app allows you to control your burglar alarm system through the video intercom. You can view the status of the system and arm or disarm it either completely or partially.

For further details, please consult the user manual on the product sheet 1067/004 at www.urmet.com.

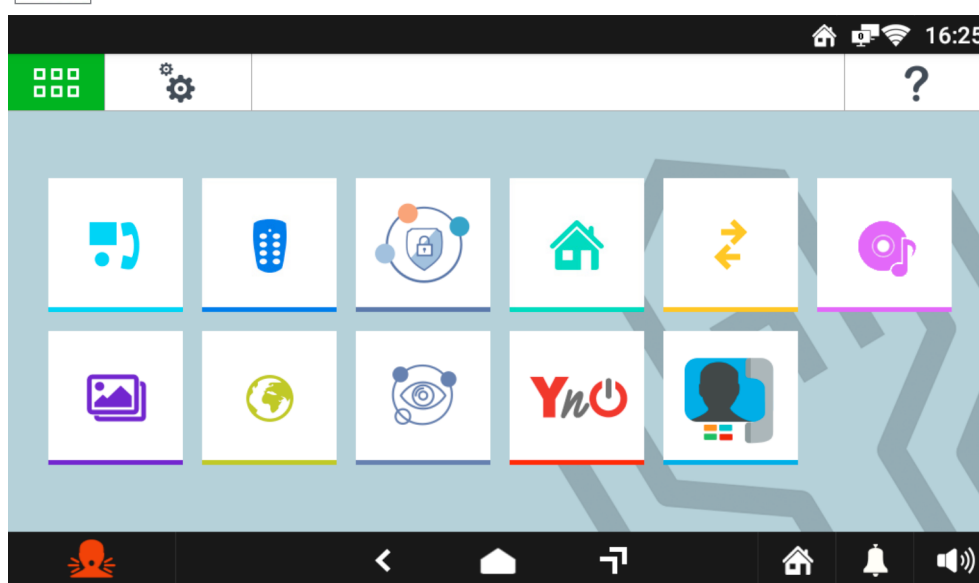
3.3 URMET SECURE APP

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed, which corresponds to the main page of the video door phone system  , if the default configuration has been maintained.



Video Door Phone Home Page (default option)

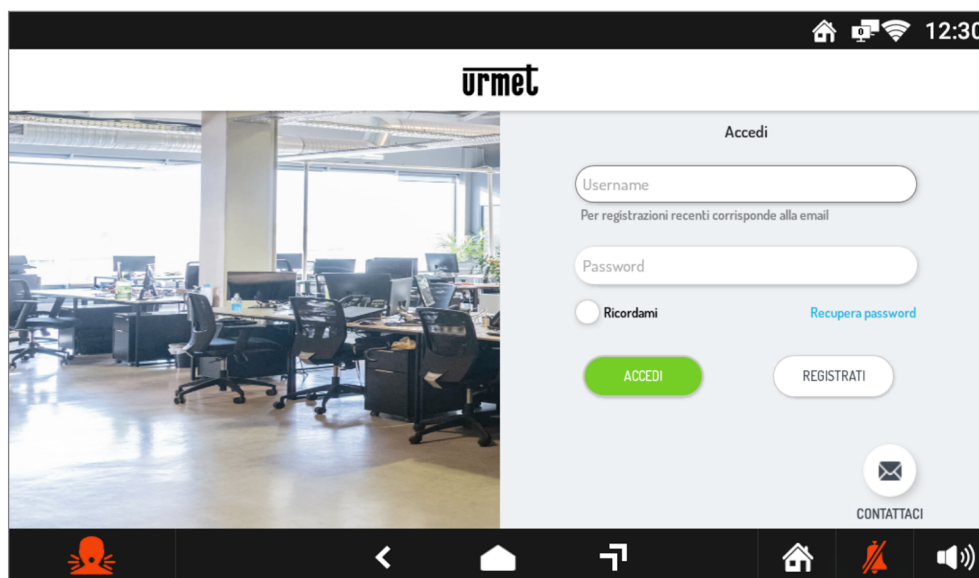
Press the icon  to directly access the Top Page.



Top Page

Press the icon  . The main page of the Urmet Secure app opens.

If the installer has not entered any data on the existing system, it is necessary to register the account first and then carry out the guided configuration through the Urmet Secure app.

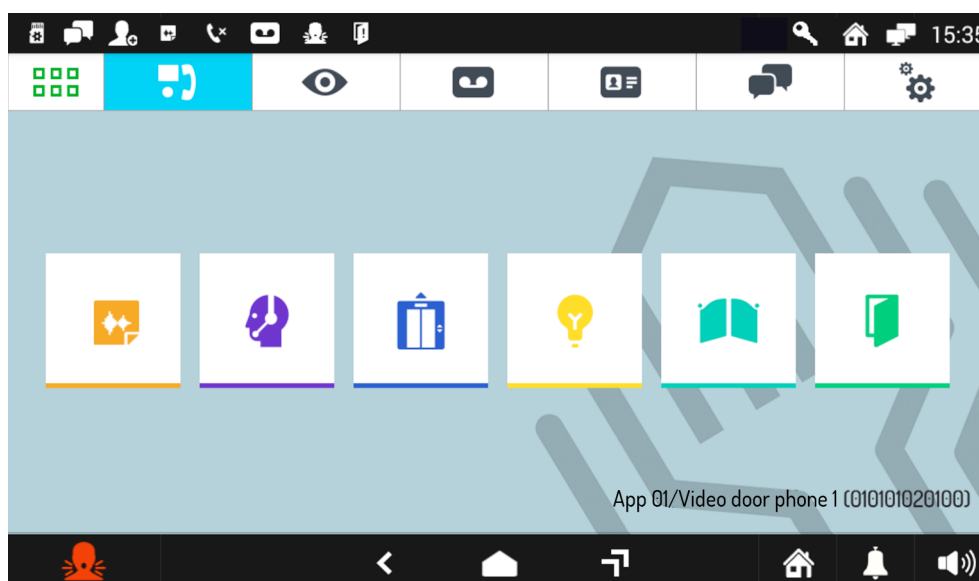


The app allows you to control your burglar alarm system through the video intercom. You can view the status of the system and arm or disarm it either completely or partially.

For more details, visit www.urmet.com.

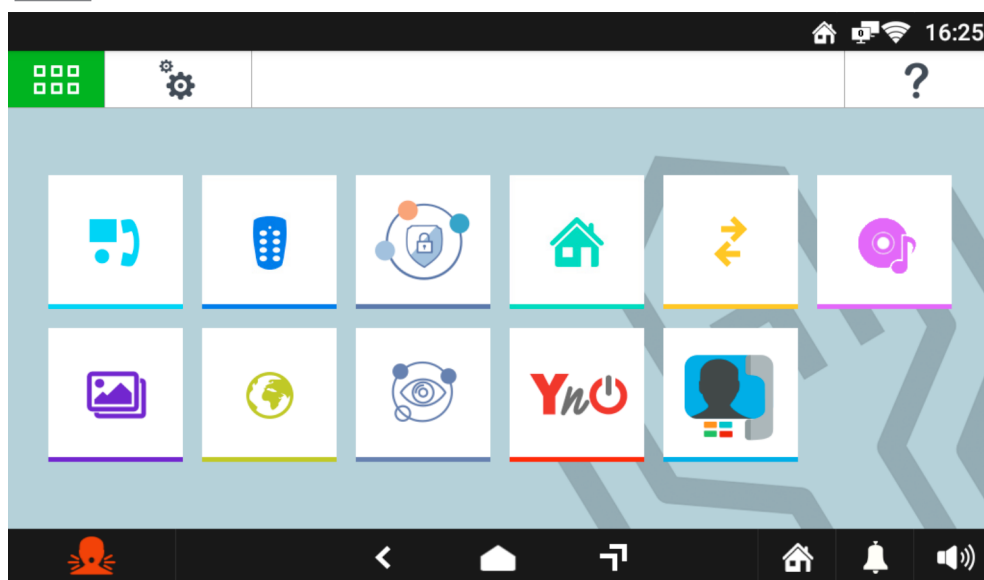
3.4 IPERHOME HOME AUTOMATION

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed, which corresponds to the main page of the video door phone system , if the default configuration has been maintained.



Video Door Phone Home Page (default option)

Press the icon  to directly access the Top Page.

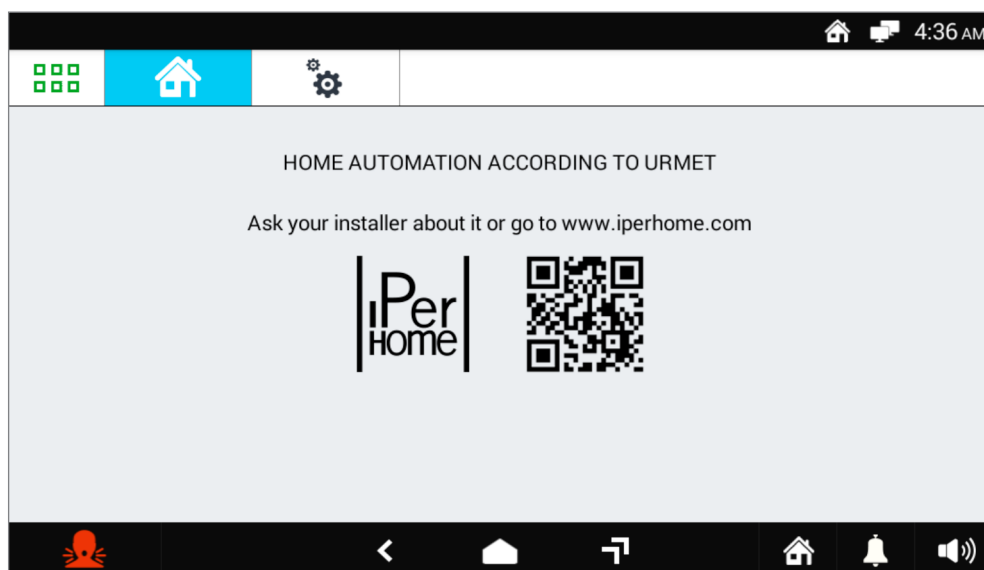


Top Page

By pressing the  icon, the main page of IPerHome home automation opens.

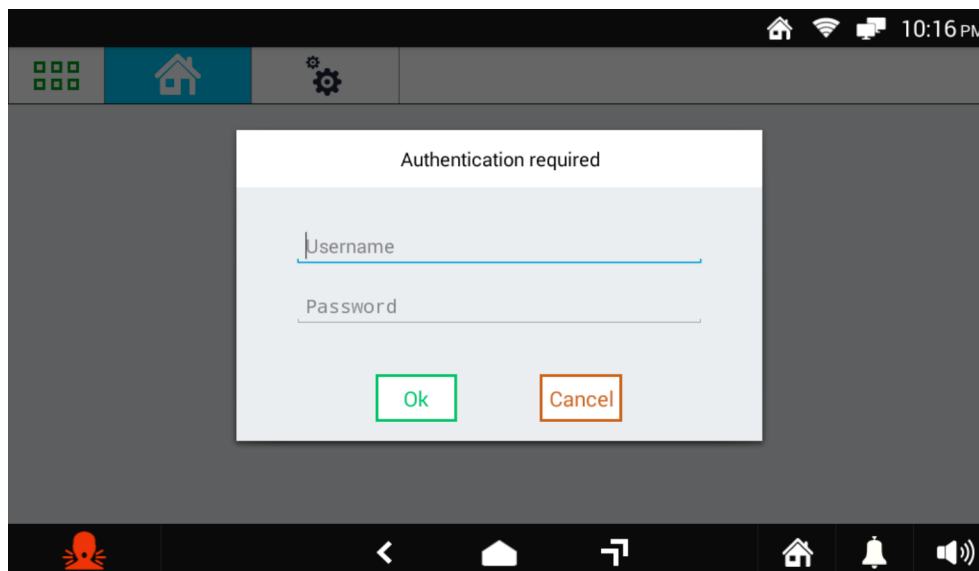
The page varies depending on whether or not the installer has entered the IPerHome server data in the video door phone.

No entered data



The installer has not entered any server data in the Video door phone.
The QR Code, scanned with any smartphone, allows users to connect to the site www.iperhome.com.

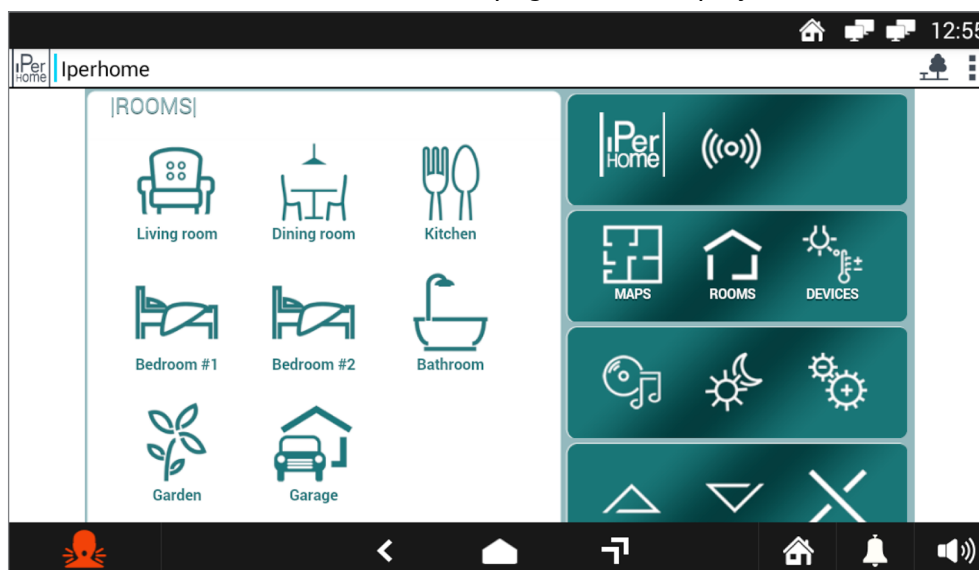
Data entered in the Video door phone



The installer, via the  button, already entered IPerHome server details in the Video door phone.

To log in and access the home page of the IPerHome website, the user must enter the required data (the Android Video door phone must be connected to the Internet via WiFi or cable connection if IPerHome is in remote mode. In the event of a local mode IPerHome, the user will just have to connect the Video door phone to the local network at home or at the office).

After authentication, the home automation controls page will be displayed.



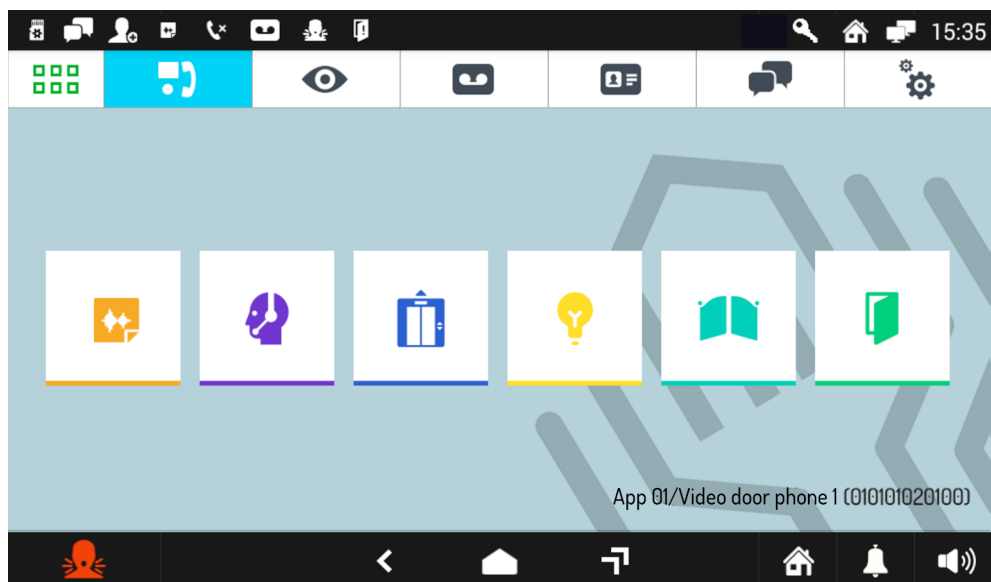
For more details, check the website www.iperhome.com.

3.5 ANDROID APP



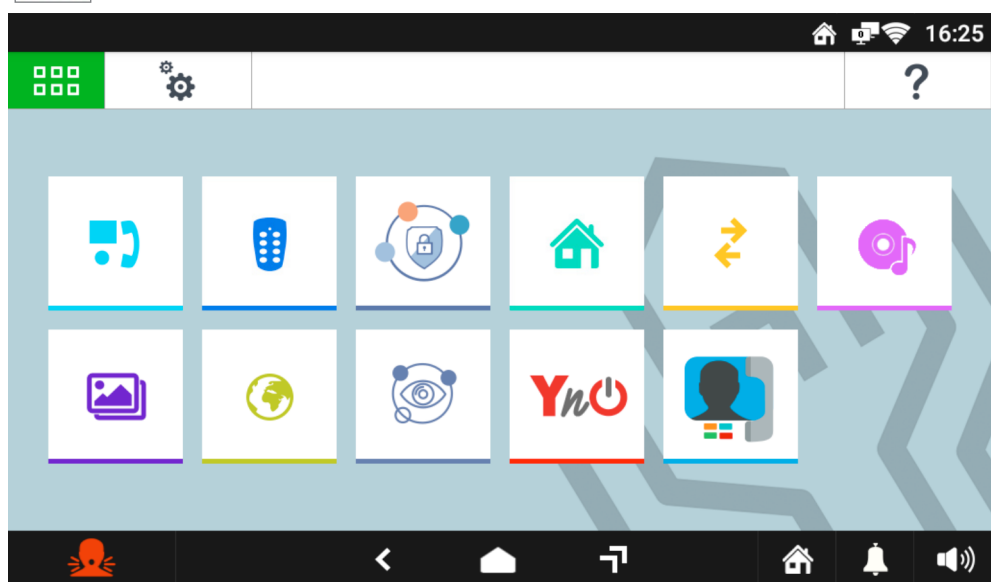
WARNING! To make the most of all the potential of the Android page, the Video door phone must be connected to the Internet via WiFi or cable.

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed, which corresponds to the main page of the video door phone system , if the default configuration has been maintained.



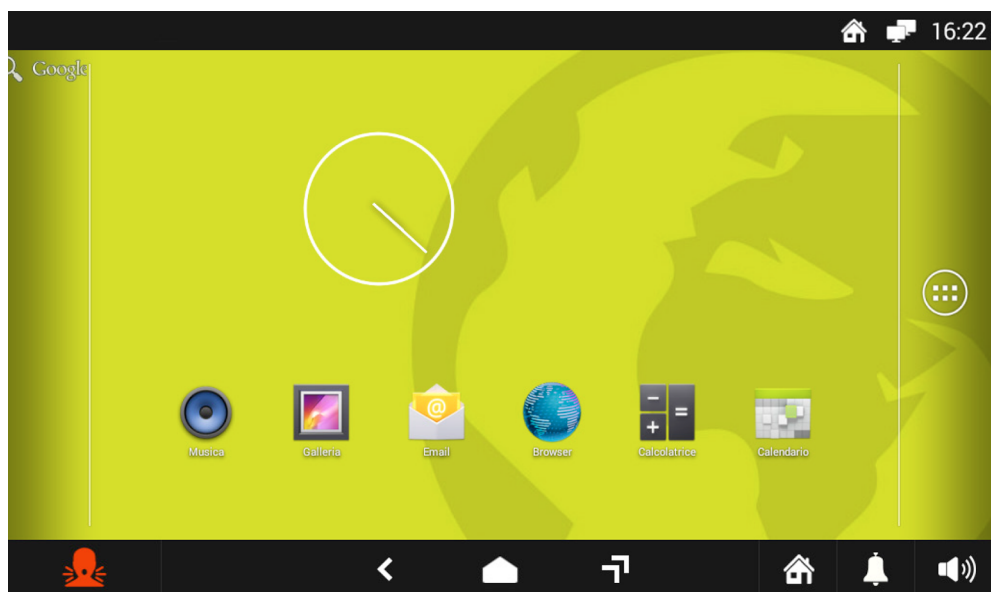
Video Door Phone Home Page (default option)

Press the icon  to directly access the Top Page.



Top Page

Press the icon  . The Android home page will open.



Via the button  you can access all the preloaded Apps and Widgets.

The most commonly used ones will appear directly in the Android home page and are briefly described in the section here below.



WARNING! If you have changed the Home Page, you may find that:

- If the Top Page has been selected as the Home Page, you can select Android page

directly by tapping the icon



.

- If another application has been selected as the Home Page, you can tap the icon



and then tap the icon



to access the Android world.

3.5.1 Preloaded Android Apps

The Video door phone comes with a number of factory-loaded Apps; the most commonly used ones will be displayed directly in the Android home page.



Allows you to access music tracks^(*) and play them via the Video door phone speakers



Allows you to display images and photos^(*) on the Video door phone



Opens a browser to surf the Internet (requires an Internet connection)



Opens a calculator



Opens a calendar where to enter dates to remember, memos, and various activities



Opens a list of other available Apps

^(*) if the SD card exists.

For more information about Android Apps refer to the Apps themselves.

Tap the icon  to return to the Home Page.

3.6 MIFARE (Access control Application)

MIFARE is an application that can be used to record any instance of persons accessing or leaving the apartment or external personnel accessing or leaving the office. Traffic is recorded by placing proximity keys next to the left side of the Video door phone.

The application administrator can record the keys and associate them with external staff, as well as delete enabled keys or replace them with others. Each user, swiping his or her key on the Video door phone, will record an access or exit and can also access his or her traffic log.

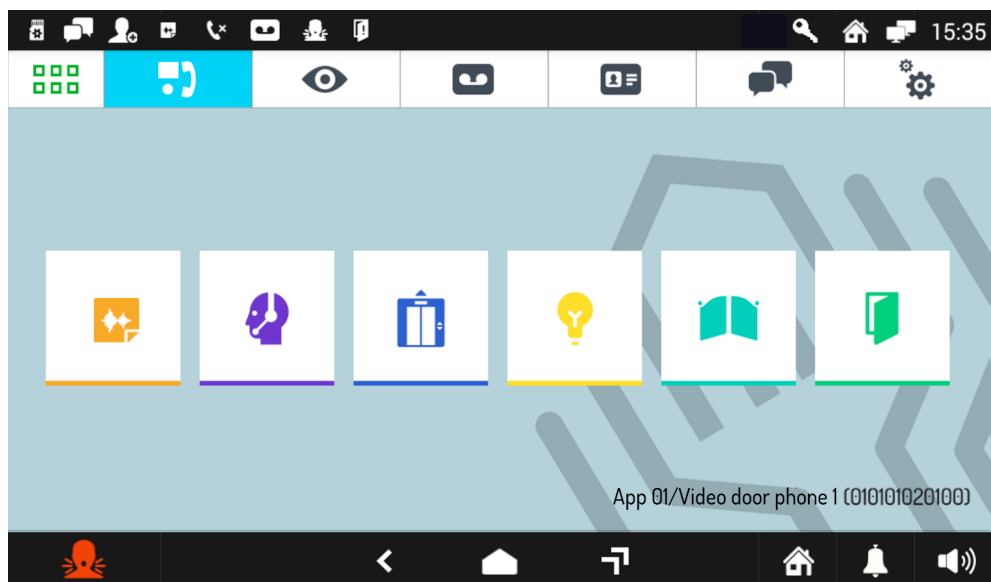
The administrator can access the logs of all users and delete them if necessary.

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed,

which corresponds to the main page of the video door phone system

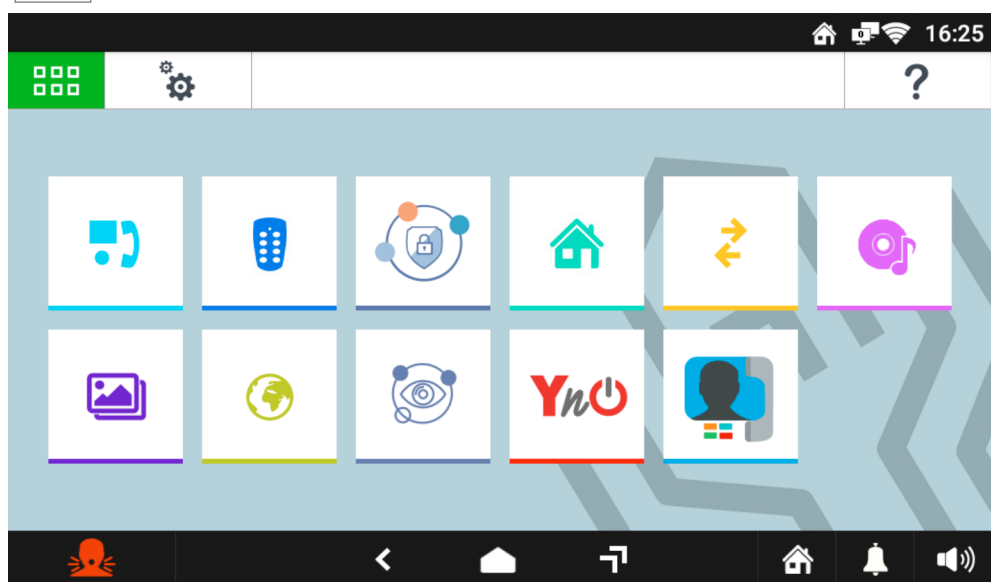


, if the default configuration has been maintained.



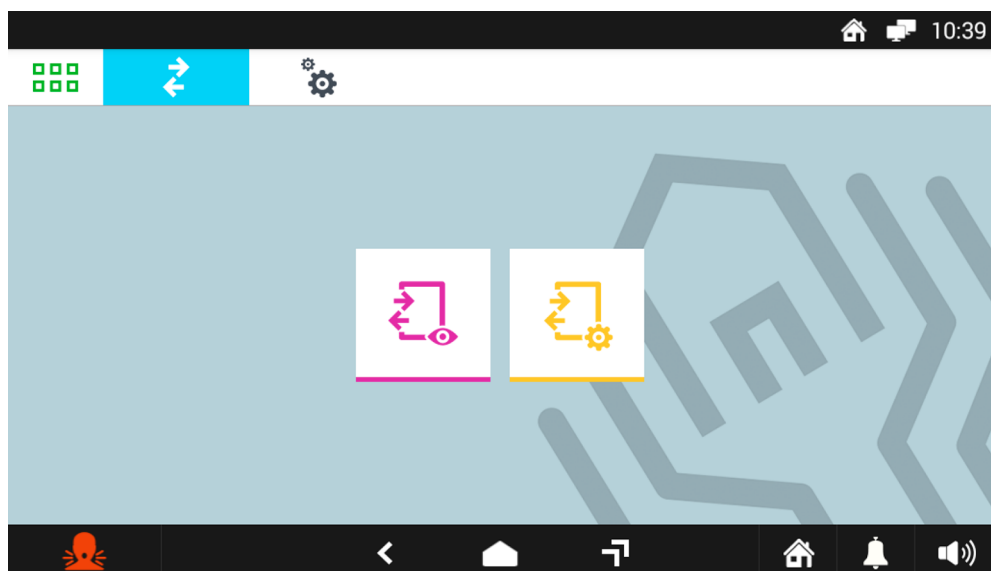
Video Door Phone Home Page (default option)

Press the icon  to directly access the Top Page.



Top Page

Press the icon . The MIFARE home page will open.

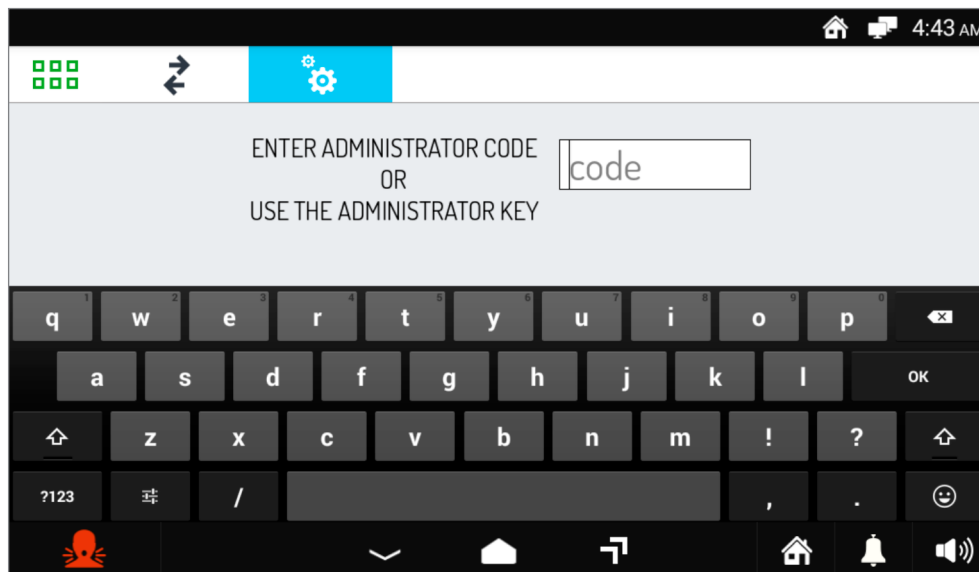


MIFARE home page

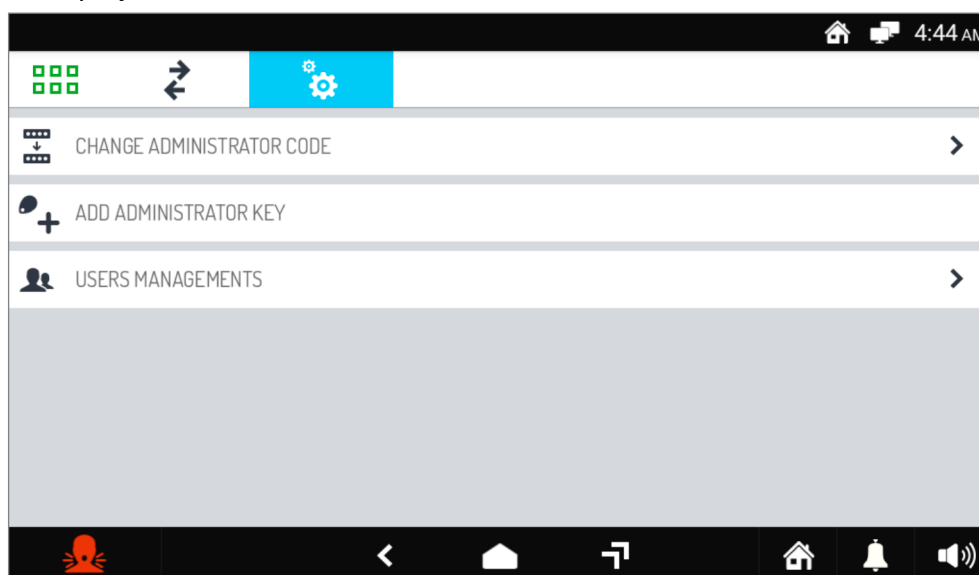
3.6.1 How to change the access code for the administrator

To change the administrator access code, follow the procedure below:

- Press the icon  .
- The virtual keypad is displayed on the screen.



- Enter the default access code “123456” for your first-time authentication. The page containing the main menu is displayed:



- Press **CHANGE ADMINISTRATOR CODE**. The page for changing the administrator access code opens:

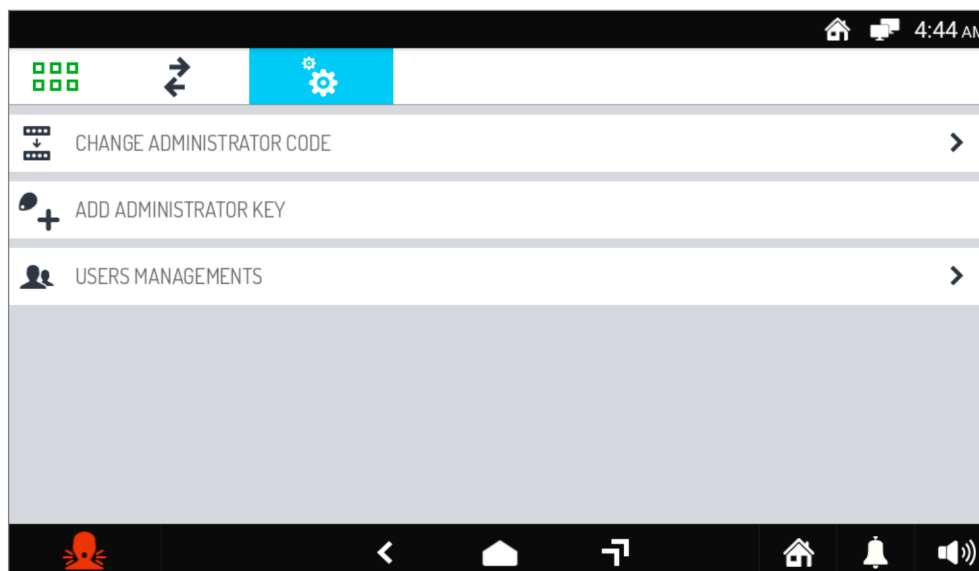
- Enter the code “123456” in the **PREVIOUS PASSWORD** field.
- Enter a new code in the **NEW PASSWORD** field and repeat it in the field below. The code can have a minimum of 4 up to 8 characters.
- Press the **SAVE** button to save the new code, the **CLOSE** button allows closing the page without saving.

3.6.2 How to create, delete, or replace a key for the administrator

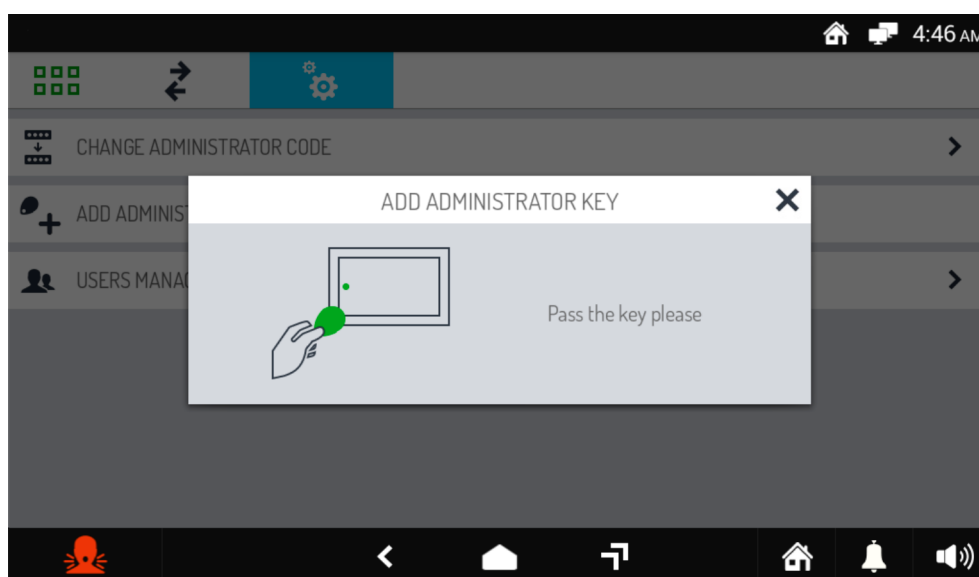
To create an administrator key, proceed as follows:

- Press the icon  .
- The virtual keypad is displayed on the screen.

- Enter the administrator access code. The page containing the main menu is displayed:



- Press **ADD ADMINISTRATOR KEY**. A pop-up window opens inviting you to pass the key to be acquired:



- Pass the key on the left side of the video door phone and then press **CONFIRM** to finish the acquisition operation.

After a key has been added, there will be two new items in the menu: **DELETE ADMINISTRATOR KEY** and **REPLACE ADMINISTRATOR KEY**.

3.6.2.1 How to delete the administrator key

To delete an administrator key, press **DELETE ADMINISTRATOR KEY** menu item. In the pop-up window that opens, confirm the deleting command.

3.6.2.2 How to replace the administrator key

To replace the administrator key, proceed as follows:

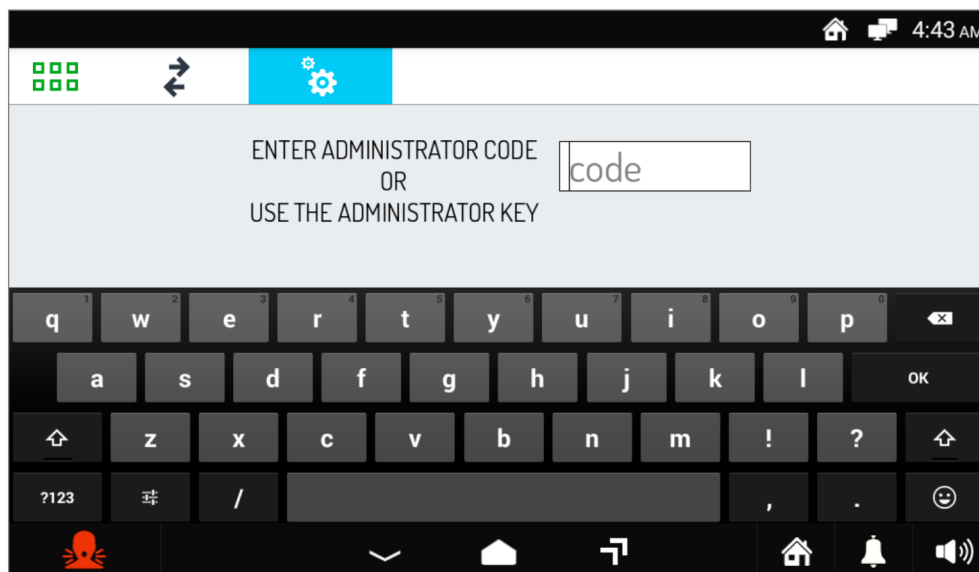
- Press the menu item **REPLACE ADMINISTRATOR KEY**.
- In the pop-up window that opens tap the **YES** button.
- Swipe the new administrator key on the left side of the Video door phone and confirm the operation by tapping the **OK** button.

3.6.3 How to manage users

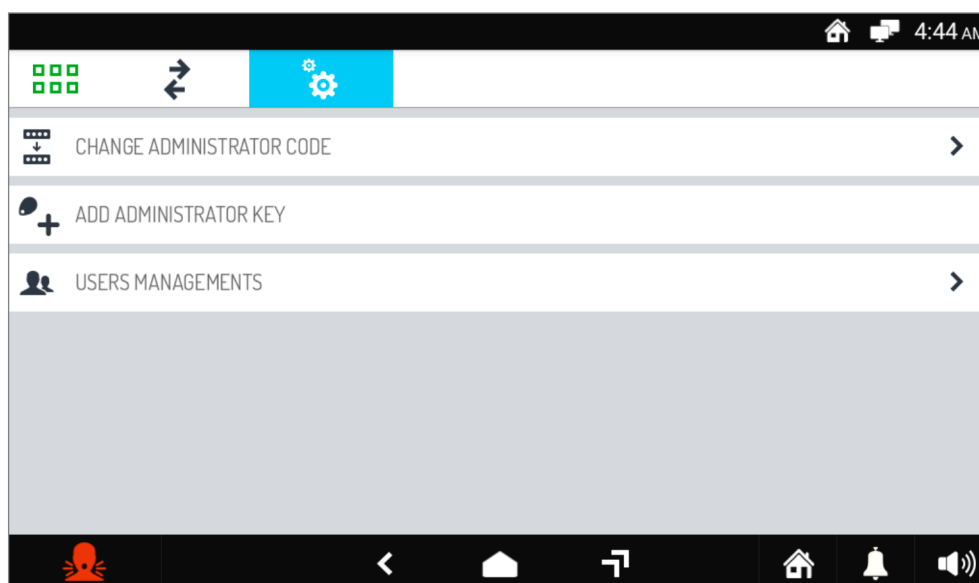
3.6.3.1 How to add a user

To create a new user, proceed as follows:

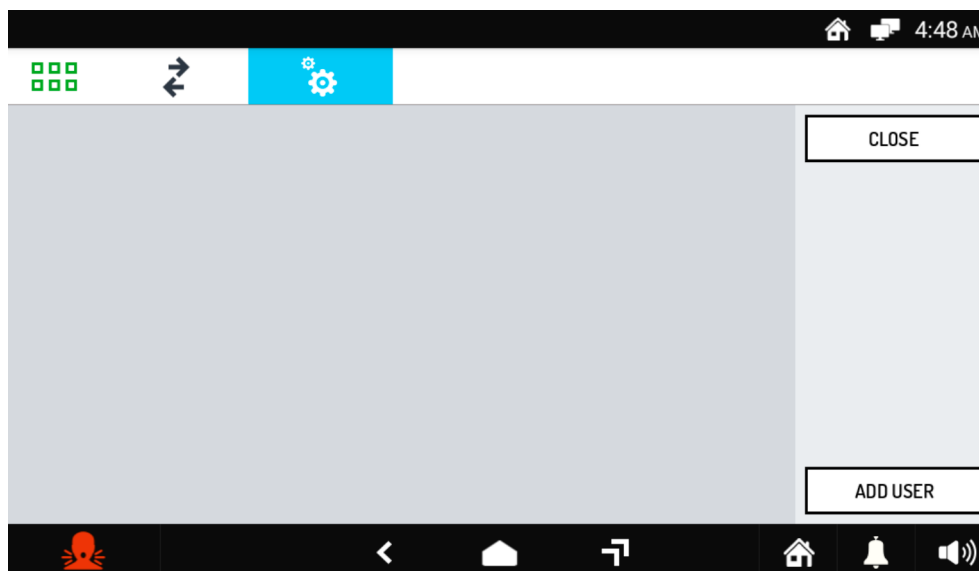
- Press the icon  .
- The virtual keypad is displayed on the screen.



- Enter the administrator access code or pass the administrator key. The main menu page is displayed.



- Press **USERS MANAGERMENTS**. The window listing the stored users is displayed (initially blank).

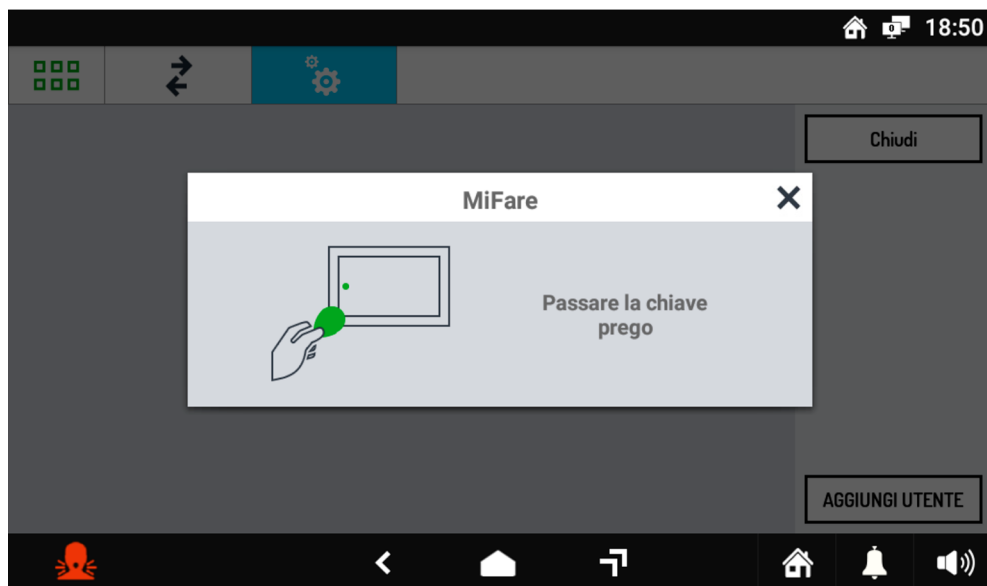


- Press the **ADD USER** button. A new window opens:

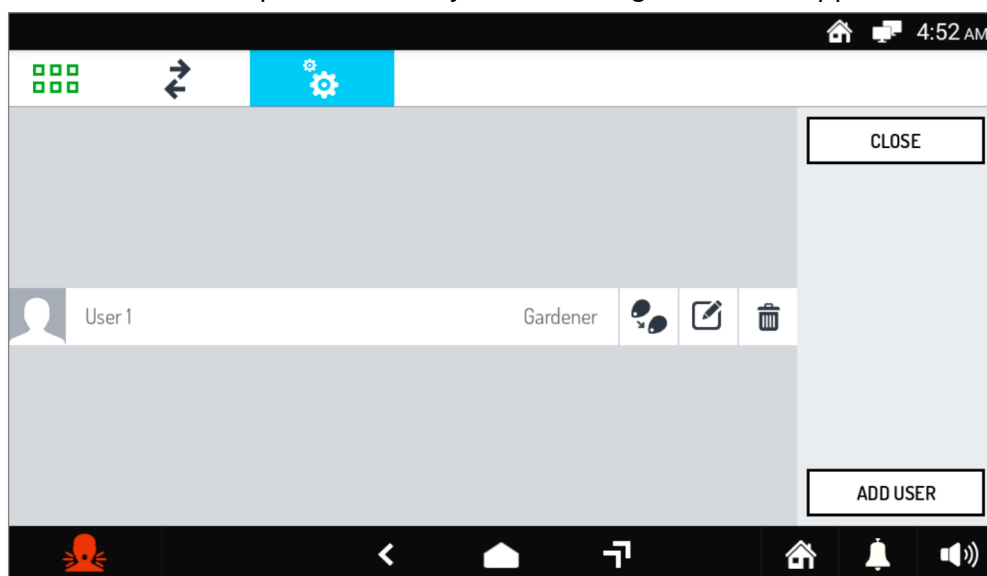
Fill in the required fields **NAME** and **DESCRIPTION**. The other fields are optional. It is also possible to associate an image to the user that is being entered, press the icon  to display a window pop-up

through which you can use an image captured by the camera or use one contained in the internal memory.

- Press the **SAVE** button to save the entered data, or **CLOSE** to abort the procedure without entering any data.
- Pressing the **SAVE** key opens a pop-up window which invites you to pass the key to be acquired to the video door phone.



- Pass the key on the left side of the video door phone and then press **CONFIRM** to finish the acquisition operation.
- If the procedure has been completed correctly, the following screen will appear.

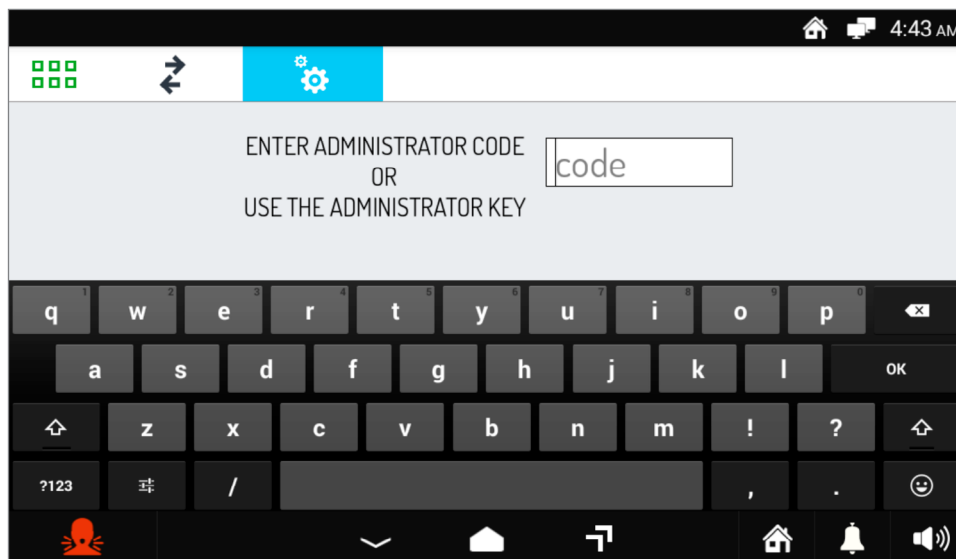


3.6.3.2 How to delete a user or a key or change a user data

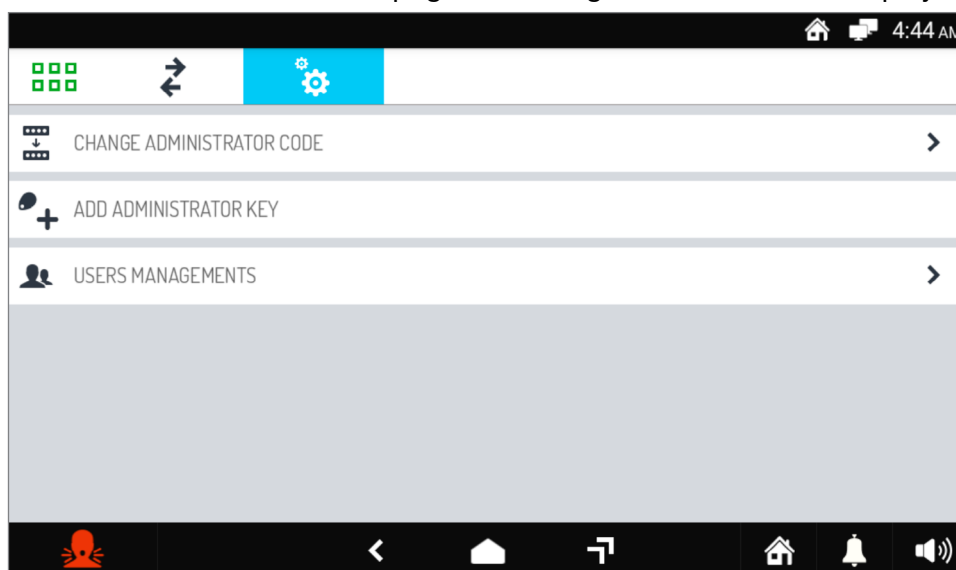
To delete a user or a key or change a user data:, proceed as follows:

- Press the icon  .

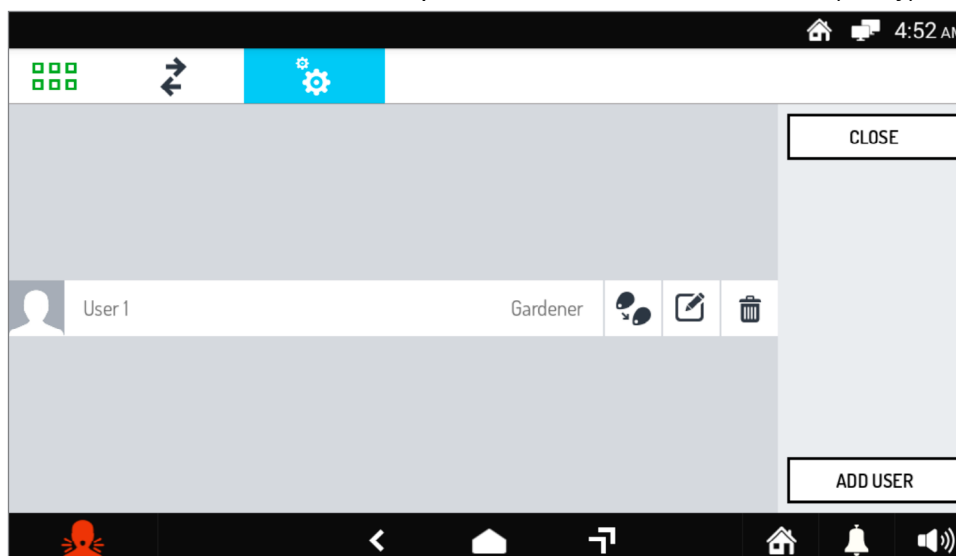
- The virtual keypad is displayed on the screen.



- Enter the administrator access code. The page containing the main menu is displayed.



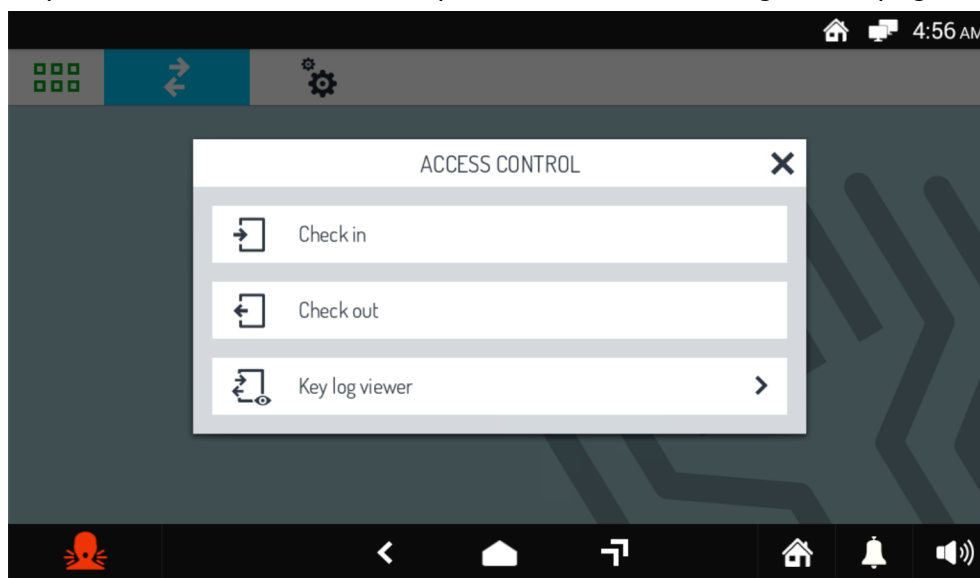
- Press **USERS MANAGEMENT**. A window opens that lists the stored users (if any).



- In the line containing the name of the user:
 - Press the  icon to replace the user key. The procedure is similar to the one used to replace the administrator key.
 - Press the  icon to change the stored data. The window used for creating the user is displayed. Edit the data and press the SAVE button to save.
 - Press the  icon to delete the user.

3.6.4 How to record accesses and exits

To register an access or exit the registered user will have to swipe his or her proximity key on the left side of the video door phone. Even if the video door phone is off, the following screen page will be displayed:



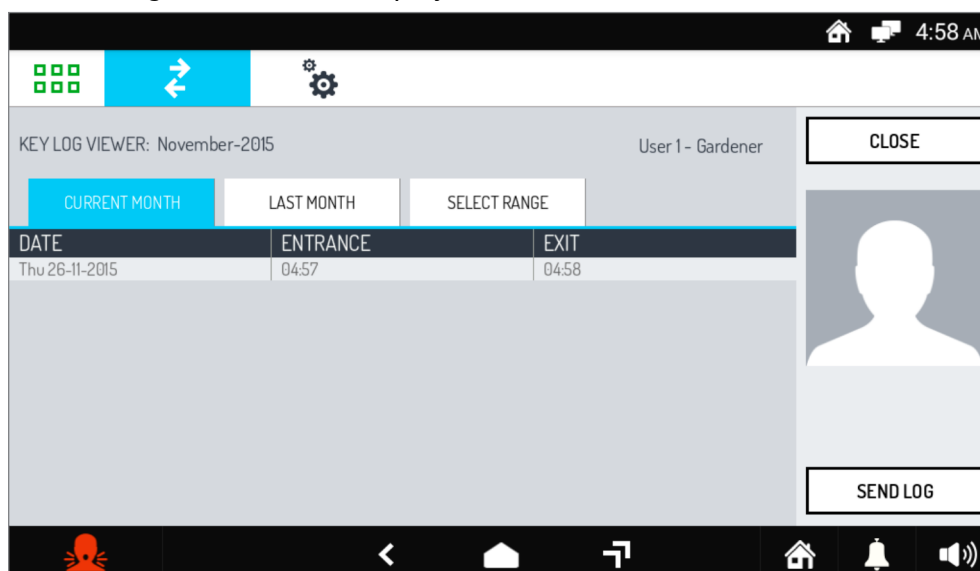
Press the **Access** item to register the access, press on the **Exit** item to register the exit. The **X** button allows closing the window.

3.6.5 How to view a user's log

To view your log, swipe your proximity key on the left side of the video door phone and then tap **Key log viewer** in the pop-up window that will open.

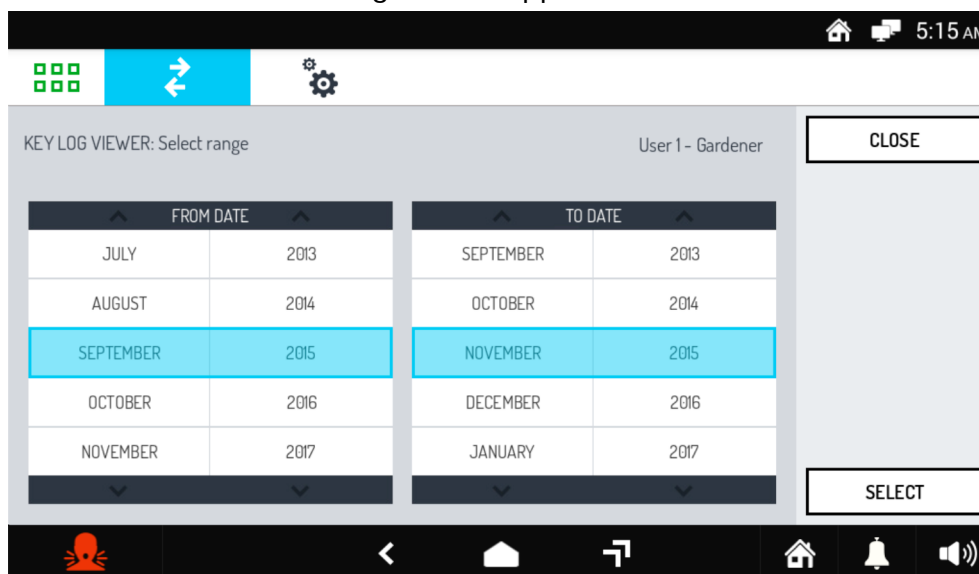
Alternatively, on the main page of the MIFARE application, press the icon  and swipe the proximity key on the left side of the video door phone.

In both cases the following screen will be displayed, where all the recorded accesses and exits are listed:



You can see the log of the current month, previous month or any time interval by tapping the tabs **CURRENT MONTH**, **LAST MONTH** or **SELECT RANGE** - respectively (range means a group of several months).

If you chose **SELECT RANGE** the following window appears:



where it is possible to select the start month and the end month. After your selection, tap the button **SELECT** to view the log.

The Send log button can be used to send the log (in text format): via Bluetooth to other (PC, tablet or smartphone) devices.

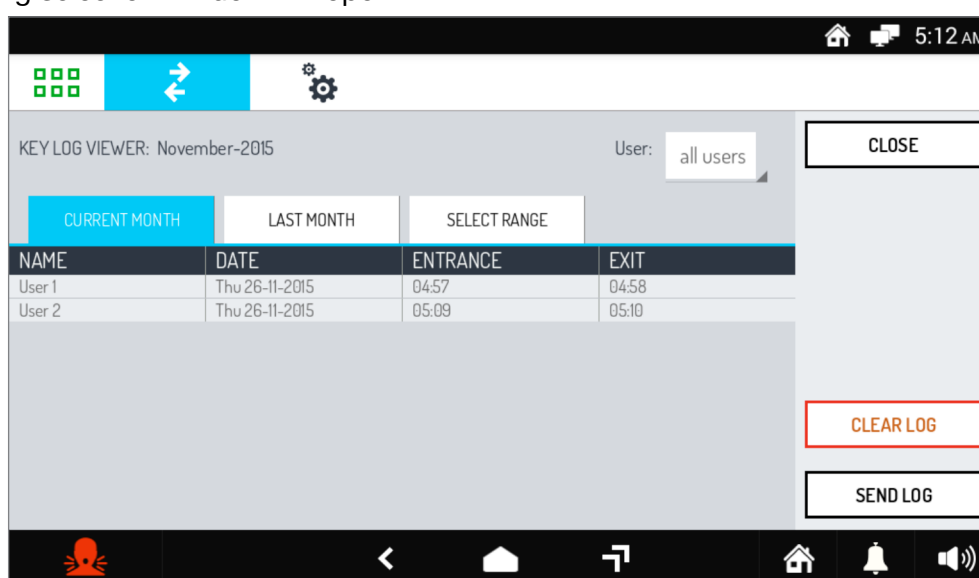
Provided that the Bluetooth connection has been turned on on the Video door phone.

3.6.6 How to view all logs

It is possible to display the logs of all users, only the administrator can use this function.

To view the logs:

- On the main page of the MIFARE application, press the icon  and enter the administrator access code or pass the administrator key.
- The following selection window will open:



- In the drop-down menu **User** at the top right, choose whether to view the logs for all users or a single user.
- Log tab you wish to display: **CURRENT MONTH**, **PREVIOUS MONTH**, or **SELECT INTERVAL** (an

interval is a set of months). The **SELECT INTERVAL** mode is the same as that described in paragraph **How to view a user's log**.

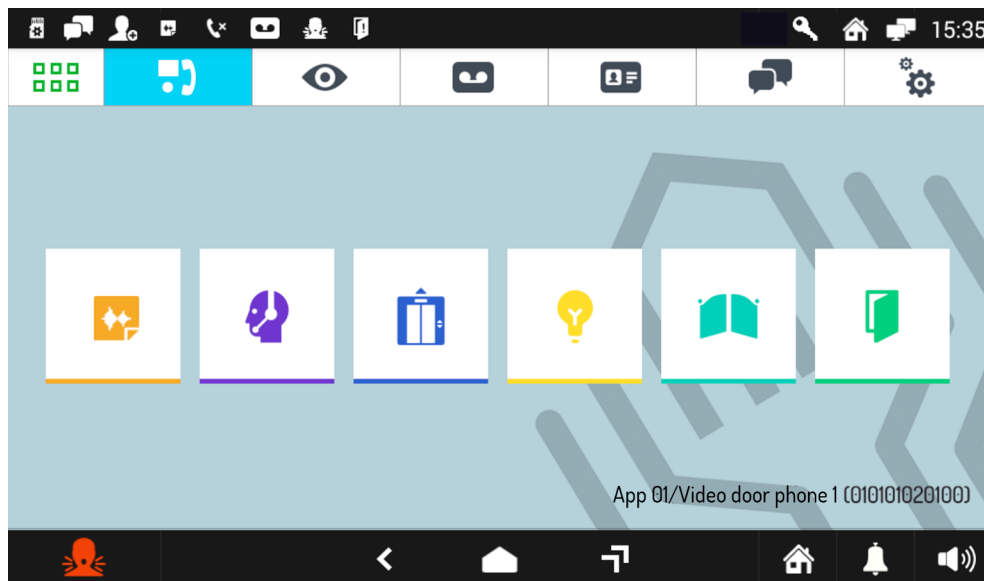
The **SEND LOG** button can be used to send the log:

- via Bluetooth to other (PC, tablet or smartphone) devices, provided that the Bluetooth connection has been turned on on the Video door phone

The **CLEAR LOG** button can be used to delete all the logs.

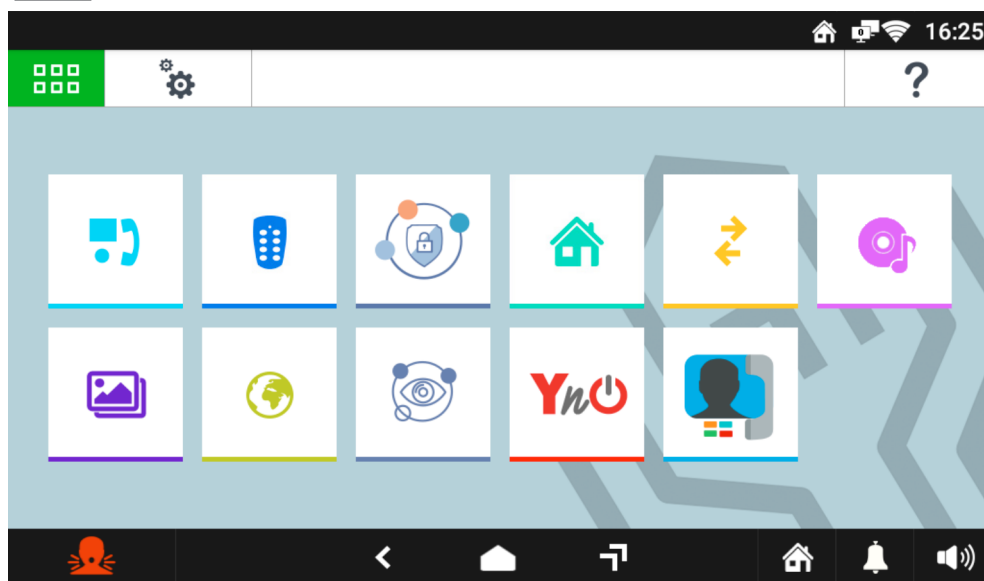
3.7 MEDIA PLAYER

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed, which corresponds to the main page of the video door phone system , if the default configuration has been maintained.



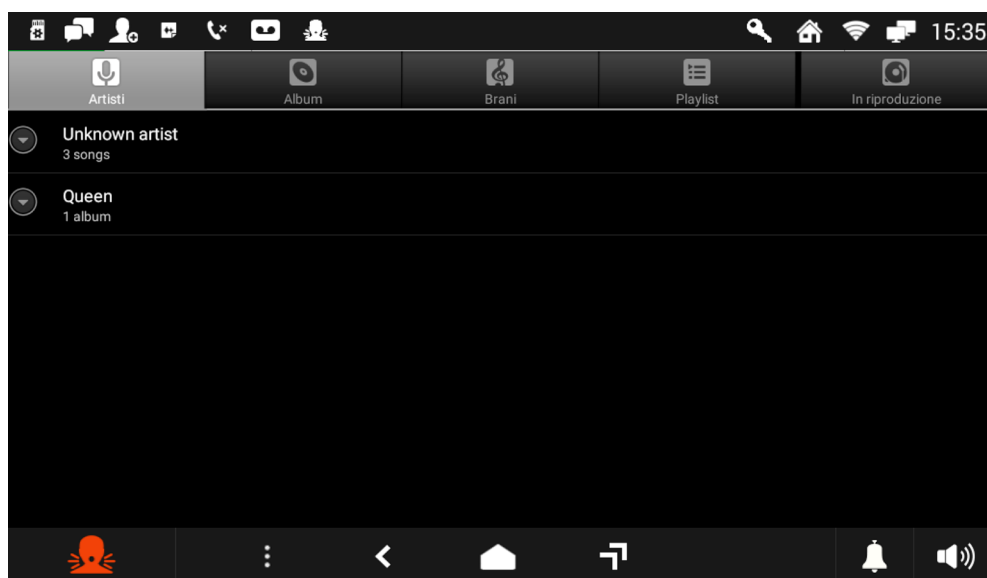
Video Door Phone Home Page (default option)

Press the icon  to directly access the Top Page.



Top Page

Press the icon . The video door phone media player opens.



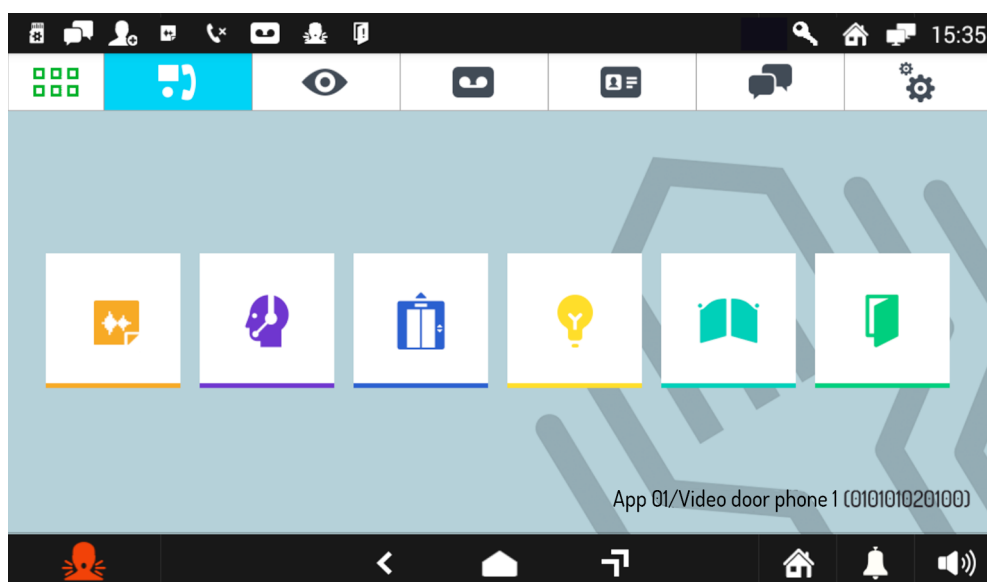
The media player allows you to play audio tracks on the video door phone or play recorded songs on the SD card.

You can split the audio tracks into different categories or create your own playlist.

Press the button  to return to the Home Page.

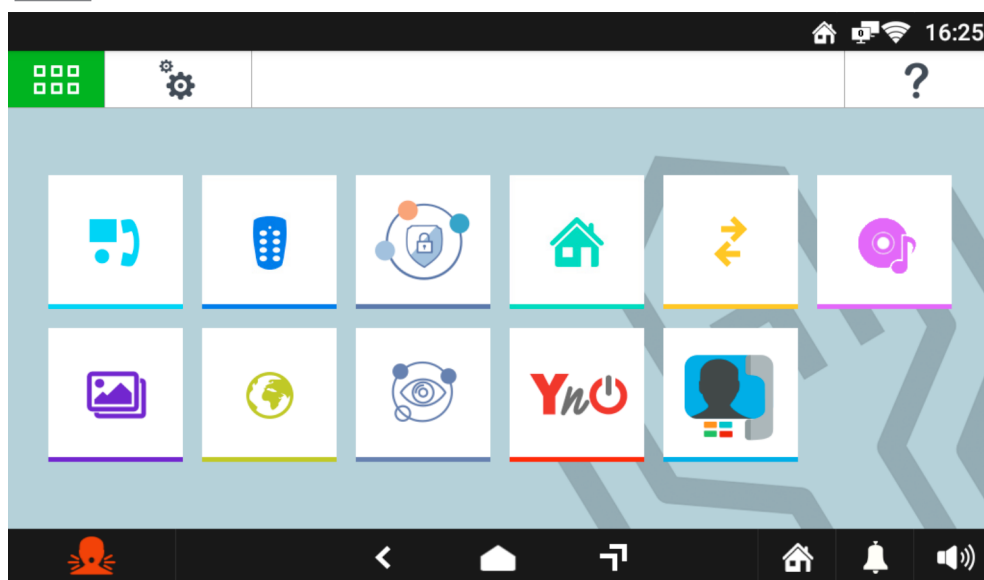
3.8 GALLERY

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed, which corresponds to the main page of the video door phone system , if the default configuration has been maintained.



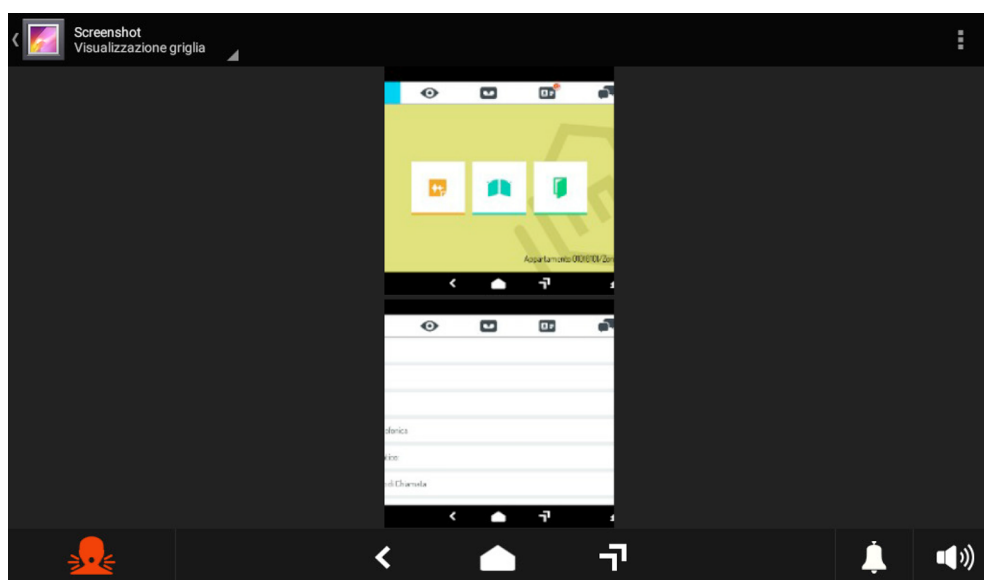
Video Door Phone Home Page (default option)

Press the icon  to directly access the Top Page.



Top Page

Touch the icon . The video door phone gallery opens.



The gallery can be used to play videos or view images. For example, you can view snapshots of external images captured during a call with the door unit or play back the images on the SD card.

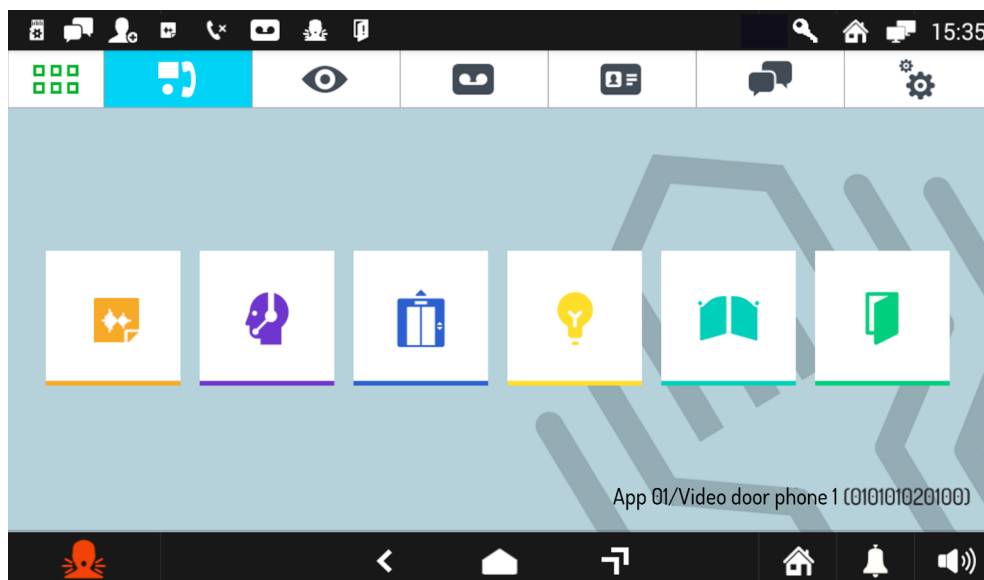
The video door phone can also be used to take photos or record video via the front web camera.

Press the button  to return to the Home Page.

3.9 iUVS APP

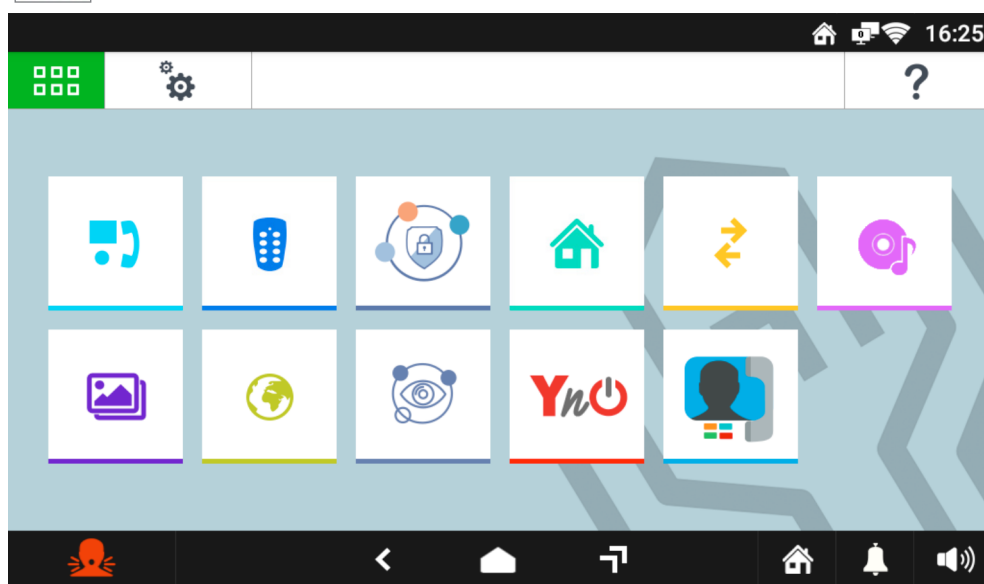
The iUVS app can be used to manage the video surveillance of your home directly from the video door phone. The app can be used to view the images from the cameras in the system in real-time, even with audio transmission.

Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed, which corresponds to the main page of the video door phone system  , if the default configuration has been maintained.



Video Door Phone Home Page (default option)

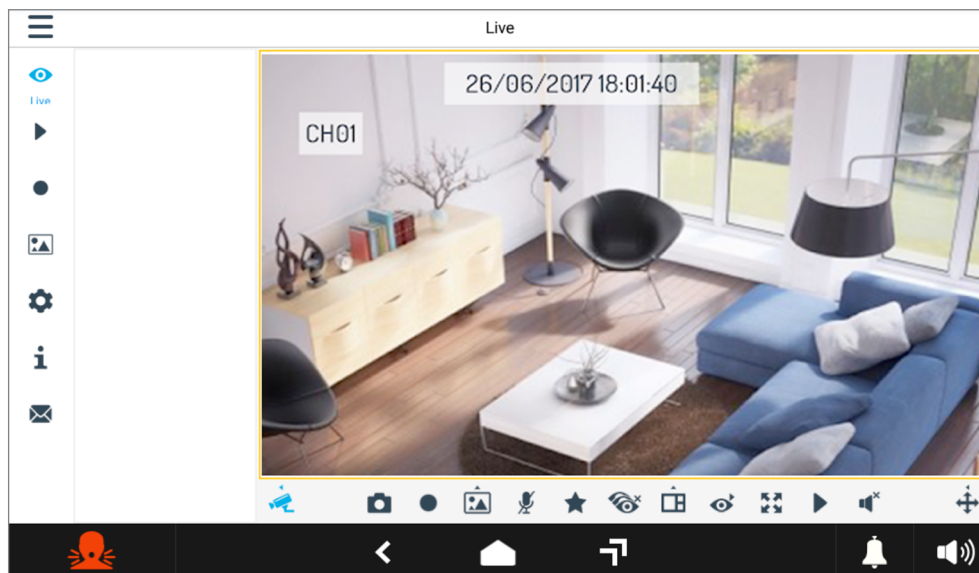
Press the icon  to directly access the Top Page.



Top Page

Press the icon  . The iUVS app opens.

The page for using the video surveillance management controls appears after pressing the icon.



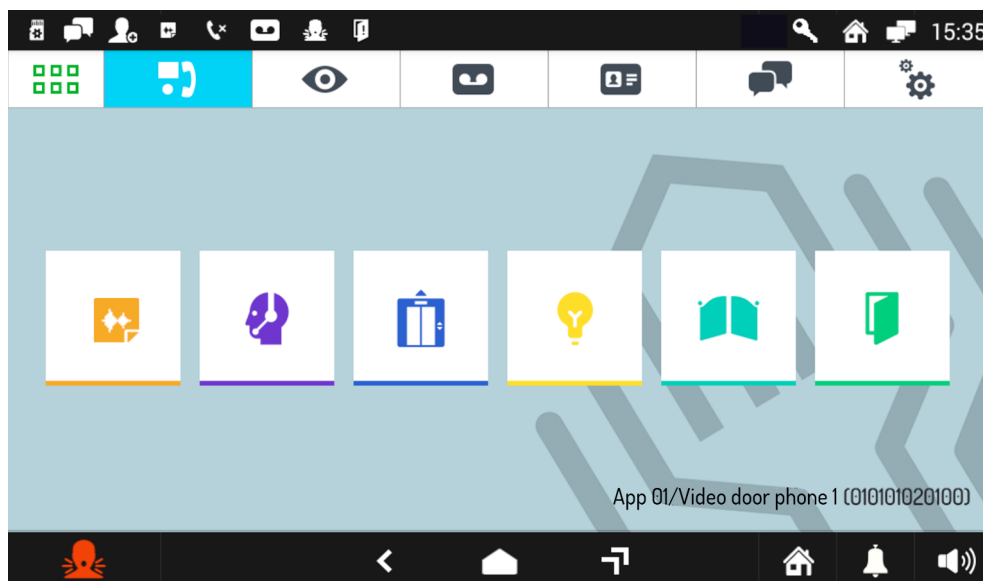
For more details, click on the  icon to consult the guide for using the app.

3.10 YOKIS YnO APP

The YnO app can be used to manage the Yokis modules installed in the system.

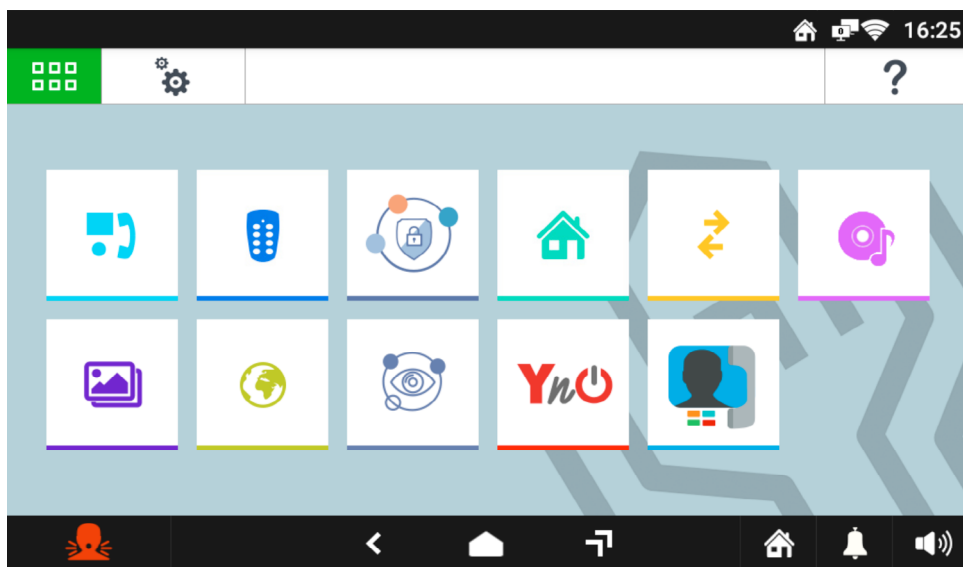
Switch on the screen if it is off, by tapping it any point or by pressing the Home button. Page is displayed,

which corresponds to the main page of the video door phone system , if the default configuration has been maintained.



Video Door Phone Home Page (default option)

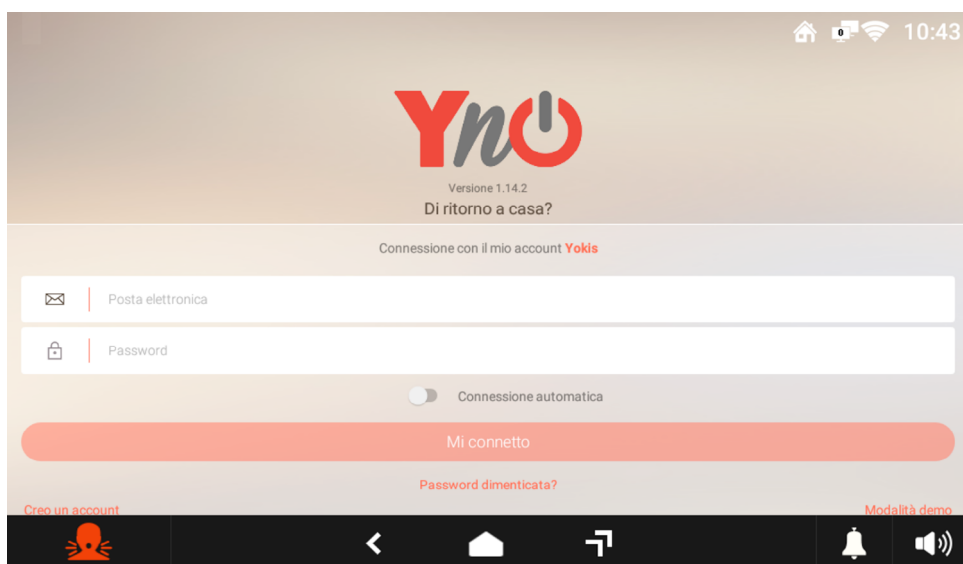
Press the icon  to directly access the Top Page.



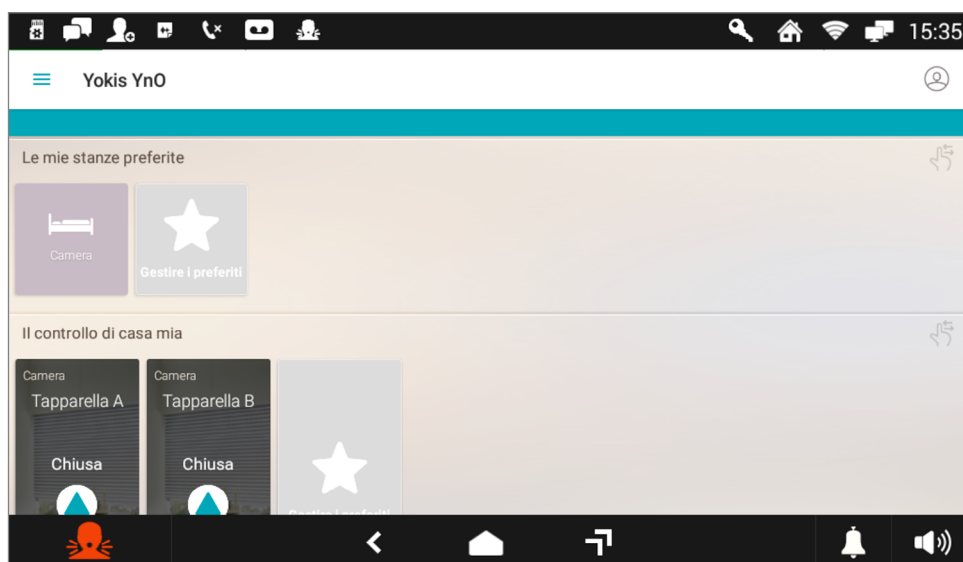
Top Page

Press the icon . The Yokis home automation main page opens.

If automatic account connection is not enabled, you must enter your credentials to log in.



After authentication, you can choose the system and have access to home automation controls.



For more details, see the YnO app section at www.yokis.com.

3.11 CALLME APP

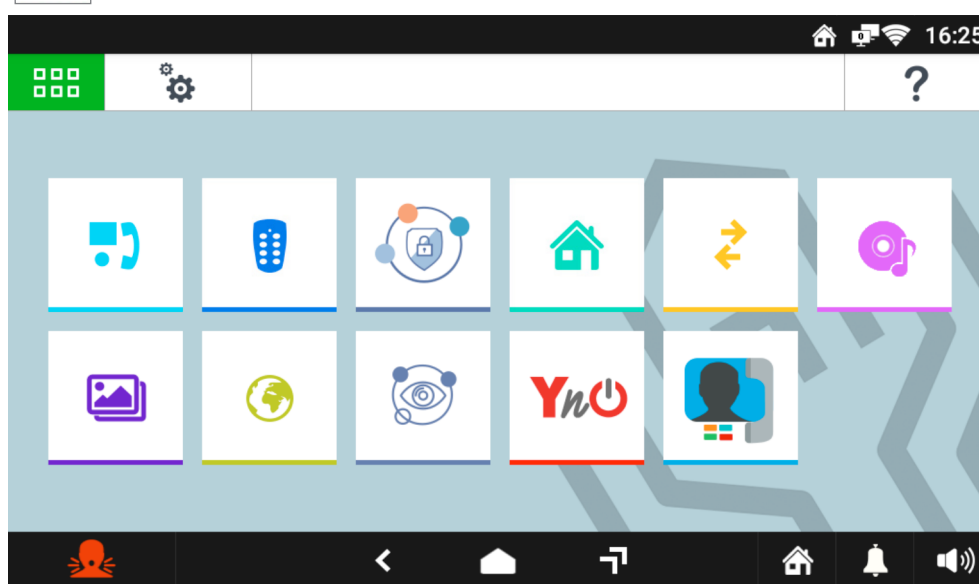
This can be used to use the CallMe app directly on the IP video door phone. The CallMe app can be used to associate the IP video door phone to the following call forwarding devices:

- 1083/83 (2Voice)
- 1083/58 and 1083/58A (2Voice)
- 1722/58 and 1722/58A (Kits 1722/81_/83_/85_/86)
- 1723/58 and 1723/58A (Kits 1723/71_/72)
- 9854/58 (COAX and 4+N)

IMPORTANT: The CallMe app cannot be used in Ipercom systems.

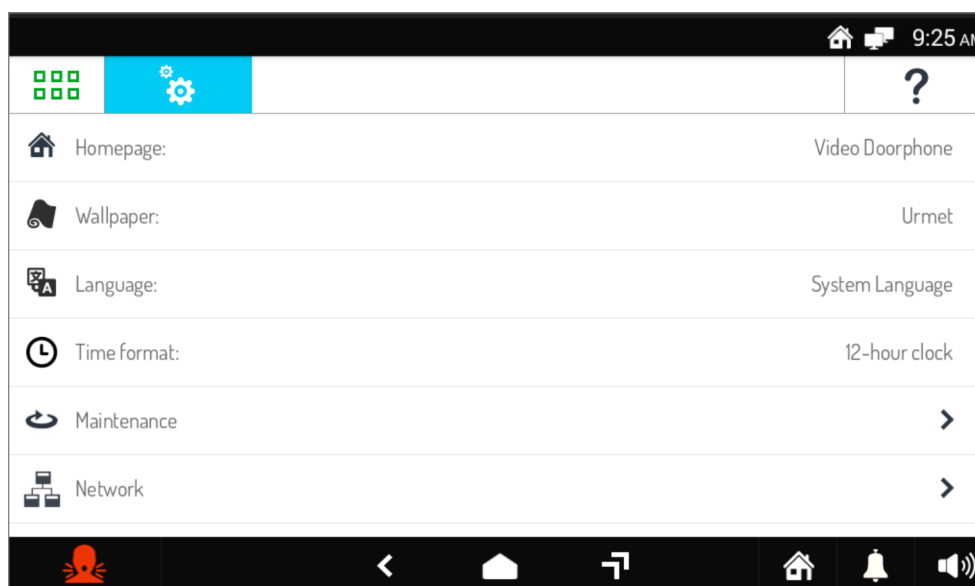
- If the video door phone is connected via the **POE Port** to the switch, go directly to the “*CallMe App configuration as Homepage*” paragraph. If, on the other hand, you want to use **WiFi**, establish the connection and set the network parameters to complete the configuration.

Press the icon  to directly access the Top Page.

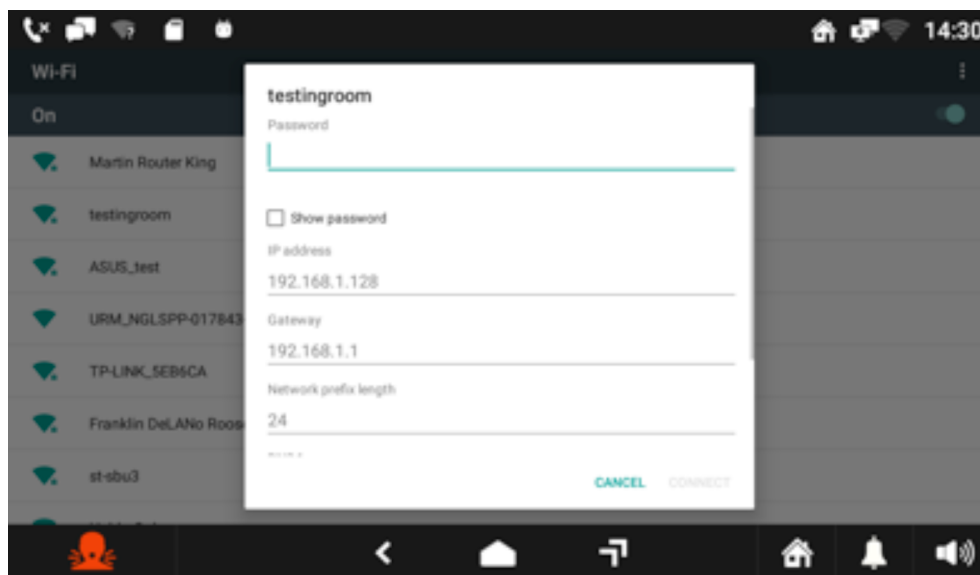


Top Page

- Press the icon  to open the general configuration page.



- Tap on **Network**, press **WiFi** and select **Enable**. A new window will open in which the available networks are listed. Select the network to which you want to connect the video door phone. A pop-up window opens in which you need to set the following network parameters:

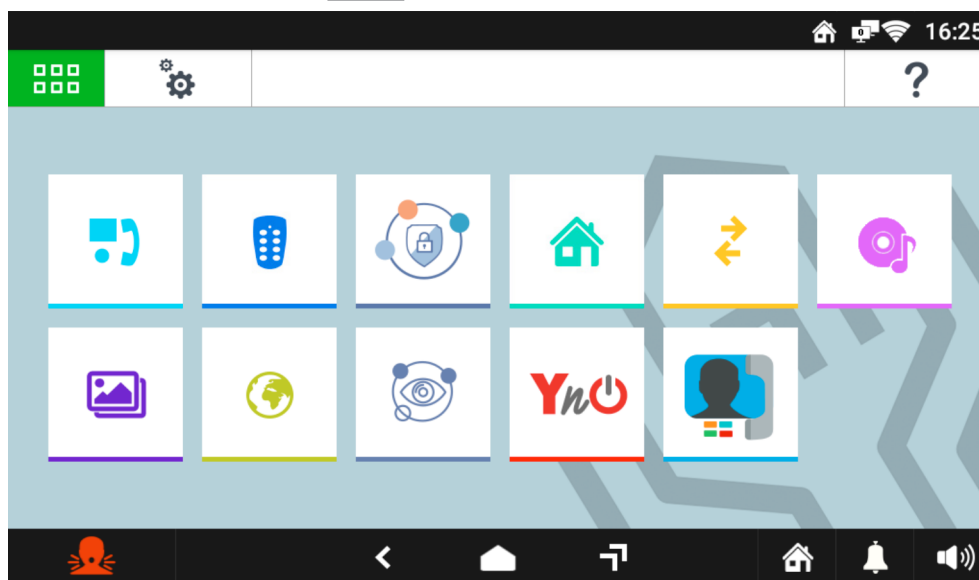


- Password of the selected WiFi network.
- IP address of the device (enter a static IP address coherent with the IP address of the WiFi router and its subnet mask).
- IP address of the router.
- Subnet mask.
 - Press the “Connect” button to connect the device to the network.

3.11.1 CallMe app configuration as Homepage

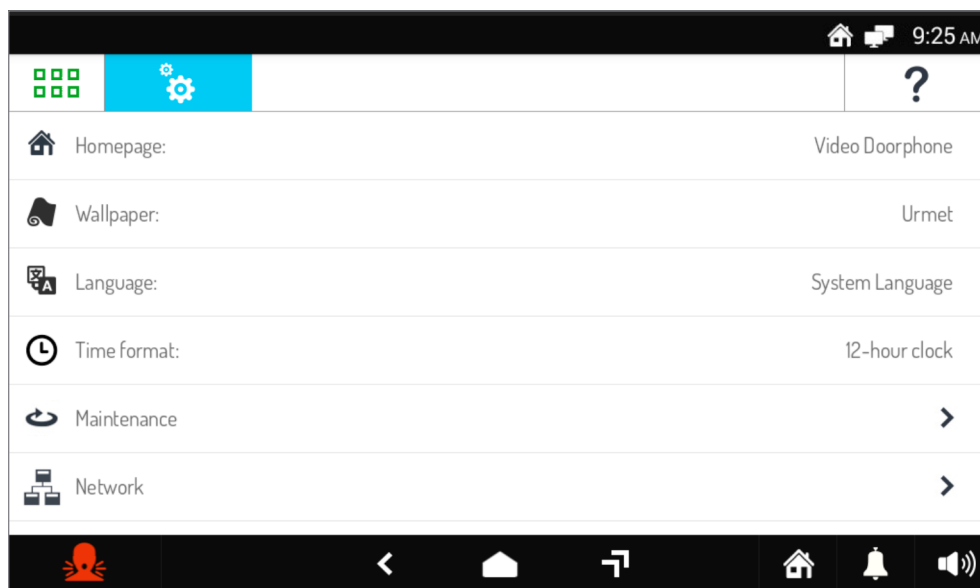
After configuring the IP video door station, you need to set the CallMe app as Homepage.

- On the Homepage, tap on the icon  to open the Top Page.

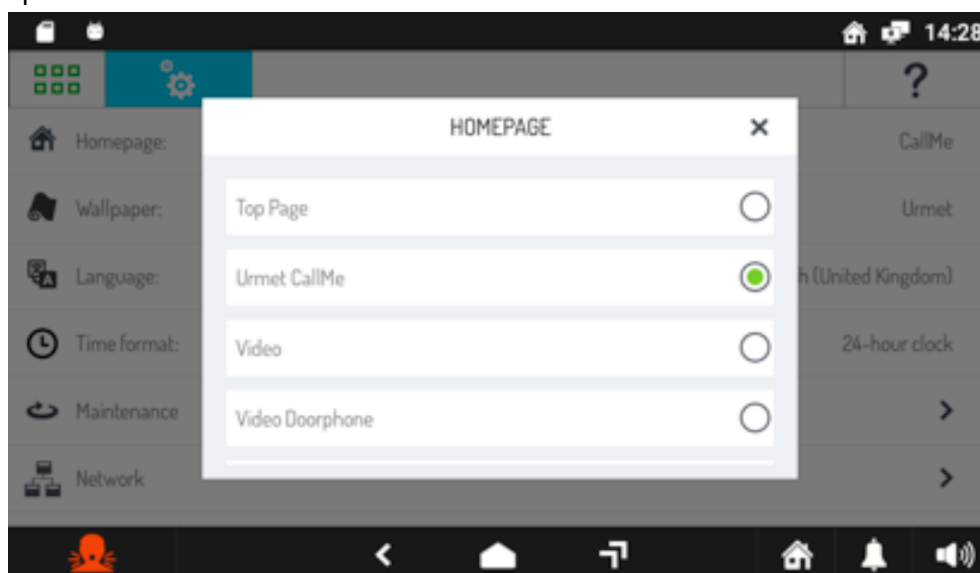


Top Page

- Press the icon  to open the general configuration page.



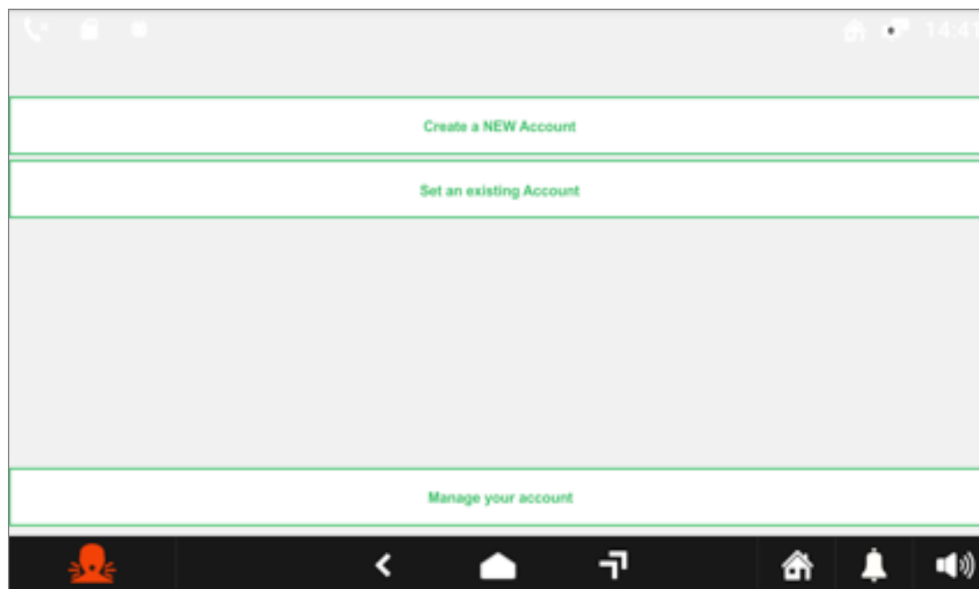
- Tap on **Homepage** (the active homepage is shown on the right). In the pop-up window, select “*Urmet CallMe*” and press the “**X**” button.



3.11.2 CallMe app configuration and use

- Tap on the icon  or press the central button, if the video door phone is off, to open the CallMe app.
- Allow the CallMe app to:
 - access photos, media, and files on your device;
 - record audio;
 - take pictures and record videos;
 - make and manage phone calls.

IMPORTANT: If you do not provide consent for all four functions listed above, you will not be able to use the CallMe app.



Go to the Urmet website in the CallMe section <https://www.urmet.com/it-it/CallMe> for instructions on how to use and configure the CallMe app.

3.12 CONFIGURATION OF VIDEO DOOR PHONE PARAMETERS AND VIDEO DOOR PHONE APPLICATION

For all information on how to configure the video door phone and Video Door Phone application parameters, download the “[Parameter configuration booklet](#)” by pressing the relevant link or scanning the following QR-Code.



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